



February 28, 2011

Mr. Bruce McLennan, Chair
Yukon Utilities Board
Box 31728
Whitehorse, YT Y1A 6L3

Dear Mr. McLennan:

Re: YEC and YECL 2009 Phase II Rate Application Compliance Filing

Board Order 2010-13, issued December 30, 2010, directed Yukon Energy Corporation ("YEC") and Yukon Electrical Company Limited ("YECL") (jointly "the Companies") to file with the Board a compliance filing regarding the 2009 Phase II Rate Application in accordance with the directions set out in the Reasons for Decision (Appendix A attached to Order 2010-13) within 60 days of that Order i.e. by February 28, 2011.

As directed, the attached joint YEC and YECL Compliance Filing includes the following as separate attachments:

- Appendix 2.1 - Revised Bill Impact Tables;
- Appendix 2.2 - Updated Rate Schedules;
- Appendix 3.1 - Updated Terms and Conditions of Service; and
- Appendix 3.2 - Blackline Terms and Conditions of Service.

The Companies in Section 2 of the attached filing have also set out for the Board's information in Table 1 a summary of revenue to cost ratios based on those directives that could be readily derived at this time.

It is noted that a May 1, 2011 placeholder has been included in the Updated Rate Schedules provided in Appendix 2.2 as an effective date – this date can be changed accordingly once a Board Decision is provided with an effective date. However, it is noted that the Companies will require 30 days following the Board Decision to implement and fully test the new rates before billing can commence for the approved rates.

If you have any questions or concerns, please contact either of the two undersigned.

Yours truly,

YUKON ELECTRICAL COMPANY

A handwritten signature in cursive script, appearing to read "NPalladino".

Nick Palladino
Manager Pricing

YUKON ENERGY CORPORATION

A handwritten signature in cursive script, appearing to read "Ed Mollard".

Ed Mollard
Chief Financial Officer

**YUKON ENERGY CORPORATION (“YEC”)
& YUKON ELECTRICAL COMPANY (“YECL”)**

Compliance Filing Re: Board Order 2010-13

2009 Phase II Rate Application

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1.0 OVERVIEW

On February 19, 2010, Yukon Energy Corporation ("YEC") and Yukon Electrical Company Limited ("YECL") (jointly "the Companies") filed a joint Phase II Rate Application ("the Application") with the Yukon Utilities Board ("the Board").

By Order 2010-6, the Board established a process for review of that Application, with an oral hearing held on October 5-7, 2010. On December 30, 2010, the Board issued Order 2010-13, directing as follows:

1. The Companies to provide a compliance filing to the Board within 60 days of the issuance of this Board Order in accordance with the directions set out in the Reasons for Decision (Appendix A attached to this Board Order).
2. The Companies are to include updated Rate Schedules, Bill Comparison Tables, and Terms and Conditions of Service as separate attachments reflecting the directions provided in the Reasons for Decision (Appendix A attached to this Board Order).
3. The Cost of Service study as filed by the Companies is not accepted, however, a cost of service study is not required to be filed in the compliance filing.

This Decision does not change the previously approved revenue requirement for each Company or the overall amount of revenues forecast to be recovered from each rate class. As directed by OIC 2007/94 and OIC 2008/149, prior to 2013 the Board cannot adjust rates so as to change the overall level of revenues collected from each firm rate class when calculated at the approved 2009 forecast loads.

This filing sets out for approval of the Board the revised filings as required by Order 2010-13, along with related explanations in the following sections:

- **Section 1** – Overview of Board's directives addressed in compliance filing and proposed next steps;
- **Section 2** – Cost of Service (summary of adjustments required by Order 2010-13);
- **Section 3** – Rate Design (revised Bill Impact Tables and Revised Rate Schedules with adjustments as required by Order 2010-13);
- **Section 4** – Terms and Conditions of Service (revised as required by Order 2010-13); and
- **Section 5** – Summary Table (summary of the specific Directives from the Reasons for Decision that are addressed in this filing, and how these Directives are addressed).

While the Companies have not been required to file an updated cost of service study for Board approval as part of the Compliance filing, the Companies have included in this filing updated revenue-to-cost ratios based on those Board directives that can readily be derived at this time.

1.1 NEXT STEPS

Board Order 2010-13 provided for a number of matters to be jointly reviewed by the Companies and filed with the Board subsequent to the Compliance Filing. This included the following:

- **Rider F** – The Companies are directed to provide a written policy, for approval by the Board, on how Rider F is to be managed (this is to be provided at the time of the next filing to adjust the rate for Rider F, or at the latest by June 30, 2011); and quarterly acknowledgement filings to the Board stating the balance in the Rider F account and concurrently posting those filings on each Company's website for easy public access.
- **Seasonal Rates/Time of Use Rates** – The Companies are directed to obtain further information on seasonal rates, and undertake a study of seasonal rates and report the results of that study to the Board at the time of the next Phase II Application.
- **Cost of Service** – Order 2010-13 directs the next Cost of Service study to be filed by the Companies within six months after the expiry of OIC 2008/149; this OIC is scheduled to expire after December 31, 2012. The implications of specific directives related to Generation, Transmission and Distribution allocations that can be incorporated into the COS and updated Revenue to Cost Ratios are as noted in Section 2 below, including directives relating to EDLA (i.e., the Companies are directed to collaborate to identify and select appropriate cost-effective measures that will effectively measure actual Yukon-specific customer loads so that the ATCO Alberta models can be calibrated to provide reliable Yukon-specific information) and to the creation of two General Service classes.

The Companies will comply and update the Board as directed.

2.0 COST OF SERVICE

Board Order 2010-13 provided the first YUB direction since the 1996/97 GRA on Cost of Service (COS) methodology and resulting revenue to cost (R/C) ratios by customer class. The Board did not accept the COS as filed by the Companies, and provided directions to adjust the methods for the next time that the Companies prepare a COS (which per the Board Order is to be done within six months after the expiry of OIC 2008/149 - this is currently scheduled to expire at the end of 2012).

Table 1 below provides the “2009 Application” COS study results corrected for the proposed Mayo hydro plant classification (100% energy) that was incorrectly not shown in the Application and for reallocation of \$79,000 distribution costs that were incorrectly assigned to Industrial in the Application¹. Table 1 also shows the “2009 Order 2010-13” COS study results for the following key findings and directives in this Decision that affect the COS study:

- **Aishihik Plant** – The Board directed the Companies to classify the Aishihik hydro plant 60% energy and 40% demand in the next COS study (para 46; Directive #2); the Application classified this plant 100% energy, whereas in the 1996/97 GRA it was classified 60% energy and 40% demand.
- **Mayo Plant** – The Board directs the Companies to classify Mayo hydro plant 60% energy and 40% demand in the next COS study (para 55; Directive#3); the Application in error classified this plant 60% energy and 40% demand (as had been the case in the 1996/97 GRA) even though the Companies had intended in the Application to classify this plant 100% energy.
- **Transmission** – The Board directs the Companies to reflect a 60% energy and 40% demand Transmission Line classification in the next COS study (para 69; Directive #4); the Application classified this plant 100% energy, whereas in the 1996/97 GRA it was classified 100% demand.

¹ **Distribution Cost Allocation to Transmission** - The Board agreed (para 72) in effect with the adjustment noted in Exhibit B9 (and quantified in Exhibit B16) to remove approximately \$79,000 of distribution related costs that had been assigned to the industrial class.

Table 1:
Revenue to Cost (R/C) Ratios by Rate Class – 1997, 2009 Application*, 2009 Order **

Customer Class	1997 Final Approved	2009 Application*	2009 Order 2010-13**	2009 Net Impact of Order
Residential Government	100%	105.3%	104.0%	-1.4%
Residential Non Government	81%	79.0%	77.9%	-1.1%
General Service Government	143%	143.4%	145.5%	2.2%
General Service Non Government	110%	116.0%	117.7%	1.7%
Industrial	100%	111.4%	113.7%	2.3%
Street Lights	110%	68.9%	67.9%	-1.1%
Sentinel Lights	110%	149.0%	144.1%	-4.9%

*Adjustments for Mayo plant classification (100% energy) and to remove \$79k Distribution cost allocation to Transmission.

**Adjustments only for Order directives re: classification of Aishihik & Mayo hydro plants and Transmission plant, & to remove \$79k Distribution cost allocation to Transmission

The following key COS directives from Order 2010-13 remain outstanding at this time and cannot reasonably be addressed, as material additional work will have to be completed in order to carry out these directives):

1. **Directives relating to the general service load factors (and R/C ratios) derived from the EDLA Study** – This includes directives #6, #7, #8, and #9, which require the Companies to undertaken further joint review of the concerns raised by the Board in Order 2010-13 and to implement measures prior to the next Phase II Rate Application.
2. **Directives relating to the creation of two General Service Classes** – With directive #10 the Board acknowledges and agrees with the Companies proposal to separate non-homogenous general service class into two subclasses at a future date and directs the Companies to create and incorporate two General service rate classes in the next Cost of Service study.

As noted, Order 2010-13 directs the next Cost of Service study to be filed by the Companies within six months after the expiry of OIC 2008/149; this OIC is scheduled to expire after December 31, 2012.

3.0 RATE DESIGN

Order 2010-13 directed the Companies to provide updated Rate Schedules and Bill Comparison Tables in the joint Compliance Filing.

- **Appendix 2.1** provides Revised Bill Impact Tables with changes as directed by Order 2010-13 and as described in section 3.2 below; and
- **Appendix 2.2** provides a clean version of final rate schedules as directed by the Board (and with directed changes implemented as described in the sections that follow).

3.1 INCREMENTAL COST OF DIESEL

The Board approved the incremental diesel generation cost calculation and the consolidation of this incremental cost for the three rate zones (hydro, small diesel and large diesel) providing a consolidated incremental cost of diesel generation for those three rate zones of 27.99 cents/kW.h. The Companies have used the approved incremental diesel generation cost calculation in rate proposals provided in this Compliance Filing.

3.2 RETAIL RATE DESIGN

For **Residential Non-Government** retail rates, the Board approved Option B for non-government residential rates; Rate Schedules 1160, 1260, 1360 and 1460 have been adjusted accordingly and are provided in Appendix 2.2.

For the government residential and general service rate classes the Board did not accept any of the proposals advanced during the Phase II Rate proceeding, and directed that rates for these classes be determined using an inclining block rate structure. For each of the Residential Government, General Service Non- Government and General Service Government Rates the Board directed a specific blocking structure, but proposed new energy rates that were in accordance with the Board's views on retail rate design. However, the Board noted that it would not direct the Board proposed rates to be implemented in the compliance filing as "it wants to afford the Companies the opportunity, in the compliance filing, to jointly propose one rate structure" for the Residential Government customers, the General Service Non-Government customers and General Service Government customers. The Compliance Filing includes the following rates for each of the customer classes noted:

- **Residential Government** – As noted, the Board did not accept any of the proposals advanced during the Phase II Rate hearing process and proposed rates included in Table 16 of page 34 of Order 2010-13. In reviewing the Board proposed rates the Companies noted that the rate for Old Crow was not calculated on the same basis as the other zones (i.e., 67% runoff rate vs. 50% runoff rate for Old Crow). Consequently the Companies have proposed the following rate structure for these customers (as included in revised Rate Schedule 1480) and as noted in Table 2 below.

Table 2:
Proposed Energy Block Rates – Res Gov

Proposed Rate	Block 1 Energy Chg (c/kWh)	Block 2 Energy Chg (c/kWh)	Block 3 Energy Chg (c/kWh)	Block 3 % of incremental cost of diesel
1180 G-H	16.47	17.47	18.85	67%
1280 G-SD	16.47	17.47	18.85	67%
1380 G-LD	16.47	17.47	18.85	67%
1480 G-OC	16.47	17.47	41.45	67%

The Companies revised approach lowers the first energy block and the second energy block by 0.58% from the level proposed by the Board in Order 2010-13.

- **General Service Non-Government** – The Board did not accept any of the proposals advanced during the Phase II Rate hearing process. The Companies in the joint Compliance filing have included the energy block rates as proposed by the Board for rate schedules 2160; 2260; 2360 and 2460.
- **General Service Government** – The Board did not accept any of the proposals advanced during the Phase II Rate hearing process. The Companies in the joint Compliance filing have included the energy block rates as proposed by the Board for rate schedules 2180; 2280; 2380 and 2480.

The rates proposed by the Board and adopted in the Compliance Filing for these government classes reduce first block rates below current effective rates (and below rates in either the YEC or YECL proposals), and increase second block rates above current effective rates (and above rates in either the YEC or YECL proposals). The Board accepted the proposed demand charges as set out for these two General Service rate classes.

3.3 OTHER 2009 RATE PROPOSALS

The following specific adjustments directed by the Board have been included in amended rate schedules provided in Appendix 2.2 for review and final approval of the Board:

- **Elimination of Rate Riders (J and R)** – In Order 2010-13, the Board approved the joint YEC/YECL proposals to eliminate current general purpose rate Riders J and R.
- **Street Lighting (Rate Schedules 61,66 and 67) and Sentinel Lighting (Rate Schedules 75 and 76)** – The Companies proposed an escalation of 23.126% to street and sentinel light rate schedules to reflect proposed elimination of Riders J and R. The Board approved the proposed adjustment.
- **Rate Schedule 32 (Secondary Sales) and Rate Schedule 43 and Riders A and B** – The Companies did not seek any changes to these rate schedules in the Application and the Board agreed no changes were necessary and approved them in Order 2010-13.

