

Yukon Utilities Board

February 13, 2024

Whitehorse Condominium Corporation 275
210 Hawkins Street
Whitehorse, Yukon Y1A 1X4

Via e-mail: maxmaxfraser@icloud.com

Attention: Max Fraser

Dear Mr. Fraser:

Re: Update on Decision for WCC275-AEY Complaint

The Yukon Utilities Board (Board) acknowledges receipt of your e-mail regarding the yet to be released decision on the above-noted matter.

With respect to the timeline of the overall complaint and proceeding, we note the following:

- The Board received the original complaint on or about February 11, 2022.
- The Board responded promptly to you by way of letter dated February 24, 2022, advising that the complaint was being forwarded to ATCO Electric Yukon (AEY) for a response by AEY.
- The Board received AEY's response to the complaint on or about March 11, 2022, and forwarded that promptly to WCC 275.
- WCC 275 delivered to the Board a Reply to AEY's Response, dated March 31, 2022.
- Acting pursuant to section 47(1) of the *Public Utilities Act* (PUA), the Board convened a case conference on April 20, 2022, with a view to exploring settlement possibilities between WCC 275 and AEY. That case conference concluded with the parties agreeing to conduct settlement negotiations in the hope of finding common ground upon which the complaint might be settled.
- On or about April 24, 2023, the Board received an application from WCC 275, pursuant to section 47(2) of the PUA, for the Board's approval of its settlement agreement with AEY.
- Beginning with an initial round of Information Requests (IRs) on June 20, 2023, the Board sought additional information from the parties – WCC 275 and AEY – upon which to better understand the parties' positions relative to various factual and legal questions of concern to the Board. Between June 20 and October 6, 2023, two rounds of IRs and the parties' responses thereto were exchanged, following which the Board started its deliberation process.

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- As of October 6, 2023, the Board was already engaged in preparing for two general rate applications, one filed by AEY and another by Yukon Energy Corporation. In those circumstances, the Board considers itself obliged to give priority to matters affecting the public as a whole over a complaint brought by a single ratepayer.

The Board is comprised of five part-time members who have other personal and professional responsibilities that must be balanced reasonably with multiple matters simultaneously before them in respect of their YUB duties.

With that said, and in light of the timing of the material events outlined above, the Board requests that the WCC 275 condominium owners and AEY kindly exercise further patience in awaiting the Board's decision on the approval application.

Sincerely,



Colleen Henry
Executive Secretary