

Yukon Utilities Board

Thursday, October 3, 2024

By E-mail

Tony Badry
Manager
ATCO Electric Yukon
100-1100 First Avenue
Whitehorse, Yukon Y1A 3T4

Dear Mr. Badry:

Re: Complaint regarding Demand/Capacity Charges and Yukon Energy Revenue Shortfall Rider - Invoice- Disagreement with the calculation method

The Yukon Utilities Board received the complaint (appended to the covering e-mail), dated September 13, 2024, from Walter Streit regarding the calculation of the ATCO's charges for the demand/capacity fee and Yukon Energy Shortfall Rider to the Alpine Bakery during its temporary closure.

The Board requests that AEY provide a response to this complaint by October 24, 2024. Alpine Bakery will then have three weeks, or until November 14, 2024, to reply to AEY's response.

Please note that the complaint and all subsequent correspondence and filed documents related to it will be posted on our website.

Sincerely,



Colleen Henry
Executive Secretary

c. Silvia and Walter Streit