

YUKON UTILITIES CONSUMERS' GROUP (UCG)

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January 13, 2025

Yukon Utilities Board

Box 31728

Whitehorse, Yukon Y1A 6L3

**Re: AEY and YEC proposed Rate Rebalancing
Request for Investigation by the Yukon Utilities Board**

Dear Ms. Henry and Board Members:

On November 14, 2024 UCG was copied a letter signifying compliance with the rebalancing of rates, retiring several rate riders in the process.

In receiving my bill (late due to mail strike) in the early new year, I noticed that the customer charge had gone up over \$10 per month.

Since there appears to be no process in absorbing this rebalancing act and nothing was mentioned of this change occurring to our customer charge in the compliance letter, UCG is concerned that this was embedded without prior notification nor reasoning to ratepayers nor the regulator.

Accordingly, UCG request the YUB investigate this and request explanation on how the rates were actually rebalanced to ensure ratepayers that no rate manipulation was included in this compliance filing.

Regards,

Roger Rondeau for UCG