- **Major Industrial Rate Schedule 39** – The Board concluded the request by YEC was reasonable and directed YEC to highlight the proposed wording change in the Compliance Filing. The revised wording is set out in the attached Rate Schedule 39.
- **Wholesale Rate Schedule 42 (Wholesales to YECL) and Rate Schedule 51 (Wholesales to YEC)** – The Board agreed that Rate Schedule 42 should be updated and directed the Companies to provide one proposal that both Companies endorse in the Compliance Filing. The Company's jointly agreed proposal is provided in the attached rate schedules.
- **Closure of Unused Rate Schedules** – The Companies proposed in their Application to cancel Rate Schedules 33, 38 and 40 and the Board accepted cancellation of these schedules in Order 2010-13.

Updated rate schedules (including rate schedules with amendments as directed by the Board) are provided for the Board's review and final approval in Appendix 2.2. The effective date for the rate adjustments will be as determined by the Board. A May 1, 2011 placeholder has been included in the Updated Rate Schedules provided in Appendix 2.2 as an effective date – this date can be changed accordingly once a Board Decision is provided with an effective date. The Companies will require 30 days following the Board Decision to implement and fully test the new rates before billing can commence for the approved rates.

4.0 TERMS AND CONDITIONS OF SERVICE

The Board generally approved the Terms and Conditions of Service as jointly proposed by the Companies, subject to the following specific adjustments as noted below. The Companies have adopted the changes as directed by the Board in Order 2010-13. Revised Terms and Conditions of Service with proposed changes approved in Order 2010-13 and amendments based on the Board's specific directed changes in Order 2010-13 are provided in Appendix 3.1 (a blackline version of the Terms and Conditions is provided in Appendix 3.2).

- **Section 9.4 re: Liabilities** – At paragraph 209 of Order 2010-13 the Board suggested amended wording for clause 9.4 to be included in the Terms and Conditions, noting that unless the Companies can provide detailed reasons as to why the Board's suggested wording is not acceptable in the Compliance Filing, clause 9.4 as rewritten shall be inserted in the Terms and Conditions. The Companies have reviewed the suggested re-wording and find it acceptable. A revised Section 9.4 is included in the revised Terms and Conditions provided in Appendix 3.1 and 3.2.
- **Cost Sharing Provisions** – The Board directed the Companies to revise the Terms and Conditions of Service to extend the cost-sharing period to 10 years for distribution-extension projects for which customers pay individual customer contributions of \$10,000 or more each. The Terms and Conditions of Service have been revised accordingly.
- **Totalized Metering** – The Board directed the Companies to modify Section 7.7 of the Terms and Conditions to remove the words, "or where specified by a contract". The Terms and Conditions of Service have been revised accordingly.
- **Maximum Company Investment** – The following specific directions were made by the Board:
 - o **Single Step Approach to 2012 Levels of MILs** – The Board approved a single-step approach to the MILs, raising them effective January 1, 2011 as proposed by some intervenors (rather than raising them over two years as initially proposed in the Phase II Rate Application). The Terms and Conditions of Service have been revised accordingly.
 - o **General Service fixed and variable MILs** – The Board did not approve the fixed/variable MIL structure for the General Service rate category as applied for by the Companies in the Phase II Rate Application. The Board approved the MILs as submitted by City of Whitehorse in Argument and directed the Companies to revise the MILs to the levels noted in paragraph 239 of Order 2010-13. The Terms and Conditions of Service have been revised accordingly.

As noted in the Terms and Conditions of Service provided in Appendix 3.1 and Appendix 3.2 the Maximum Company Investment Levels set out are effective January 1, 2011.

It is noted that two changes were agreed too between the Companies and provided to the Board in a letter dated September 30, 2010 (Exhibit B-9). These proposed changes to the Terms and Conditions of Service filed with the Board as part of the 2009 Phase II Application related to changes to the proposed

section 4.15 and changes to Schedule B section 3. The revised wording agreed to by the Companies and provided to the Board for review in Exhibit B-9 is noted below:

1. Section 4.15 of the Terms and Conditions of Service

In the letter filed with the Board September 30, 2010 (Exhibit B-9) the Companies agreed to revise the proposed Section 4.15 (filed with the Board March 1, 2010) to include the following text:

“If Service is reconnected within 12 months of disconnection, with the exception of seasonal Service:

- a) For Major Industrial and General Service customers with peak demands greater than 500 kW the Customer shall pay the minimum monthly bill for each month of disconnection.
- b) For all other customers, the Company may request that the Customer pay the minimum monthly bill for each month of disconnection.”

2. Schedule B, section 3 of the Terms and Conditions of Service

In the letter filed with Board Sept 30 (Exhibit B-9) the Companies noted the adoption of an average cost standard, as opposed to a revenue standard, required consequent changes in the proposed text for the Industrial Maximum Company Investment, in Schedule B, section 3, as follows:

“The maximum cost which the Corporation will incur to extend Service to a Point of Delivery shall be determined for Industrial Service, in the manner specified in an agreement with the Industrial Customer and subject to approval by the Board.”

These changes have been included in the Terms and Conditions of Service provided in Appendix 3.1 and Appendix 3.2 (and noted in track changes).

5.0 SUMMARY TABLE

The following table summarizes how Decision 2010-13 was applied by Yukon Energy and Yukon Electrical in this Compliance Filing:

Directive #	Description	Response
#1	The Board directs the Companies to file a joint cost of service study at the expiry of OIC 2008/149. The COS study must incorporate the directions in this Decision.	While not required to be included in the Compliance filing – section 2 of the Compliance filing provides R/C ratios based on Board Directives that can readily be implemented.
#2	The Board finds there is no compelling evidence on the record of this proceeding to persuade it that the classification of the Aishihik plant should be changed to 100% energy from its present classification of 60% energy and 40% demand. The Board therefore denies the Companies' proposal to change the Aishihik plant classification to 100% energy. Furthermore, the Board directs the Companies to classify the Aishihik hydro plant 60% energy and 40% demand in the next COS study.	This change is reflected in section 2 of this Compliance Filing.
#3	The Board can find no compelling evidence that justifies the reclassification of the Mayo hydro plant from 60% energy and 40% demand to 100% energy. The Board therefore denies the Companies' proposal to change the Mayo plant classification to 100% energy. Accordingly, the Board directs the Companies to classify Mayo hydro plant 60% energy and 40% demand in the next COS study.	This change is reflected in section 2 of this Compliance Filing.
#4	The Board accepts the view that transmission is "effectively an extension of the generation plant." Being that the Board directed that Yukon hydro plant be classified 60% energy and 40% demand, the Board finds that a Transmission Line classification of 60% energy and 40% demand to be reasonable. The Board denies the Companies' proposal to classification transmission lines 100% energy and directs the Companies to reflect a 60% energy and 40% demand Transmission Line classification in the next COS study.	This change is reflected in section 2 of this Compliance Filing.

Directive #	Description	Response
#5	The Board finds that secondary sales bear no relation to a cost-based standard in terms of the costs to the utilities to supply the service, but rather a value-of-service concept based on the customer's avoided costs. Accordingly, the Board finds the Companies' proposal to be reasonable and directs the Companies in the next COS to use these secondary sales revenues to reduce the firm rate revenues required to be collected from all distribution connected rate classes.	No response required.
#6	In respect of the next COS study, the Board directs the Companies to collaborate to identify and select appropriate cost-effective measures that will effectively measure actual Yukon-specific customer loads so that the ATCO Alberta models can be calibrated to provide reliable Yukon-specific load information, and to implement these measures prior to the next Phase II Application.	To be addressed in the next Phase II Rate Application.
#7	The Companies are directed in the next Phase II Application to provide an explanation of and accompanying reasons as to why the measures are appropriate in calibrating the ATCO Alberta EDLA study in order to provide reliable Yukon-specific load information. This will enable Parties to the proceeding and the Board to examine the results of the EDLA study.	To be addressed in the next Phase II Rate Application.
#8	The Board directs the Companies to confirm the appropriateness of using the demand tables from REA Bulletin 45-2, and to affirm that the document has never been updated.	To be addressed in the next Phase II Rate Application.
#9	If the simplified model is used to provide EDLA results in the next COS study, the Board directs the companies to provide details regarding the differences and the impacts respecting the results of the EDLA. Further, in respect of losses, the Board directs the Companies to provide details that support the transmission line loss calculation in EDLA, considering the different transmission voltages in the Yukon (69kV and 138kV) and Alberta (144kV).	To be addressed in the next Phase II Rate Application.

Directive #	Description	Response
#10	In respect of the creation of two General Service classes, the Board acknowledges and agrees with the Companies' proposal to separate "the non-homogeneous general service class into two subclasses at a future date." The Board believes that a split General Service rate classes, i.e. small and large, may serve to explain the divergence of load factors since 1996/97 and contribute to the goal of allocating costs according to cost causation. The Board therefore directs the Companies to create and to incorporate two General Service rate classes, i.e. small and large General Service customer rate classes, into the next COS study.	To be addressed in the next Phase II Rate Application.
#11	The Board accepts the rates for energy blocks 2 and 4 as jointly agreed to by the Companies. The Board also recognizes that the fourth energy block may be an initial step toward the transition to a new Large General Service rate class which the Board directs the Companies to put forth in their next Phase II Application.	See section 3 – Energy blocks are implemented in retail rate design as accepted by the Board.
#12	The Board accepts the rates for energy block 4 as jointly agreed to by the Companies. The Board also recognizes that the fourth energy block may be an initial step toward the transition to a new Large General Service rate class which the Board directs the Companies to put forth in their next Phase II Application.	See section 3 – The rate for the energy block 4 is implemented in general service retail rate design as accepted by the Board.
#13	The Board concludes the request by YEC appears to be reasonable and directs YEC to highlight the proposed wording change for Rate Schedule 39 by YEC in the compliance filing.	See section 3 and Appendix 2.2 which provides for review and final approval the proposed wording change.
#14	The Board agrees with the Companies that Rate Schedule 42 should be updated. However, the Board cannot approve this proposed rate schedule as it currently is indeterminate. Therefore, based on the previous directions under rate design, the Companies are to provide one proposal for Rate Schedule 42 that both companies endorse, in the compliance filing arising from this Decision.	See section 3 and Appendix 2.2 which provides for review and final approval the proposed wording change.

Directive #	Description	Response
#15	The amount indicated by YECL is 8.299 cents/kW.h. The Board does agree that Rate Schedule 51 should be an energy-only rate, applicable throughout the Yukon and that it should be at the same level as the base rate for Rate Schedule 42. However, since Rate Schedule 42 is indeterminate, the Board concludes the same for Rate Schedule 51. Therefore, similar to the direction given for Rate Schedule 42, the Board directs the Companies to provide one proposal for Rate Schedule 52 (that both companies endorse) in the compliance filing arising from this Decision. In addition, in the compliance filing, the Companies are to provide copies of all rate schedules for those rates the Companies share and for those rates unique to each company.	See section 3 and Appendix 2.2 which provides for review and final approval the proposed wording change.
#16	In respect of YECL's 2008-09 GRA, the Board notes that YECL's proposed purchase power deferral account request refers to "non-governmental residential service for the hydro zone." In this Application, YECL submitted that Rider D is applicable to all classes of service. Accordingly, the Board directs YECL, when it files its Rider D Application, to clarify for which rate class or classes the rider is applicable.	Not addressed as part of this filing – to be addressed as part of any future Rider D filing.
#17	The Board denies YECL's proposed Rider D and proposed amendments to the ERA provision. The Board directs YECL to re-file its proposed amendments at the time of its Rider D filing.	Not addressed as part of this filing – to be addressed as part of any future Rider D filing.
#18	Given the large swings in the balance of the Rider F account, the Board directs the Companies to provide a written policy, for approval by the Board, on how Rider F is to be managed at the time of the next filing to adjust the rate for Rider F, or at the latest by June 30, 2011. Secondly, to allow all interested parties to monitor the balance in the Rider F account, the Companies are to provide to the Board quarterly acknowledgement filings stating the balance in the Rider F account and concurrently posting those filings on each company's website for easy public access.	To be addressed jointly by the Companies as directed.

