


**From:** Walter Streit walter@alpinebakery.ca   
**Subject:** DEMAND/CAPACITY CHARGES + YUKON ENERGY REVENUE SHORTFALL RIDER - invoiced by ATCO during the temporary closure of Alpine Bakery - Disagreement with the calculation method  
**Date:** September 13, 2024 at 11:50 AM  
**To:** yub@utilitiesboard.yk.ca

WS

**Application:**

**Alpine Bakery (temporarily closed since October 8, 2023)**

**Subject: DEMAND/CAPACITY CHARGES + YUKON ENERGY REVENUE SHORTFALL RIDER**

**invoiced by ATCO during the temporary closure of Alpine Bakery**

**Disagreement with the calculation method**

**(the method was explained in detail by manager**

**Tony Badry after many requests in a meeting on Aug 7)**

**Alpine Bakery had to close temporarily on October 8th for reasons that are well known in Whitehorse and also explained on the Alpine Bakery website ([www.alpinebakery.ca](http://www.alpinebakery.ca)).**

**Since then, we have been keeping the bakery in a condition where we can reopen it once the situation around the shelter has improved significantly and the Yukon government improves the situation for small businesses in general.**

**Over the past almost 12 months since our temporary closure, we have maintained and serviced all the professional equipment including our large convection oven. This means that we have had to run the convection oven for a few minutes every two months or so to heat it up and run the oven's ventilation system.**

**On August 7, Tony Badry, the manager of ATCO, told us upon repeated request that even this brief maintenance-related operation of the convection oven has resulted in ATCO having to charge us a demand/capacity fee + Yukon Energy Revenue Shortfall Rider as if we were continuing to operate the bakery with daily baking, etc.**

**When we asked for a fair solution respecting our temporary closure caused by the decisions and actions of others, we were told that even though ATCO said they understood this was not fair, they were unable to adjust the billing as it was under the jurisdiction of the Yukon Utility Board. We would have to apply to the Board to adjust the bill for the period of temporary closure.**

**That is, we would ask the Board to adjust (reduce) the bill retroactively from the date of the temporary closure or ask ATCO to adjust the bill and refund the Demand/Capacity Charge + Yukon Energy Revenue Shortfall Rider charges.**

**Silvia and Walter Streit**

**Owner**

