

YUKON UTILITIES CONSUMERS' GROUP (UCG)

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January 30, 2025

Yukon Utilities Board

Box 31728

Whitehorse, Yukon Y1A 6L3

Re: UCG Complaint on AEY and YEC proposed Rate Rebalancing

Request for Investigation by the Yukon Utilities Board

Dear Ms. Henry and Board Members:

On January 13, 2025 the UCG wrote a letter requesting the board investigate the above. We would now like to request this be taken even further than just explaining how the customer charge change is reflected on the balancing bill structure.

Due to the fact that UCG has received many complaints from customers about their last billing period, we would like to have the board review the new billing now imposed under rate rebalancing. We realize that this billing period is for a longer period on many billings.

For this we would request the utilities give a before and after rate rebalancing billing for 500kwhr., 1000kwhr., and 1500kwhr. for residential customers. This should show the amounts charged by percentages per kw.hr. usage for each entry of the old and new billing.

I have run my bills this through an arm chair mathematical process and have come up with close comparison. However, there are now some new riders, be it credits, so the direct relationship is a bit more complex. To more clearly demonstrate to me what the comparison is for a 933 kw.hr. use to observe from my own billing (as this is what I have run through), this would help greatly in the understanding an accurate conclusion.

Regards,

Roger Rondeau for UCG