Directive #	Description	Response										
#19	The desire on the part of customers to get some understanding on the costs and benefits of seasonal rates has been noted by the Board. The Board also notes that all Parties recognize that seasonal rates cannot be offered at this time. To obtain further understanding on this issue, the Board directs the Companies to undertake a study of seasonal rates and report the results of that study to the Board at the time of the next Phase II Rate Application.	To be addressed in the next Phase II Rate Application.										
#20	While no Party raised totalized metering as a concern in the proceeding, the Board will address this issue here. The Board notes that totalized metering provides an advantage to the company receiving it in that it levels the demand between the meters being totalized. This results in a revenue advantage to the customer which must be made up among the other customers in that category. The half-mile radius was introduced to prevent over-use of totalized metering by customers. The Board is concerned that by allowing a contract to supersede the intention of the clause, abuses of the privilege of totalized metering may result. Consequently, the Board directs the Companies to modify Section 7.7 and remove the words, “or where specified by a contract”.	See Section 4 and revised Term and Conditions provided in Appendix 3.1 and 3.2 which provide terms and conditions of service with “or where specified by a contract” removed from section 7.7.										
#21	The Board has not been persuaded by the evidence presented by the Companies that more customers would benefit from a fixed/variable MIL structure for the general service rate category. The Board agrees that some customers under this proposal may be required to contribute more under this policy than under the current MILs, which is not the intention of the change. Accordingly, the Board approves the MILs as submitted by City of Whitehorse and directs the Companies to revise the MILs to the following: <table><tr><th>Year</th><th>Residential Single Family Dwelling (per site)</th><th>Residential Multi-Dwelling Unit (per site)</th><th>General Service (per kW)</th><th>Street Lighting (per light)</th></tr><tr><td>2011-2012</td><td>\$1,500</td><td>\$725</td><td>\$690</td><td>\$1,240</td></tr></table>	Year	Residential Single Family Dwelling (per site)	Residential Multi-Dwelling Unit (per site)	General Service (per kW)	Street Lighting (per light)	2011-2012	\$1,500	\$725	\$690	\$1,240	See Section 4 and revised Terms and Conditions provided in Appendix 3.1 and 3.2 which provide amended MILs as directed by the Board.
Year	Residential Single Family Dwelling (per site)	Residential Multi-Dwelling Unit (per site)	General Service (per kW)	Street Lighting (per light)								
2011-2012	\$1,500	\$725	\$690	\$1,240								

APPENDIX 2.1

REVISED BILL IMPACT TABLES

Comparison of Existing and Proposed Rates

Summary of Existing 2009 Price Schedule Charges

Residential		At 1000 kWh		
	Customer	Demand	Energy 1	Energy 2
	1160	11.90 \$/month	0.0986 \$/kW.h	0.1045 \$/kW.h
	1260	11.90 \$/month	0.0986 \$/kW.h	0.1236 \$/kW.h
	1360	11.90 \$/month	0.0986 \$/kW.h	0.1045 \$/kW.h
	1460	11.90 \$/month	0.0986 \$/kW.h	0.2577 \$/kW.h
	1180	15.00 \$/month	0.1434 \$/kW.h	0.1045 \$/kW.h
	1280	15.00 \$/month	0.1434 \$/kW.h	0.1236 \$/kW.h
	1380	15.00 \$/month	0.1434 \$/kW.h	0.1045 \$/kW.h
	1480	15.00 \$/month	0.1434 \$/kW.h	0.2577 \$/kW.h
General Service		At 2000 kWh		
	Customer	Demand	Energy 1	Energy 2
	2160	\$6.00 /kW	0.0831 \$/kW.h	0.1045 \$/kW.h
	2260	\$6.00 /kW	0.0831 \$/kW.h	0.1236 \$/kW.h
	2360	\$6.00 /kW	0.0831 \$/kW.h	0.1045 \$/kW.h
	2460	\$6.00 /kW	0.0831 \$/kW.h	0.2577 \$/kW.h
	2170	\$6.00 /kW	0.0831 \$/kW.h	0.1045 \$/kW.h
	2270	\$6.00 /kW	0.0831 \$/kW.h	0.1236 \$/kW.h
	2370	\$6.00 /kW	0.0831 \$/kW.h	0.1045 \$/kW.h
	2470	\$6.00 /kW	0.0831 \$/kW.h	0.2577 \$/kW.h
	2180	\$10.00 /kW	0.1745 \$/kW.h	0.1045 \$/kW.h
	2280	\$10.00 /kW	0.1745 \$/kW.h	0.1236 \$/kW.h
	2380	\$10.00 /kW	0.1745 \$/kW.h	0.1045 \$/kW.h
	2480	\$10.00 /kW	0.1745 \$/kW.h	0.2577 \$/kW.h
Secondary Energy				
	Customer	Demand	Energy	
	3200		0.07200 \$/kW.h	
Industrial				
	Customer	Demand	Energy	
	3900	\$15.00 /kW	0.07600 \$/kW.h	
Street Lights				
	Customer	Demand	Energy	High Mast Charge
	61/66	6.36 \$/month	\$4.0300 /kW	1.03 \$/month
	67 - 250 W	15.47 \$/month		
	67 - 400 W	23.66 \$/month		
Sentinel Lights				
	Customer	Demand	Energy	Energy 2
	75/76 - Normal - 100 W	11.64 \$/month		
	75/76 - E & M - 100 W	6.46 \$/month		
	75/76 - Meter - 100 W	7.34 \$/month		
	75/76 - Normal - 175 W	14.18 \$/month		
	75/76 - E & M - 175 W	9.87 \$/month		
	75/76 - Meter - 175 W	7.97 \$/month		
	75/76 - Normal - 250 W	17.34 \$/month		
	75/76 - E & M - 250 W	13.16 \$/month		
	75/76 - Meter - 250 W	8.23 \$/month		
	75/76 - Normal - 400 W	23.03 \$/month		
	75/76 - E & M - 400 W	18.61 \$/month		
	75/76 - Meter - 400 W	7.84 \$/month		
	75/76 - Normal - 400 W FL	25.44 \$/month		
	75/76 - E & M - 400 W FL	17.75 \$/month		
	75/76 - Meter - 400 W FL	10.26 \$/month		

Summary of Proposed 2009 Price Schedule Charges

Residential			At 1000 kWh		At 2500 kWh	
	Customer	Demand	Energy 1	Energy 2	Energy 3	
	1160	14.65 \$/month	0.1214 \$/kW.h	0.1282 \$/kW.h	0.1399 \$/kW.h	
	1260	14.65 \$/month	0.1214 \$/kW.h	0.1282 \$/kW.h	0.1399 \$/kW.h	
	1360	14.65 \$/month	0.1214 \$/kW.h	0.1282 \$/kW.h	0.1399 \$/kW.h	
	1460	14.65 \$/month	0.1214 \$/kW.h	0.1282 \$/kW.h	0.3077 \$/kW.h	
	1180	18.47 \$/month	0.1647 \$/kW.h	0.1747 \$/kW.h	0.1885 \$/kW.h	
	1280	18.47 \$/month	0.1647 \$/kW.h	0.1747 \$/kW.h	0.1885 \$/kW.h	
	1380	18.47 \$/month	0.1647 \$/kW.h	0.1747 \$/kW.h	0.1885 \$/kW.h	
	1480	18.47 \$/month	0.1647 \$/kW.h	0.1747 \$/kW.h	0.4145 \$/kW.h	
General Service			At 2000 kWh		At 15000 kWh	At 20000 kWh
	Customer	Demand	Energy 1	Energy 2	Energy 3	Energy 4
	2160	\$7.39 /kW	0.1000 \$/kW.h	0.1288 \$/kW.h	0.1568 \$/kW.h	0.1286 \$/kW.h
	2260	\$7.39 /kW	0.1000 \$/kW.h	0.1288 \$/kW.h	0.1568 \$/kW.h	0.1522 \$/kW.h
	2360	\$7.39 /kW	0.1000 \$/kW.h	0.1288 \$/kW.h	0.1568 \$/kW.h	0.1286 \$/kW.h
	2460	\$7.39 /kW	0.1000 \$/kW.h	0.1288 \$/kW.h	0.1568 \$/kW.h	0.3172 \$/kW.h
	2170	\$7.39 /kW	0.1000 \$/kW.h	0.1288 \$/kW.h	0.1568 \$/kW.h	0.1286 \$/kW.h
	2270	\$7.39 /kW	0.1000 \$/kW.h	0.1288 \$/kW.h	0.1568 \$/kW.h	0.1522 \$/kW.h
	2370	\$7.39 /kW	0.1000 \$/kW.h	0.1288 \$/kW.h	0.1568 \$/kW.h	0.1286 \$/kW.h
	2470	\$7.39 /kW	0.1000 \$/kW.h	0.1288 \$/kW.h	0.1568 \$/kW.h	0.3172 \$/kW.h
	2180	\$12.31 /kW	0.1381 \$/kW.h	0.1500 \$/kW.h	0.2000 \$/kW.h	0.1286 \$/kW.h
	2280	\$12.31 /kW	0.1381 \$/kW.h	0.1500 \$/kW.h	0.2000 \$/kW.h	0.1522 \$/kW.h
	2380	\$12.31 /kW	0.1381 \$/kW.h	0.1500 \$/kW.h	0.2000 \$/kW.h	0.1286 \$/kW.h
	2480	\$12.31 /kW	0.1381 \$/kW.h	0.1500 \$/kW.h	0.2000 \$/kW.h	0.3172 \$/kW.h
Secondary Energy						
	Customer	Demand	Energy			
	3200		0.0720 \$/kW.h			
Industrial						
	Customer	Demand	Energy	Fixed Rider F		
	3900	\$15.00 /kW	0.07600 \$/kW.h	0.00211 \$/kW.h		
Street Lights						
	Customer	Demand	Energy	High Mast Charge		
	61/66	7.83 \$/month	\$4.9616 /kW	1.27 \$/month		
	67 - 250 W	19.05 \$/month				
	67 - 400 W	29.13 \$/month				
Sentinel Lights						
	Customer	Demand	Energy	Energy 2		
	75/76 - Normal - 100 W	14.33 \$/month				
	75/76 - E & M - 100 W	7.95 \$/month				
	75/76 - Meter - 100 W	9.04 \$/month				
	75/76 - Normal - 175 W	17.46 \$/month				
	75/76 - E & M - 175 W	12.15 \$/month				
	75/76 - Meter - 175 W	9.81 \$/month				
	75/76 - Normal - 250 W	21.35 \$/month				
	75/76 - E & M - 250 W	16.20 \$/month				
	75/76 - Meter - 250 W	10.13 \$/month				
	75/76 - Normal - 400 W	28.35 \$/month				
	75/76 - E & M - 400 W	22.91 \$/month				
	75/76 - Meter - 400 W	9.65 \$/month				
	75/76 - Normal - 400 W FL	31.32 \$/month				
	75/76 - E & M - 400 W FL	21.85 \$/month				
	75/76 - Meter - 400 W FL	12.63 \$/month				

Residential Effective Rate including all Riders, Rebates, and Subsidies

		Proposed							Existing						
		Residential Non-Government							Residential Non-Government						
		Customer Charge	First Block Energy 0-1000	Second Block Energy 1001-2500	Runoff Energy > 2500 kW.h				Customer Charge	First Block Energy 0-1000	Runoff Energy >1000 kW.h				
		all zones \$/month	all zones \$/kW.h	all zones \$/kW.h	Hydro \$/kW.h	Lg Diesel \$/kW.h	Sm Diesel \$/kW.h	Old Crow \$/kW.h	all zones \$/month	all zones \$/kW.h	Hydro \$/kW.h	Lg Diesel \$/kW.h	Sm Diesel \$/kW.h	Old Crow \$/kW.h	
Base Rate (1997 GRA)		\$14.65	\$0.1214	\$0.1282	\$0.1399	\$0.1399	\$0.1399	\$0.3077	\$11.90	\$0.0986	\$0.1045	\$0.1045	\$0.1236	\$0.2577	
Rider F (kW.h)	-\$0.00090		-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009		-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	
Rider J (%)	12.460%								\$1.48	\$0.0123	\$0.0130	\$0.0130	\$0.0154	\$0.0321	
Rider R (%)	10.526%								\$1.25	\$0.0104	\$0.0110	\$0.0110	\$0.0130	\$0.0271	
Effective rate before Tax rebate, IER and GST		\$14.65	\$0.1205	\$0.1273	\$0.1390	\$0.1390	\$0.1390	\$0.3068	\$14.64	\$0.1204	\$0.1276	\$0.1276	\$0.1511	\$0.3160	
Income Tax Rebate (%)	-0.50%	-\$0.07	-\$0.0006	-\$0.0006	-\$0.0007	-\$0.0007	-\$0.0007	-\$0.0015	-\$0.06	-\$0.0005	-\$0.0005	-\$0.0005	-\$0.0006	-\$0.0013	
IER (1st block kW.h)	-\$0.026621		-\$0.0266							-\$0.0266					
Total before GST		\$14.58	\$0.0933	\$0.1267	\$0.1383	\$0.1383	\$0.1383	\$0.3053	\$14.58	\$0.0933	\$0.1271	\$0.1271	\$0.1505	\$0.3147	
Change		\$0.00	\$0.0000	n/a	\$0.0112	\$0.0112	-\$0.0122	-\$0.0095							
		0.00%	0.02%		8.81%	8.81%	-8.10%	-3.01%							

		Proposed							Existing						
		Residential Government							Residential Government						
		Customer Charge	First Block Energy 0-1000	Second Block Energy 1001-2500	Runoff Energy > 2500 kW.h				Customer Charge	First Block Energy 0-1000	Runoff Energy >1000 kW.h				
		all zones \$/month	all zones \$/kW.h	all zones \$/kW.h	Hydro \$/kW.h	Lg Diesel \$/kW.h	Sm Diesel \$/kW.h	Old Crow \$/kW.h	all zones \$/month	all zones \$/kW.h	Hydro \$/kW.h	Lg Diesel \$/kW.h	Sm Diesel \$/kW.h	Old Crow \$/kW.h	
Base Rate		\$18.47	\$0.1647	\$0.1747	\$0.1885	\$0.1885	\$0.1885	\$0.4145	\$15.00	\$0.1434	\$0.1045	\$0.1045	\$0.1236	\$0.2577	
Rider F (kW.h)	-\$0.00090		-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009		-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	
Rider J (%)	12.46%								\$1.87	\$0.0179	\$0.0130	\$0.0130	\$0.0154	\$0.0321	
Rider R (%)	10.53%								\$1.58	\$0.0151	\$0.0110	\$0.0110	\$0.0130	\$0.0271	
Total before GST		\$18.47	\$0.1638	\$0.1738	\$0.1876	\$0.1876	\$0.1876	\$0.4136	\$18.45	\$0.1755	\$0.1276	\$0.1276	\$0.1511	\$0.3160	
Change		\$0.02	-\$0.0117	n/a	\$0.0600	\$0.0600	\$0.0365	\$0.0976							
		0.12%	-6.65%		47.00%	47.00%	24.15%	30.87%							

General Service Effective Rate including all Riders, Rebates, and Subsidies

		Proposed								Existing					
		GS Non-Government								GS Non-Government					
		Demand Charge	First Block Energy 0-2000	Second Block Energy 2001-15000	Third Block Energy 15001-20000	Runoff Energy (>20,000 kW.h)				Demand Charge	First Block Energy	Runoff Energy (>2,000 kW.h)			
		all zones \$/kW	all zones \$/kW.h	all zones \$/kW.h	all zones \$/kW.h	Hydro \$/kW.h	Lg Diesel \$/kW.h	Sm Diesel \$/kW.h	Old Crow \$/kW.h	all zones \$/month	all zones \$/kW.h	Hydro \$/kW.h	Lg Diesel \$/kW.h	Sm Diesel \$/kW.h	Old Crow \$/kW.h
Base Rate		\$7.39	\$0.1000	\$0.1288	\$0.1568	\$0.1286	\$0.1286	\$0.1522	\$0.3172	\$6.00	\$0.0831	\$0.1045	\$0.1045	\$0.1236	\$0.2577
Rider F (kW.h)	-\$0.00090		-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009		-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009
Rider J (%)	12.460%									\$0.75	\$0.0104	\$0.0130	\$0.0130	\$0.0154	\$0.0321
Rider R (%)	10.526%									\$0.63	\$0.0087	\$0.0110	\$0.0110	\$0.0130	\$0.0271
Effective rate before Tax rebate		\$7.39	\$0.0991	\$0.1279	\$0.1559	\$0.1277	\$0.1277	\$0.1513	\$0.3163	\$7.38	\$0.1013	\$0.1276	\$0.1276	\$0.1511	\$0.3160
Income Tax Rebate (%)	-0.50%	-\$0.04	-\$0.0005	-\$0.0006	-\$0.0008	-\$0.0006	-\$0.0006	-\$0.0008	-\$0.0016	-\$0.03	-\$0.0004	-\$0.0005	-\$0.0005	-\$0.0006	-\$0.0013
Total before GST		\$7.35	\$0.0986	\$0.1273	\$0.1551	\$0.1271	\$0.1271	\$0.1505	\$0.3147	\$7.35	\$0.1009	\$0.1271	\$0.1271	\$0.1505	\$0.3147
Change		\$0.00	-\$0.0023	n/a	n/a	\$0.0000	\$0.0000	\$0.0000	\$0.0000						
		0.05%	-2.27%			0.00%	0.00%	0.00%	0.00%						

		Proposed								Existing					
		GS Municipal Government								GS Municipal Government					
		Demand Charge	First Block Energy 0-2000	Second Block Energy 2001-15000	Third Block Energy 15001-20000	Runoff Energy (>20,000 kW.h)				Demand Charge	First Block Energy 0-2000	Runoff Energy (>2,000 kW.h)			
		all zones \$/kW	all zones \$/kW.h	all zones \$/kW.h	all zones \$/kW.h	Hydro \$/kW.h	Lg Diesel \$/kW.h	Sm Diesel \$/kW.h	Old Crow \$/kW.h	all zones \$/month	all zones \$/kW.h	Hydro \$/kW.h	Lg Diesel \$/kW.h	Sm Diesel \$/kW.h	Old Crow \$/kW.h
Base Rate		\$7.39	\$0.1000	\$0.1288	\$0.1568	\$0.1286	\$0.1286	\$0.1522	\$0.3172	\$6.00	\$0.0831	\$0.1045	\$0.1045	\$0.1236	\$0.2577
Rider F (kW.h)	-\$0.00090		-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009		-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009
Rider J (%)	12.460%									\$0.75	\$0.0104	\$0.0130	\$0.0130	\$0.0154	\$0.0321
Rider R (%)	10.526%									\$0.63	\$0.0087	\$0.0110	\$0.0110	\$0.0130	\$0.0271
Total before GST		\$7.39	\$0.0991	\$0.1279	\$0.1559	\$0.1277	\$0.1277	\$0.1513	\$0.3163	\$7.38	\$0.1013	\$0.1276	\$0.1276	\$0.1511	\$0.3160
Change		\$0.01	-\$0.0022	n/a	n/a	\$0.0001	\$0.0001	\$0.0002	\$0.0003						
		0.15%	-2.17%			0.08%	0.08%	0.13%	0.09%						

		Proposed								Existing					
		GS Government								GS Government					
		Demand Charge	First Block Energy 0-2000	Second Block Energy 2001-15000	Third Block Energy 15001-20000	Runoff Energy (>20,000 kW.h)				Demand Charge	First Block Energy 0-2000	Runoff Energy (>2,000 kW.h)			
		all zones \$/kW	all zones \$/kW.h	all zones \$/kW.h	all zones \$/kW.h	Hydro \$/kW.h	Lg Diesel \$/kW.h	Sm Diesel \$/kW.h	Old Crow \$/kW.h	all zones \$/month	all zones \$/kW.h	Hydro \$/kW.h	Lg Diesel \$/kW.h	Sm Diesel \$/kW.h	Old Crow \$/kW.h
Base Rate		\$12.31	\$0.1381	\$0.1500	\$0.2000	\$0.1286	\$0.1286	\$0.1522	\$0.3172	\$10.00	\$0.1745	\$0.1045	\$0.1045	\$0.1236	\$0.2577
Rider F (kW.h)	-\$0.00090		-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009		-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009
Rider J (%)	12.460%									\$1.25	\$0.0217	\$0.0130	\$0.0130	\$0.0154	\$0.0321
Rider R (%)	10.526%									\$1.05	\$0.0184	\$0.0110	\$0.0110	\$0.0130	\$0.0271
Total before GST		\$12.31	\$0.1372	\$0.1491	\$0.1991	\$0.1277	\$0.1277	\$0.1513	\$0.3163	\$12.30	\$0.2137	\$0.1276	\$0.1276	\$0.1511	\$0.3160
Change		\$0.01	-\$0.0765	n/a	n/a	\$0.0001	\$0.0001	\$0.0002	\$0.0003						
		0.09%	-35.80%			0.08%	0.08%	0.13%	0.09%						

Appendix 2.1
Revised Bill Impact Tables
Table 2.1.4
2/24/2011

Bill Comparisons: 2010 Proposed Rates Vs. Existing											Income Tax Rebate GST		-0.50% 5.00%
CUSTOMER CLASS:		RESIDENTIAL - NON GOVERNMENT - Per Board Order 2010-13 (with EIR)											
Zone		Monthly Consump. (kW.h) 200	Monthly Consump. (kW.h) 300	Monthly Consump. (kW.h) 400	Monthly Consump. (kW.h) 500	Monthly Consump. (kW.h) 600	Monthly Consump. (kW.h) 750	Monthly Consump. (kW.h) 1000	Monthly Consump. (kW.h) 1250	Monthly Consump. (kW.h) 1500	Monthly Consump. (kW.h) 2000	Monthly Consump. (kW.h) 2500	Monthly Consump. (kW.h) 3000
Hydro	Proposed Bill	\$34.90	\$44.69	\$54.49	\$64.28	\$74.08	\$88.77	\$113.26	\$146.51	\$179.76	\$246.26	\$312.75	\$385.36
	Existing Bill	\$34.89	\$44.69	\$54.48	\$64.27	\$74.07	\$88.76	\$113.24	\$146.60	\$179.97	\$246.69	\$313.42	\$380.14
	Var. (\$)	\$0.01	\$0.01	\$0.01	\$0.01	\$0.01	\$0.02	\$0.02	-\$0.09	-\$0.21	-\$0.44	-\$0.67	\$5.21
	Var. (%)	0.02%	0.02%	0.02%	0.02%	0.02%	0.02%	0.02%	-0.06%	-0.11%	-0.18%	-0.21%	1.37%
Large Diesel	Proposed Bill	\$34.90	\$44.69	\$54.49	\$64.28	\$74.08	\$88.77	\$113.26	\$146.51	\$179.76	\$246.26	\$312.75	\$385.36
	Existing Bill	\$34.89	\$44.69	\$54.48	\$64.27	\$74.07	\$88.76	\$113.24	\$146.60	\$179.97	\$246.69	\$313.42	\$380.14
	Var. (\$)	\$0.01	\$0.01	\$0.01	\$0.01	\$0.01	\$0.02	\$0.02	-\$0.09	-\$0.21	-\$0.44	-\$0.67	\$5.21
	Var. (%)	0.02%	0.02%	0.02%	0.02%	0.02%	0.02%	0.02%	-0.06%	-0.11%	-0.18%	-0.21%	1.37%
Small Diesel	Proposed Bill	\$34.90	\$44.69	\$54.49	\$64.28	\$74.08	\$88.77	\$113.26	\$146.51	\$179.76	\$246.26	\$312.75	\$385.36
	Existing Bill	\$34.89	\$44.69	\$54.48	\$64.27	\$74.07	\$88.76	\$113.24	\$152.74	\$192.25	\$271.26	\$350.27	\$429.27
	Var. (\$)	\$0.01	\$0.01	\$0.01	\$0.01	\$0.01	\$0.02	\$0.02	-\$6.23	-\$12.49	-\$25.00	-\$37.51	-\$43.92
	Var. (%)	0.02%	0.02%	0.02%	0.02%	0.02%	0.02%	0.02%	-4.08%	-6.50%	-9.22%	-10.71%	-10.23%
Old Crow	Proposed Bill	\$34.90	\$44.69	\$54.49	\$64.28	\$74.08	\$88.77	\$113.26	\$146.51	\$179.76	\$246.26	\$312.75	\$473.01
	Existing Bill	\$34.89	\$44.69	\$54.48	\$64.27	\$74.07	\$88.76	\$113.24	\$195.86	\$278.48	\$443.72	\$608.96	\$774.21
	Var. (\$)	\$0.01	\$0.01	\$0.01	\$0.01	\$0.01	\$0.02	\$0.02	-\$49.35	-\$98.72	-\$197.47	-\$296.21	-\$301.19
	Var. (%)	0.02%	0.02%	0.02%	0.02%	0.02%	0.02%	0.02%	-25.20%	-35.45%	-44.50%	-48.64%	-38.90%

	0-200	200-300	300-400	400-500	500-600	600-800	800-1000	1000-1300	1300-1500	1500-2000	2000-2500	2500-3000	3000 +
Cumulative percentage of customers	13.8%	19.2%	25.2%	32.2%	40.2%	56.4%	70.1%	84.3%	89.7%	96.1%	98.3%	99.1%	100.0%

Existing Rates					Proposed Rates				
	Hydro	L. Diesel	S. Diesel	Old Crow		Hydro	L. Diesel	S. Diesel	Old Crow
Customer Charge	\$11.90	\$11.90	\$11.90	\$11.90	Customer Charge	\$14.65	\$14.65	\$14.65	\$14.65
1st. Block Energy (0-1000)	\$0.0986	\$0.0986	\$0.0986	\$0.0986	1st. Block Energy (0-1000)	\$0.1214	\$0.1214	\$0.1214	\$0.1214
2nd. Block Energy (1000+)	\$0.1045	\$0.1045	\$0.1236	\$0.2577	2nd. Block Energy (1001-2500)	\$0.1282	\$0.1282	\$0.1282	\$0.1282
Rider J	12.46%	12.46%	12.46%	12.46%	3d. Block Energy (2500+)	\$0.1399	\$0.1399	\$0.1399	\$0.3077
Rider F (Fuel Adjustment Rider)	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	Rider F	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009
Rider R	10.53%	10.53%	10.53%	10.53%	Yukon Interim Electrical Rebate (1st block)	-\$0.0266	-\$0.0266	-\$0.0266	-\$0.0266
Yukon Interim Electrical Rebate (1st block)	-\$0.0266	-\$0.0266	-\$0.0266	-\$0.0266					

Note: "Percentage of Customers" = Average number of bills per month using the specified amount or less, the number of customers are based on 2007 actual number of bills.

Bill Comparisons: 2010 Proposed Rates Vs. Existing											Income Tax Rebate		-0.50%
											GST		5.00%
CUSTOMER CLASS:		RESIDENTIAL - NON GOVERNMENT - Per Board Order 2010-13 (assumes IER terminates)											
Zone		Monthly Consump. (kW.h) 200	Monthly Consump. (kW.h) 300	Monthly Consump. (kW.h) 400	Monthly Consump. (kW.h) 500	Monthly Consump. (kW.h) 600	Monthly Consump. (kW.h) 750	Monthly Consump. (kW.h) 1000	Monthly Consump. (kW.h) 1250	Monthly Consump. (kW.h) 1500	Monthly Consump. (kW.h) 2000	Monthly Consump. (kW.h) 2500	Monthly Consump. (kW.h) 3000
Hydro	Proposed Bill	\$40.48	\$53.07	\$65.66	\$78.25	\$90.84	\$109.72	\$141.19	\$174.44	\$207.68	\$280.29	\$352.90	\$425.50
	Existing Bill	\$34.89	\$44.69	\$54.48	\$64.27	\$74.07	\$88.76	\$113.24	\$146.60	\$179.97	\$246.69	\$313.42	\$380.14
	Var. (\$)	\$5.59	\$8.39	\$11.18	\$13.98	\$16.77	\$20.96	\$27.95	\$27.83	\$27.72	\$33.60	\$39.48	\$45.36
	Var. (%)	16.02%	18.77%	20.52%	21.74%	22.64%	23.62%	24.68%	18.99%	15.40%	13.62%	12.60%	11.93%
Large Diesel	Proposed Bill	\$40.48	\$53.07	\$65.66	\$78.25	\$90.84	\$109.72	\$141.19	\$174.44	\$207.68	\$280.29	\$352.90	\$425.50
	Existing Bill	\$34.89	\$44.69	\$54.48	\$64.27	\$74.07	\$88.76	\$113.24	\$146.60	\$179.97	\$246.69	\$313.42	\$380.14
	Var. (\$)	\$5.59	\$8.39	\$11.18	\$13.98	\$16.77	\$20.96	\$27.95	\$27.83	\$27.72	\$33.60	\$39.48	\$45.36
	Var. (%)	16.02%	18.77%	20.52%	21.74%	22.64%	23.62%	24.68%	18.99%	15.40%	13.62%	12.60%	11.93%
Small Diesel	Proposed Bill	\$40.48	\$53.07	\$65.66	\$78.25	\$90.84	\$109.72	\$141.19	\$174.44	\$207.68	\$280.29	\$352.90	\$425.50
	Existing Bill	\$34.89	\$44.69	\$54.48	\$64.27	\$74.07	\$88.76	\$113.24	\$152.74	\$192.25	\$271.26	\$350.27	\$429.27
	Var. (\$)	\$5.59	\$8.39	\$11.18	\$13.98	\$16.77	\$20.96	\$27.95	\$21.69	\$15.44	\$9.03	\$2.63	-\$3.77
	Var. (%)	16.02%	18.77%	20.52%	21.74%	22.64%	23.62%	24.68%	14.20%	8.03%	3.33%	0.75%	-0.88%
Old Crow	Proposed Bill	\$40.48	\$53.07	\$65.66	\$78.25	\$90.84	\$109.72	\$141.19	\$174.44	\$207.68	\$367.94	\$528.20	\$688.46
	Existing Bill	\$34.89	\$44.69	\$54.48	\$64.27	\$74.07	\$88.76	\$113.24	\$195.86	\$278.48	\$443.72	\$608.96	\$774.21
	Var. (\$)	\$5.59	\$8.39	\$11.18	\$13.98	\$16.77	\$20.96	\$27.95	-\$21.42	-\$70.80	-\$75.78	-\$80.76	-\$85.75
	Var. (%)	16.02%	18.77%	20.52%	21.74%	22.64%	23.62%	24.68%	-10.94%	-25.42%	-17.08%	-13.26%	-11.08%

	0-200	200-300	300-400	400-500	500-600	600-800	800-1000	1000-1300	1300-1500	1500-2000	2000-2500	2500-3000	3000 +
Cumulative percentage of customers	13.8%	19.2%	25.2%	32.2%	40.2%	56.4%	70.1%	84.3%	89.7%	96.1%	98.3%	99.1%	100.0%

Existing Rates					Proposed Rates				
	Hydro	L. Diesel	S. Diesel	Old Crow		Hydro	L. Diesel	S. Diesel	Old Crow
Customer Charge	\$11.90	\$11.90	\$11.90	\$11.90	Customer Charge	\$14.65	\$14.65	\$14.65	\$14.65
1st. Block Energy (0-1000)	\$0.0986	\$0.0986	\$0.0986	\$0.0986	1st. Block Energy (0-1000)	\$0.1214	\$0.1214	\$0.1214	\$0.1214
2nd. Block Energy (1000+)	\$0.1045	\$0.1045	\$0.1236	\$0.2577	2nd. Block Energy (1001-2500)	\$0.1282	\$0.1282	\$0.1282	\$0.1282
Rider J	12.46%	12.46%	12.46%	12.46%	3d. Block Energy (2500+)	\$0.1399	\$0.1399	\$0.1399	\$0.3077
Rider F (Fuel Adjustment Rider)	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009	Rider F	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009
Rider R	10.53%	10.53%	10.53%	10.53%					
Yukon Interim Electrical Rebate (1st	-\$0.0266	-\$0.0266	-\$0.0266	-\$0.0266	Yukon Interim Electrical Rebate (1st t	\$0.0000	\$0.0000	\$0.0000	\$0.0000

Note: "Percentage of Customers" = Average number of bills per month using the specified amount or less, the number of customers are based on 2007 actual number of bills.

Bill Comparisons: 2010 Proposed Rates Vs. Existing												Income Tax Rebate	0.00%
												GST	5.00%
CUSTOMER CLASS: RESIDENTIAL - GOVERNMENT - Per Revised Joint Proposal													
Zone		Monthly Consump. (kW.h) 200	Monthly Consump. (kW.h) 300	Monthly Consump. (kW.h) 400	Monthly Consump. (kW.h) 500	Monthly Consump. (kW.h) 600	Monthly Consump. (kW.h) 750	Monthly Consump. (kW.h) 1000	Monthly Consump. (kW.h) 1250	Monthly Consump. (kW.h) 1500	Monthly Consump. (kW.h) 2000	Monthly Consump. (kW.h) 2500	Monthly Consump. (kW.h) 3000
Hydro	Proposed Bill	\$53.79	\$70.99	\$88.19	\$105.39	\$122.59	\$148.39	\$191.38	\$237.01	\$282.63	\$373.87	\$465.12	\$563.61
	Existing Bill	\$56.22	\$74.64	\$93.06	\$111.49	\$129.91	\$157.55	\$203.61	\$237.11	\$270.61	\$337.61	\$404.61	\$471.61
	Var. (\$)	-\$2.43	-\$3.65	-\$4.87	-\$6.10	-\$7.32	-\$9.16	-\$12.22	-\$0.10	\$12.02	\$36.27	\$60.51	\$92.00
	Var. (%)	-4.32%	-4.89%	-5.24%	-5.47%	-5.64%	-5.81%	-6.00%	-0.04%	4.44%	10.74%	14.96%	19.51%
Large Diesel	Proposed Bill	\$53.79	\$70.99	\$88.19	\$105.39	\$122.59	\$148.39	\$191.38	\$237.01	\$282.63	\$373.87	\$465.12	\$563.61
	Existing Bill	\$56.22	\$74.64	\$93.06	\$111.49	\$129.91	\$157.55	\$203.61	\$237.11	\$270.61	\$337.61	\$404.61	\$471.61
	Var. (\$)	-\$2.43	-\$3.65	-\$4.87	-\$6.10	-\$7.32	-\$9.16	-\$12.22	-\$0.10	\$12.02	\$36.27	\$60.51	\$92.00
	Var. (%)	-4.32%	-4.89%	-5.24%	-5.47%	-5.64%	-5.81%	-6.00%	-0.04%	4.44%	10.74%	14.96%	19.51%
Small Diesel	Proposed Bill	\$53.79	\$70.99	\$88.19	\$105.39	\$122.59	\$148.39	\$191.38	\$237.01	\$282.63	\$373.87	\$465.12	\$563.61
	Existing Bill	\$56.22	\$74.64	\$93.06	\$111.49	\$129.91	\$157.55	\$203.61	\$243.27	\$282.94	\$362.27	\$441.60	\$520.94
	Var. (\$)	-\$2.43	-\$3.65	-\$4.87	-\$6.10	-\$7.32	-\$9.16	-\$12.22	-\$6.27	-\$0.31	\$11.60	\$23.51	\$42.67
	Var. (%)	-4.32%	-4.89%	-5.24%	-5.47%	-5.64%	-5.81%	-6.00%	-2.58%	-0.11%	3.20%	5.32%	8.19%
Old Crow	Proposed Bill	\$53.79	\$70.99	\$88.19	\$105.39	\$122.59	\$148.39	\$191.38	\$237.01	\$282.63	\$373.87	\$465.12	\$682.26
	Existing Bill	\$56.22	\$74.64	\$93.06	\$111.49	\$129.91	\$157.55	\$203.61	\$286.56	\$369.52	\$535.44	\$701.36	\$867.28
	Var. (\$)	-\$2.43	-\$3.65	-\$4.87	-\$6.10	-\$7.32	-\$9.16	-\$12.22	-\$49.56	-\$86.90	-\$161.57	-\$236.24	-\$185.02
	Var. (%)	-4.32%	-4.89%	-5.24%	-5.47%	-5.64%	-5.81%	-6.00%	-17.29%	-23.52%	-30.17%	-33.68%	-21.33%

0-1000	1000-1300	1300-1500	1500-2000	2000-2500	2500-3000	3000 +
78.5%	87.6%	91.2%	95.8%	98.1%	99.1%	100.0%

Existing Rates

	Hydro	L. Diesel	S. Diesel	Old Crow
Customer Charge	\$15.00	\$15.00	\$15.00	\$15.00
1st. Block Energy (0-1000)	\$0.1434	\$0.1434	\$0.1434	\$0.1434
2nd. Block Energy (1000+)	\$0.1045	\$0.1045	\$0.1236	\$0.2577
Rider J	12.46%	12.46%	12.46%	12.46%
Rider F (Fuel Adjustment Rider)	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009
Rider R	10.53%	10.53%	10.53%	10.53%

Proposed Rates

	Hydro	L. Diesel	S. Diesel	Old Crow
Customer Charge	\$18.47	\$18.47	\$18.47	\$18.47
1st. Block Energy (0-1000)	\$0.1647	\$0.1647	\$0.1647	\$0.1647
2nd. Block Energy (1001-2500)	\$0.1747	\$0.1747	\$0.1747	\$0.1747
3d. Block Energy (2500+)	\$0.1885	\$0.1885	\$0.1885	\$0.4145
Rider F	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009

Appendix 2.1
Revised Bill Impact Tables
Table 2.1.7
2/24/2011

Bill Comparisons: 2010 Proposed Rates Vs. Existing															Income Tax Rebate		-0.50%		
															GST		5.00%		
CUSTOMER CLASS:		GENERAL SERVICE - NON GOVERNMENT - Per Board Order 2010-13																	
		Monthly Consump. (kW.h)	Monthly Consump. (kW.h)	Monthly Consump. (kW.h)	Monthly Consump. (kW.h)	Monthly Consump. (kW.h)	Monthly Consump. (kW.h)	Monthly Consump. (kW.h)	Monthly Consump. (kW.h)	Monthly Consump. (kW.h)	Monthly Consump. (kW.h)	Monthly Consump. (kW.h)	Monthly Consump. (kW.h)	Monthly Consump. (kW.h)	Monthly Consump. (kW.h)	Monthly Consump. (kW.h)	Monthly Consump. (kW.h)	Monthly Consump. (kW.h)	
Zone		400	700	1000	1500	2000	2500	3000	3500	4000	5000	6000	7500	10000	15000	20000	40000	100000	
		5.00	5.00	5.00	5.00	5.00	7.00	8.00	10.00	11.00	14.00	16.00	21.00	27.00	41.00	55.00	110.00	274.00	
Hydro	Proposed Bill	\$80.02	\$111.07	\$142.13	\$193.90	\$245.66	\$327.91	\$402.44	\$484.70	\$559.23	\$716.01	\$865.07	\$1,104.10	\$1,484.47	\$2,260.65	\$3,183.10	\$6,275.94	\$15,546.72	
	Existing Bill	\$80.96	\$112.73	\$144.51	\$197.48	\$250.44	\$332.60	\$407.05	\$489.21	\$563.65	\$720.25	\$869.14	\$1,107.90	\$1,487.83	\$2,263.13	\$3,038.42	\$6,131.89	\$15,404.58	
	Var. (\$)	-\$0.94	-\$1.66	-\$2.38	-\$3.58	-\$4.78	-\$4.69	-\$4.60	-\$4.51	-\$4.42	-\$4.25	-\$4.07	-\$3.80	-\$3.36	-\$2.47	\$144.68	\$144.04	\$142.14	
	Var. (%)	-1.16%	-1.47%	-1.65%	-1.81%	-1.91%	-1.41%	-1.13%	-0.92%	-0.78%	-0.59%	-0.47%	-0.34%	-0.23%	-0.11%	4.76%	2.35%	0.92%	
Large Diesel	Proposed Bill	\$80.02	\$111.07	\$142.13	\$193.90	\$245.66	\$327.91	\$402.44	\$484.70	\$559.23	\$716.01	\$865.07	\$1,104.10	\$1,484.47	\$2,260.65	\$3,183.10	\$6,275.94	\$15,546.72	
	Existing Bill	\$80.96	\$112.73	\$144.51	\$197.48	\$250.44	\$332.60	\$407.05	\$489.21	\$563.65	\$720.25	\$869.14	\$1,107.90	\$1,487.83	\$2,263.13	\$3,038.42	\$6,131.89	\$15,404.58	
	Var. (\$)	-\$0.94	-\$1.66	-\$2.38	-\$3.58	-\$4.78	-\$4.69	-\$4.60	-\$4.51	-\$4.42	-\$4.25	-\$4.07	-\$3.80	-\$3.36	-\$2.47	\$144.68	\$144.04	\$142.14	
	Var. (%)	-1.16%	-1.47%	-1.65%	-1.81%	-1.91%	-1.41%	-1.13%	-0.92%	-0.78%	-0.59%	-0.47%	-0.34%	-0.23%	-0.11%	4.76%	2.35%	0.92%	
Small Diesel	Proposed Bill	\$80.02	\$111.07	\$142.13	\$193.90	\$245.66	\$327.91	\$402.44	\$484.70	\$559.23	\$716.01	\$865.07	\$1,104.10	\$1,484.47	\$2,260.65	\$3,183.10	\$6,769.06	\$17,519.21	
	Existing Bill	\$80.96	\$112.73	\$144.51	\$197.48	\$250.44	\$344.89	\$431.61	\$526.05	\$612.78	\$793.94	\$967.40	\$1,243.00	\$1,684.35	\$2,582.47	\$3,480.59	\$7,065.35	\$17,811.91	
	Var. (\$)	-\$0.94	-\$1.66	-\$2.38	-\$3.58	-\$4.78	-\$16.97	-\$29.17	-\$41.36	-\$53.55	-\$77.94	-\$102.33	-\$138.91	-\$199.88	-\$321.81	-\$297.48	-\$296.29	-\$292.70	
	Var. (%)	-1.16%	-1.47%	-1.65%	-1.81%	-1.91%	-4.92%	-6.76%	-7.86%	-8.74%	-9.82%	-10.58%	-11.18%	-11.87%	-12.46%	-8.55%	-4.19%	-1.64%	
Old Crow	Proposed Bill	\$80.02	\$111.07	\$142.13	\$193.90	\$245.66	\$327.91	\$402.44	\$484.70	\$559.23	\$716.01	\$865.07	\$1,104.10	\$1,484.47	\$2,260.65	\$3,183.10	\$10,216.73	\$31,309.91	
	Existing Bill	\$80.96	\$112.73	\$144.51	\$197.48	\$250.44	\$431.12	\$604.08	\$784.75	\$957.71	\$1,311.34	\$1,657.26	\$2,191.57	\$3,064.08	\$4,824.53	\$6,584.98	\$13,619.07	\$34,713.62	
	Var. (\$)	-\$0.94	-\$1.66	-\$2.38	-\$3.58	-\$4.78	-\$103.20	-\$201.63	-\$300.06	-\$398.49	-\$595.34	-\$792.19	-\$1,087.47	-\$1,579.61	-\$2,563.88	-\$3,401.88	-\$3,402.34	-\$3,403.71	
	Var. (%)	-1.16%	-1.47%	-1.65%	-1.81%	-1.91%	-23.94%	-33.38%	-38.24%	-41.61%	-45.40%	-47.80%	-49.62%	-51.55%	-53.14%	-51.66%	-24.98%	-9.81%	
Cumulative percentage of customers		0-400	400-700	700-1000	1000-1500	1500-2000	2000-2500	2500-3000	3000-5000				5000-10000		10000-15000	15000-20000	20000-40000	40000+	
		28.5%	39.2%	47.8%	58.7%	66.6%	72.3%	76.5%	86.0%				94.0%		96.5%	97.7%	99.1%	100%	
Existing Rates		Proposed Rates																	
	Hydro	L. Diesel	S. Diesel	Old Crow					Hydro	L. Diesel	S. Diesel	Old Crow							
Demand Charge	\$6.00	\$6.00	\$6.00	\$6.00					Customer Charge	\$7.39	\$7.39	\$7.39	\$7.39						
1st. Block Energy (0-2000)	\$0.0831	\$0.0831	\$0.0831	\$0.0831					1st. Block Energy (0-2000)	\$0.1000	\$0.1000	\$0.1000	\$0.1000						
2nd. Block Energy (2000+)	\$0.1045	\$0.1045	\$0.1236	\$0.2577					2nd. Block Energy (2001-15000)	\$0.1288	\$0.1288	\$0.1288	\$0.1288						
Rider J	12.46%	12.46%	12.46%	12.46%					3d. Block Energy (15001-20000)	\$0.1568	\$0.1568	\$0.1568	\$0.1568						
Rider F (Fuel Adjustment Rider)	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009					4th. Block Energy (20000+)	\$0.1286	\$0.1286	\$0.1522	\$0.3172						
Rider R	10.53%	10.53%	10.53%	10.53%					Rider F	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009						

Bill Comparisons: 2010 Proposed Rates Vs. Existing																		Income Tax Rebate	0.00%
																		GST	5.00%
CUSTOMER CLASS: GENERAL SERVICE - MUNICIPAL GOVERNMENT - Per Board Order 2010-13																			
Zone		Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	
		Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	
		(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	
		400	700	1000	1500	2000	2500	3000	3500	4000	5000	6000	7500	10000	15000	20000	40000	100000	
		5.00	5.00	5.00	5.00	5.00	7.00	8.00	10.00	11.00	14.00	16.00	21.00	27.00	41.00	55.00	110.00	274.00	
Hydro	Proposed Bill	\$80.42	\$111.64	\$142.85	\$194.88	\$246.91	\$329.57	\$404.48	\$487.15	\$562.05	\$719.63	\$869.44	\$1,109.68	\$1,491.98	\$2,272.08	\$3,199.19	\$6,307.67	\$15,625.32	
	Existing Bill	\$81.29	\$113.20	\$145.11	\$198.29	\$251.47	\$333.97	\$408.72	\$491.22	\$565.96	\$723.21	\$872.71	\$1,112.45	\$1,493.94	\$2,272.42	\$3,050.90	\$6,157.08	\$15,467.85	
	Var. (\$)	-\$0.87	-\$1.56	-\$2.25	-\$3.41	-\$4.57	-\$4.40	-\$4.24	-\$4.07	-\$3.91	-\$3.58	-\$3.27	-\$2.77	-\$1.97	-\$0.34	\$148.29	\$150.59	\$157.47	
	Var. (%)	-1.07%	-1.38%	-1.55%	-1.72%	-1.82%	-1.32%	-1.04%	-0.83%	-0.69%	-0.50%	-0.37%	-0.25%	-0.13%	-0.01%	4.86%	2.45%	1.02%	
Large Diesel	Proposed Bill	\$80.42	\$111.64	\$142.85	\$194.88	\$246.91	\$329.57	\$404.48	\$487.15	\$562.05	\$719.63	\$869.44	\$1,109.68	\$1,491.98	\$2,272.08	\$3,199.19	\$6,307.67	\$15,625.32	
	Existing Bill	\$81.29	\$113.20	\$145.11	\$198.29	\$251.47	\$333.97	\$408.72	\$491.22	\$565.96	\$723.21	\$872.71	\$1,112.45	\$1,493.94	\$2,272.42	\$3,050.90	\$6,157.08	\$15,467.85	
	Var. (\$)	-\$0.87	-\$1.56	-\$2.25	-\$3.41	-\$4.57	-\$4.40	-\$4.24	-\$4.07	-\$3.91	-\$3.58	-\$3.27	-\$2.77	-\$1.97	-\$0.34	\$148.29	\$150.59	\$157.47	
	Var. (%)	-1.07%	-1.38%	-1.55%	-1.72%	-1.82%	-1.32%	-1.04%	-0.83%	-0.69%	-0.50%	-0.37%	-0.25%	-0.13%	-0.01%	4.86%	2.45%	1.02%	
Small Diesel	Proposed Bill	\$80.42	\$111.64	\$142.85	\$194.88	\$246.91	\$329.57	\$404.48	\$487.15	\$562.05	\$719.63	\$869.44	\$1,109.68	\$1,491.98	\$2,272.08	\$3,199.19	\$6,803.27	\$17,607.72	
	Existing Bill	\$81.29	\$113.20	\$145.11	\$198.29	\$251.47	\$346.30	\$433.38	\$528.21	\$615.29	\$797.21	\$971.37	\$1,248.11	\$1,691.26	\$2,593.07	\$3,494.87	\$7,094.34	\$17,885.01	
	Var. (\$)	-\$0.87	-\$1.56	-\$2.25	-\$3.41	-\$4.57	-\$16.73	-\$28.90	-\$41.07	-\$53.24	-\$77.58	-\$101.93	-\$138.43	-\$199.29	-\$320.98	-\$295.68	-\$291.08	-\$277.28	
	Var. (%)	-1.07%	-1.38%	-1.55%	-1.72%	-1.82%	-4.83%	-6.67%	-7.77%	-8.65%	-9.73%	-10.49%	-11.09%	-11.78%	-12.38%	-8.46%	-4.10%	-1.55%	
Old Crow	Proposed Bill	\$80.42	\$111.64	\$142.85	\$194.88	\$246.91	\$329.57	\$404.48	\$487.15	\$562.05	\$719.63	\$869.44	\$1,109.68	\$1,491.98	\$2,272.08	\$3,199.19	\$10,268.27	\$31,467.72	
	Existing Bill	\$81.29	\$113.20	\$145.11	\$198.29	\$251.47	\$432.89	\$606.55	\$787.97	\$961.64	\$1,316.72	\$1,664.05	\$2,200.55	\$3,076.63	\$4,844.28	\$6,611.94	\$13,674.82	\$34,855.71	
	Var. (\$)	-\$0.87	-\$1.56	-\$2.25	-\$3.41	-\$4.57	-\$103.31	-\$202.07	-\$300.82	-\$399.58	-\$597.09	-\$794.61	-\$1,090.86	-\$1,584.65	-\$2,572.20	-\$3,412.75	-\$3,406.55	-\$3,387.99	
	Var. (%)	-1.07%	-1.38%	-1.55%	-1.72%	-1.82%	-23.87%	-33.31%	-38.18%	-41.55%	-45.35%	-47.75%	-49.57%	-51.51%	-53.10%	-51.61%	-24.91%	-9.72%	

Cumulative percentage of customers						0-2000	2000-2500	2500-3000	3000-5000	5000-10000	10000-15000	15000-20000	20000-40000	40000+
						66.5%	69.8%	72.0%	81.4%	88.7%	91.8%	93.4%	97.6%	100%

Existing Rates

	Hydro	L. Diesel	S. Diesel	Old Crow
Demand Charge	\$6.00	\$6.00	\$6.00	\$6.00
1st. Block Energy (0-2000)	\$0.0831	\$0.0831	\$0.0831	\$0.0831
2nd. Block Energy (2000+)	\$0.1045	\$0.1045	\$0.1236	\$0.2577
Rider J	12.46%	12.46%	12.46%	12.46%
Rider F (Fuel Adjustment Rider)	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009
Rider R	10.53%	10.53%	10.53%	10.53%

Proposed Rates

	Hydro	L. Diesel	S. Diesel	Old Crow
Customer Charge	\$7.39	\$7.39	\$7.39	\$7.39
1st. Block Energy (0-2000)	\$0.1000	\$0.1000	\$0.1000	\$0.1000
2nd. Block Energy (2001-15000)	\$0.1288	\$0.1288	\$0.1288	\$0.1288
3d. Block Energy (15001-20000)	\$0.1568	\$0.1568	\$0.1568	\$0.1568
4th. Block Energy (20000+)	\$0.1286	\$0.1286	\$0.1522	\$0.3172
Rider F	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009

Bill Comparisons: 2010 Proposed Rates Vs. Existing																		Income Tax Rebate	0.00%
																		GST	5.00%
CUSTOMER CLASS: GENERAL SERVICE - FED/TERR GOVERNMENT - Per Order 2010-13																			
Zone		Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly	Monthly
		Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.	Consump.
		(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)	(kW.h)
		400	700	1000	1500	2000	2500	3000	3500	4000	5000	6000	7500	10000	15000	20000	40000	100000	
		5.00	5.00	5.00	5.00	5.00	7.00	8.00	10.00	11.00	14.00	16.00	21.00	27.00	41.00	55.00	110.00	274.00	
Hydro	Proposed Bill	\$122.25	\$165.47	\$208.69	\$280.72	\$352.75	\$456.88	\$548.08	\$652.21	\$743.41	\$938.74	\$1,121.15	\$1,420.61	\$1,889.55	\$2,853.28	\$4,079.51	\$7,472.12	\$17,637.00	
	Existing Bill	\$154.33	\$221.64	\$288.96	\$401.16	\$513.36	\$606.19	\$686.10	\$778.93	\$858.84	\$1,031.59	\$1,191.41	\$1,456.98	\$1,869.47	\$2,720.26	\$3,571.06	\$6,961.33	\$17,119.24	
	Var. (\$)	-\$32.07	-\$56.18	-\$80.28	-\$120.44	-\$160.61	-\$149.31	-\$138.02	-\$126.72	-\$115.43	-\$92.84	-\$70.27	-\$36.38	\$20.08	\$133.02	\$508.45	\$510.78	\$517.76	
	Var. (%)	-20.78%	-25.34%	-27.78%	-30.02%	-31.29%	-24.63%	-20.12%	-16.27%	-13.44%	-9.00%	-5.90%	-2.50%	1.07%	4.89%	14.24%	7.34%	3.02%	
Large Diesel	Proposed Bill	\$122.25	\$165.47	\$208.69	\$280.72	\$352.75	\$456.88	\$548.08	\$652.21	\$743.41	\$938.74	\$1,121.15	\$1,420.61	\$1,889.55	\$2,853.28	\$4,079.51	\$7,472.12	\$17,637.00	
	Existing Bill	\$154.33	\$221.64	\$288.96	\$401.16	\$513.36	\$606.19	\$686.10	\$778.93	\$858.84	\$1,031.59	\$1,191.41	\$1,456.98	\$1,869.47	\$2,720.26	\$3,571.06	\$6,961.33	\$17,119.24	
	Var. (\$)	-\$32.07	-\$56.18	-\$80.28	-\$120.44	-\$160.61	-\$149.31	-\$138.02	-\$126.72	-\$115.43	-\$92.84	-\$70.27	-\$36.38	\$20.08	\$133.02	\$508.45	\$510.78	\$517.76	
	Var. (%)	-20.78%	-25.34%	-27.78%	-30.02%	-31.29%	-24.63%	-20.12%	-16.27%	-13.44%	-9.00%	-5.90%	-2.50%	1.07%	4.89%	14.24%	7.34%	3.02%	
Small Diesel	Proposed Bill	\$122.25	\$165.47	\$208.69	\$280.72	\$352.75	\$456.88	\$548.08	\$652.21	\$743.41	\$938.74	\$1,121.15	\$1,420.61	\$1,889.55	\$2,853.28	\$4,079.51	\$7,967.72	\$19,619.40	
	Existing Bill	\$154.33	\$221.64	\$288.96	\$401.16	\$513.36	\$618.52	\$710.77	\$815.93	\$908.17	\$1,105.58	\$1,290.07	\$1,592.64	\$2,066.79	\$3,040.91	\$4,015.03	\$7,898.60	\$19,536.39	
	Var. (\$)	-\$32.07	-\$56.18	-\$80.28	-\$120.44	-\$160.61	-\$161.64	-\$162.69	-\$163.72	-\$164.76	-\$166.84	-\$168.93	-\$172.03	-\$177.24	-\$187.63	\$64.48	\$69.12	\$83.01	
	Var. (%)	-20.78%	-25.34%	-27.78%	-30.02%	-31.29%	-26.13%	-22.89%	-20.07%	-18.14%	-15.09%	-13.09%	-10.80%	-8.58%	-6.17%	1.61%	0.88%	0.42%	
Old Crow	Proposed Bill	\$122.25	\$165.47	\$208.69	\$280.72	\$352.75	\$456.88	\$548.08	\$652.21	\$743.41	\$938.74	\$1,121.15	\$1,420.61	\$1,889.55	\$2,853.28	\$4,079.51	\$11,432.72	\$33,479.40	
	Existing Bill	\$154.33	\$221.64	\$288.96	\$401.16	\$513.36	\$705.11	\$883.94	\$1,075.68	\$1,254.51	\$1,625.09	\$1,982.76	\$2,545.08	\$3,452.15	\$5,292.12	\$7,132.10	\$14,479.07	\$36,507.09	
	Var. (\$)	-\$32.07	-\$56.18	-\$80.28	-\$120.44	-\$160.61	-\$248.23	-\$335.86	-\$423.47	-\$511.10	-\$686.35	-\$861.61	-\$1,124.47	-\$1,562.60	-\$2,438.84	-\$3,052.58	-\$3,046.36	-\$3,027.70	
	Var. (%)	-20.78%	-25.34%	-27.78%	-30.02%	-31.29%	-35.20%	-38.00%	-39.37%	-40.74%	-42.23%	-43.46%	-44.18%	-45.26%	-46.08%	-42.80%	-21.04%	-8.29%	

Cumulative percentage of customers	0-2000	2000-2500	2500-3000	3000-5000	5000-10000	10000-15000	15000-20000	20000-40000	40000+
	63.3%	67.5%	70.7%	78.4%	87.0%	90.4%	92.5%	96.6%	100%

Existing Rates

	Hydro	L. Diesel	S. Diesel	Old Crow
Demand Charge	\$10.00	\$10.00	\$10.00	\$10.00
1st. Block Energy (0-2000)	\$0.1745	\$0.1745	\$0.1745	\$0.1745
2nd. Block Energy (2000+)	\$0.1045	\$0.1045	\$0.1236	\$0.2577
Rider J	12.46%	12.46%	12.46%	12.46%
Rider F (Fuel Adjustment Rider)	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009
Rider R	10.53%	10.53%	10.53%	10.53%

Proposed Rates

	Hydro	L. Diesel	S. Diesel	Old Crow
Customer Charge	\$12.31	\$12.31	\$12.31	\$12.31
1st. Block Energy (0-2000)	\$0.1381	\$0.1381	\$0.1381	\$0.1381
2nd. Block Energy (2001-15000)	\$0.1500	\$0.1500	\$0.1500	\$0.1500
3d. Block Energy (15001-20000)	\$0.2000	\$0.2000	\$0.2000	\$0.2000
4th. Block Energy (20000+)	\$0.1286	\$0.1286	\$0.1522	\$0.3172
Rider F	-\$0.0009	-\$0.0009	-\$0.0009	-\$0.0009

APPENDIX 2.2

UPDATED RATE SCHEDULES

RATE SCHEDULES

ITEM

Residential Rates - Non Government (Equalized)

Rate Schedule

1160	Service in Hydro Area
1260	Service in Small Diesel Area
1360	Service in Large Diesel Area
1460	Service in Old Crow Diesel Area

Residential Rates - Government (Equalized)

Rate Schedule

1180	Service in Hydro Area
1280	Service in Small Diesel Area
1380	Service in Large Diesel Area
1480	Service in Old Crow Diesel Area

General Service Rates - Non Government (Equalized)

Rate Schedule

2160	Service in Hydro Area
2260	Service in Small Diesel Area
2360	Service in Large Diesel Area
2460	Service in Old Crow Diesel Area

General Service Rates - Municipal Government (Equalized)

Rate Schedule

2170	Service in Hydro Area
2270	Service in Small Diesel Area
2370	Service in Large Diesel Area
2470	Service in Old Crow Diesel Area

General Service Rates - Federal and Territorial Government (Equalized)

Rate Schedule

2180	Service in Hydro Area
2280	Service in Small Diesel Area
2380	Service in Large Diesel Area
2480	Service in Old Crow Diesel Area

Secondary Rates

32	Secondary Energy
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Industrial Rates

Rate Schedule

39	Industrial Primary
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Wholesale Rates (YEC)

Rate Schedule

42	Wholesale Primary
43	Wholesale Secondary

Wholesale Rates (YECL)

Rate Schedule

4210/4220/51	Wholesale Rate
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Street Lighting Rates

Rate Schedule

61/66	Municipal Street Lighting
67	Street Light (Energy Only)

Private Lighting Rates

Rate Schedule

75/76	Private Lighting Service
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Effective: 2011 05 01
Supersedes: 2003 01 01

Standard Riders to Rate Schedules

Rider A Multiple Residence Service
Rider B Unmetered General Service Flat Rate
Rider F Fuel Adjustment Rider
Income Tax Rebate

RATE SCHEDULE - 1160

RESIDENTIAL SERVICE

HYDRO, NON-GOVERNMENT

AVAILABLE:

In Carcross, Carmacks, Champagne, Elsa, Faro, Haines Junction, Johnson's Crossing, Keno, Marsh Lake, Mayo, Pelly Crossing, Stewart Crossing, Ross River, Tagish, Teslin and Whitehorse.

APPLICABLE:

To single-phase electric service at secondary voltage through a single meter, for normal use by a single and separate household. Not applicable to any commercial, industrial or government use.

RATE:

Charges for service in any one billing month shall be the sum of the following:

- | | | |
|-----|------------------------------------|-------------|
| (a) | <u>Customer Charge</u> | \$14.65 |
| (b) | <u>Energy Charge</u> | |
| | For the first
1,000 kW.h | 12.14¢/kW.h |
| | Between
1,001 -2,500 kW.h | 12.82¢/kW.h |
| | For energy in excess
2,500 kW.h | 13.99¢/kW.h |

**MINIMUM
MONTHLY
BILL:**

The minimum monthly charge is the customer charge of \$14.65.

**RATE
MODIFICATIONS
APPLICABLE:**

For multiple residence service on one meter, see Rider A; for fuel adjustment Rider, see Rider F.

Effective: 2011 05 01

Supersedes: 1997 01 01

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE - 1260

RESIDENTIAL SERVICE

SMALL DIESEL, NON - GOVERNMENT

AVAILABLE: In Beaver Creek, Burwash, Destruction Bay and Swift River.

APPLICABLE: To single-phase electric service at secondary voltage through a single meter, for normal use by a single and separate household. Not applicable to any commercial, industrial or government use.

RATE: Charges for service in any one billing month shall be the sum of the following:

(a)	<u>Customer Charge</u>	\$14.65
(b)	<u>Energy Charge</u>	
	For the first 1,000 kW.h	12.14¢/kW.h
	Between 1,001 -2,500 kW.h	12.82¢/kW.h
	For energy in excess 2,500 kW.h	13.99¢/kW.h

**MINIMUM
MONTHLY
BILL:**

The minimum monthly charge is the customer charge of \$14.65.

**RATE
MODIFICATIONS
APPLICABLE:**

For multiple residence service on one meter, see Rider A; for fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE - 1360
RESIDENTIAL SERVICE
LARGE DIESEL, NON - GOVERNMENT

AVAILABLE: In Lower Post, Upper Liard and Watson Lake.

APPLICABLE: To single-phase electric service at secondary voltage through a single meter, for normal use by a single and separate household. Not applicable to any commercial, industrial or government use.

RATE: Charges for service in any one billing month shall be the sum of the following:

(a)	<u>Customer Charge</u>	\$14.65
(b)	<u>Energy Charge</u>	
	For the first 1,000 kW.h	12.14¢/kW.h
	Between 1,001 -2,500 kW.h	12.82¢/kW.h
	For energy in excess 2,500 kW.h	13.99¢/kW.h

**MINIMUM
MONTHLY
BILL:** The minimum monthly charge is the customer charge of \$14.65.

**RATE
MODIFICATIONS
APPLICABLE:** For multiple residence service on one meter, see Rider A; for fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:** The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

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Effective: 2011 05 01
Supersedes: 1997 01 01

RATE SCHEDULE - 1460

RESIDENTIAL SERVICE

OLD CROW DIESEL, NON - GOVERNMENT

AVAILABLE:

In Old Crow.

APPLICABLE:

To single-phase electric service at secondary voltage through a single meter, for normal use by a single and separate household. Not applicable to any commercial, industrial or government use.

RATE:

Charges for service in any one billing month shall be the sum of the following:

- | | | |
|-----|------------------------------------|-------------|
| (a) | <u>Customer Charge</u> | \$14.65 |
| (b) | <u>Energy Charge</u> | |
| | For the first
1,000 kW.h | 12.14¢/kW.h |
| | Between
1,001 -2,500 kW.h | 12.82¢/kW.h |
| | For energy in excess
2,500 kW.h | 30.77¢/kW.h |

**MINIMUM
MONTHLY
BILL:**

The minimum monthly charge is the customer charge of \$14.65.

**RATE
MODIFICATIONS
APPLICABLE:**

For multiple residence service on one meter, see Rider A; for fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE - 1180

RESIDENTIAL SERVICE

HYDRO, GOVERNMENT

AVAILABLE:

In Carcross, Carmacks, Champagne, Elsa, Faro, Haines Junction, Johnson's Crossing, Keno, Marsh Lake, Mayo, Pelly Crossing, Stewart Crossing, Ross River, Tagish, Teslin and Whitehorse.

APPLICABLE:

To single-phase electric service at secondary voltage through a single meter, for normal use by a single and separate household. Not applicable to any commercial, industrial or non-government use.

RATE:

Charges for service in any one billing month shall be the sum of the following:

(a)	<u>Customer Charge</u>	\$18.47
(b)	<u>Energy Charge</u>	
	For the first 1,000 kW.h	16.47¢/kW.h
	Between 1,001 -2,500 kW.h	17.47¢/kW.h
	For energy in excess 2,500 kW.h	18.85¢/kW.h

**MINIMUM
MONTHLY
BILL:**

The minimum monthly charge is the customer charge of \$18.47.

**RATE
MODIFICATIONS
APPLICABLE:**

For multiple residence service on one meter, see Rider A; for fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE - 1280

RESIDENTIAL SERVICE

SMALL DIESEL, GOVERNMENT

AVAILABLE: In Beaver Creek, Burwash, Destruction Bay and Swift River.

APPLICABLE: To single-phase electric service at secondary voltage through a single meter, for normal use by a single and separate household. Not applicable to any commercial, industrial or non-government use.

RATE: Charges for service in any one billing month shall be the sum of the following:

(a)	<u>Customer Charge</u>	\$18.47
(b)	<u>Energy Charge</u>	
	For the first 1,000 kW.h	16.47¢/kW.h
	Between 1,001 -2,500 kW.h	17.47¢/kW.h
	For energy in excess 2,500 kW.h	18.85¢/kW.h

**MINIMUM
MONTHLY
BILL:**

The minimum monthly charge is the customer charge of \$18.47.

**RATE
MODIFICATIONS
APPLICABLE:**

For multiple residence service on one meter, see Rider A; for fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE - 1380

RESIDENTIAL SERVICE

LARGE DIESEL, GOVERNMENT

AVAILABLE:

In Lower Post, Upper Liard and Watson Lake.

APPLICABLE:

To single-phase electric service at secondary voltage through a single meter, for normal use by a single and separate household. Not applicable to any commercial, industrial or non-government use.

RATE:

Charges for service in any one billing month shall be the sum of the following:

(a)	<u>Customer Charge</u>	\$18.47
(b)	<u>Energy Charge</u>	
	For the first 1,000 kW.h	16.47¢/kW.h
	Between 1,000 -2,500 kW.h	17.47¢/kW.h
	For energy in excess 2,500 kW.h	18.85¢/kW.h

**MINIMUM
MONTHLY
BILL:**

The minimum monthly charge is the customer charge of \$18.47.

**RATE
MODIFICATIONS
APPLICABLE:**

For multiple residence service on one meter, see Rider A; for fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE - 1480

RESIDENTIAL SERVICE

OLD CROW DIESEL, GOVERNMENT

AVAILABLE:

In Old Crow.

APPLICABLE:

To single-phase electric service at secondary voltage through a single meter, for normal use by a single and separate household. Not applicable to any commercial, industrial or non-government use.

RATE:

Charges for service in any one billing month shall be the sum of the following:

- | | | |
|-----|------------------------------------|-------------|
| (a) | <u>Customer Charge</u> | \$18.47 |
| (b) | <u>Energy Charge</u> | |
| | For the first
1,000 kW.h | 16.47¢/kW.h |
| | Between
1,000 -2,500 kW.h | 17.47¢/kW.h |
| | For energy in excess
2,500 kW.h | 41.45¢/kW.h |

**MINIMUM
MONTHLY
BILL:**

The minimum monthly charge is the customer charge of \$18.47.

**RATE
MODIFICATIONS
APPLICABLE:**

For multiple residence service on one meter, see Rider A; for fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE - 2160

GENERAL SERVICE

HYDRO, NON - GOVERNMENT

AVAILABLE:

In Carcross, Carmacks, Champagne, Elsa, Faro, Haines Junction, Johnson's Crossing, Keno, Marsh Lake, Mayo, Pelly Crossing, Steward Crossing, Ross River, Tagish, Teslin and Whitehorse.

APPLICABLE:

To any use of electric energy not inconsistent with safe and adequate service to all non - government customers of the Company, except as more favorable options may apply.

RATE:

Charges for service in any one billing month shall be the sum of the following:

(a) **Demand Charge**

All kW of billing demand	\$7.39 / kW
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(b) **Energy charge**

For the first 2,000 kW.h	10.00 ¢/kW.h
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Between 2,001 -15,000 kW.h	12.88 ¢/kW.h
-------------------------------	--------------

Between 15,001 -20,000 kW.h	15.68 ¢/kW.h
--------------------------------	--------------

For energy in excess of 20,000 kW.h	12.86 ¢/kW.h
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**MINIMUM
MONTHLY
BILL:**

Shall be the Demand Charge but not less than \$36.95.

**BILLING
DEMAND:**

The billing demand may be estimated or measured and will be the greater of the following:

- (a) The highest metered demand during the billing period.
- (b) The highest metered demand during the 12 months ending with the current billing month, excluding the months April through September.
- (c) The estimated demand.
- (d) 5 kilowatts.

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Effective: 2011 05 01
Supersedes: 1997 01 01

Rate Schedule - 2160 (Continued)

**POWER
FACTOR:**

The foregoing rate is designed on the assumption that the customer will maintain a power factor of 90 percent or better during the period of his peak load. In those cases in which, by estimate or test, such power factor is not maintained, the customer's demand will be measured in kV.A and for the purposes of application of the foregoing rate, one kV.A shall be taken as one kW.

**RATE
MODIFICATIONS
APPLICABLE:**

For customers who have small constant loads, and whose monthly energy requirements can be estimated closely, see Rider B. For fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE - 2260

GENERAL SERVICE

SMALL DIESEL, NON - GOVERNMENT

AVAILABLE:

In Beaver Creek, Burwash, Destruction Bay and Swift River.

APPLICABLE:

To any use of electric energy not inconsistent with safe and adequate service to all non - government customers of the Company, except as more favorable options may apply.

RATE:

Charges for service in any one billing month shall be the sum of the following:

(a) **Demand Charge**

All kW of billing demand \$7.39 / kW

(b) **Energy charge**

For the first 2,000 kW.h 10.00 ¢/kW.h

Between
2,001 -15,000 kW.h 12.88 ¢/kW.h

Between
15,001 -20,000 kW.h 15.68 ¢/kW.h

For energy in excess
of 20,000 kW.h 15.22 ¢/kW.h

**MINIMUM
MONTHLY
BILL:**

Shall be the Demand Charge but not less than \$36.95.

**BILLING
DEMAND:**

The billing demand may be estimated or measured and will be the greater of the following:

- (a) The highest metered demand during the billing period.
- (b) The highest metered demand during the 12 months ending with the current billing month, excluding the months April through September.
- (c) The estimated demand.
- (d) 5 Kilowatts.

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Effective: 2011 05 01
Supersedes: 1997 01 01

Rate Schedule - 2260 (Continued)

**POWER
FACTOR:**

The foregoing rate is designed on the assumption that the customer will maintain a power factor of 90 percent or better during the period of his peak load. In those cases in which, by estimate or test, such power factor is not maintained, the customer's demand will be measured in kV.A and for the purposes of application of the foregoing rate, one kV.A shall be taken as one kW.

**RATE
MODIFICATIONS
APPLICABLE:**

For customers who have small constant loads, and whose monthly energy requirements can be estimated closely, see Rider B. For fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE - 2360

GENERAL SERVICE

LARGE DIESEL, NON - GOVERNMENT

AVAILABLE:

In Lower Post, Upper Liard and Watson Lake.

APPLICABLE:

To any use of electric energy not inconsistent with safe and adequate service to all non - government customers of the Company, except as more favorable options may apply.

RATE:

Charges for service in any one billing month shall be the sum of the following:

(a) **Demand Charge**

All kW of billing demand \$7.39 / kW

(b) **Energy charge**

For the first 2,000 kW.h 10.00 ¢/kW.h

Between
2,001 -15,000 kW.h 12.88 ¢/kW.h

Between
15,001 -20,000 kW.h 15.68 ¢/kW.h

For energy in excess
of 20,000 kW.h 12.86 ¢/kW.h

**MINIMUM
MONTHLY
BILL:**

Shall be the Demand Charge but not less than \$36.95.

**BILLING
DEMAND:**

The billing demand may be estimated or measured and will be the greater of the following:

- (a) The highest metered demand during the billing period.
- (b) The highest metered demand during the 12 months ending with the current billing month, excluding the months April through September.
- (c) The estimated demand.
- (d) 5 Kilowatts.

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Effective: 2011 05 01
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Rate Schedule - 2360 (Continued)

**POWER
FACTOR:**

The foregoing rate is designed on the assumption that the customer will maintain a power factor of 90 percent or better during the period of his peak load. In those cases in which, by estimate or test, such power factor is not maintained, the customer's demand will be measured in kV.A and for the purposes of application of the foregoing rate, one kV.A shall be taken as one kW.

**RATE
MODIFICATIONS
APPLICABLE:**

For customers who have small constant loads, and whose monthly energy requirements can be estimated closely, see Rider B. For fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE - 2460

GENERAL SERVICE

OLD CROW DIESEL, NON - GOVERNMENT

AVAILABLE:

In Old Crow.

APPLICABLE:

To any use of electric energy not inconsistent with safe and adequate service to all non - government customers of the Company, except as more favorable options may apply.

RATE:

Charges for service in any one billing month shall be the sum of the following:

(a) **Demand Charge**

All kW of billing demand \$7.39 / kW

(b) **Energy charge**

For the first 2,000 kW.h 10.00 ¢/kW.h

Between
2,001 -15,000 kW.h 12.88 ¢/kW.h

Between
15,001 -20,000 kW.h 15.68 ¢/kW.h

For energy in excess
of 20,000 kW.h 31.72 ¢/kW.h

**MINIMUM
MONTHLY
BILL:**

Shall be the Demand Charge but not less than \$36.95.

**BILLING
DEMAND:**

The billing demand may be estimated or measured and will be the greater of the following:

- (a) The highest metered demand during the billing period.
- (b) The highest metered demand during the 12 months ending with the current billing month, excluding the months April through September.
- (c) The estimated demand.
- (d) 5 Kilowatts.

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Rate Schedule - 2460 (Continued)

**POWER
FACTOR:**

The foregoing rate is designed on the assumption that the customer will maintain a power factor of 90 percent or better during the period of his peak load. In those cases in which, by estimate or test, such power factor is not maintained, the customer's demand will be measured in kV.A and for the purposes of application of the foregoing rate, one kV.A shall be taken as one kW.

**RATE
MODIFICATIONS
APPLICABLE:**

For customers who have small constant loads, and whose monthly energy requirements can be estimated closely, see Rider B. For fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE 2170

GENERAL SERVICE

HYDRO, GOVERNMENT - MUNICIPAL

AVAILABLE:

In Carcross, Carmacks, Champagne, Elsa, Faro, Haines Junction, Johnson's Crossing, Keno, Marsh Lake, Mayo, Pelly Crossing, Stewart Crossing, Ross River, Tagish, Teslin and Whitehorse.

APPLICABLE:

To any use of electric energy not inconsistent with safe and adequate service to all non - government customers of the Company, except as more favorable options may apply.

RATE:

Charges for service in any one billing month shall be the sum of the following:

(a) **Demand Charge**

All kW of billing demand	\$7.39 / kW
--------------------------	-------------

(b) **Energy charge**

For the first 2,000 kW.h	10.00 ¢/kW.h
--------------------------	--------------

Between 2,001 -15,000 kW.h	12.88 ¢/kW.h
-------------------------------	--------------

Between 15,001 -20,000 kW.h	15.68 ¢/kW.h
--------------------------------	--------------

For energy in excess of 20,000 kW.h	12.86 ¢/kW.h
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**MINIMUM
MONTHLY
BILL:**

Shall be the Demand Charge but not less than \$30.00.

**BILLING
DEMAND:**

The billing demand may be estimated or measured and will be the greater of the following:

- (a) The highest metered demand during the billing period.
- (b) The highest metered demand during the 12 months ending with the current billing month, excluding the months April through September.
- (c) The estimated demand.
- (d) 5 kilowatts.

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Effective: 2011 05 01
Supercedes: 1997 01 01

Rate Schedule 2170 (Continued)

**POWER
FACTOR:**

The foregoing rate is designed on the assumption that the customer will maintain a power factor of 90 percent or better during the period of his peak load. In those cases in which, by estimate or test, such power factor is not maintained, the customer's demand will be measured in kV.A and for the purposes of application of the foregoing rate, one kV.A shall be taken as one kW.

**RATE
MODIFICATIONS
APPLICABLE:**

For customers who have small constant loads, and whose monthly energy requirements can be estimated closely, see Rider B. For fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE 2270

GENERAL SERVICE

SMALL DIESEL, GOVERNMENT - MUNICIPAL

AVAILABLE: In Beaver Creek, Burwash, Destruction Bay and Swift River.

APPLICABLE: To any use of electric energy not inconsistent with safe and adequate service to all non - government customers of the Company, except as more favorable options may apply.

RATE: Charges for service in any one billing month shall be the sum of the following:

- (a) **Demand Charge**
- | | |
|--------------------------|-------------|
| All kW of billing demand | \$7.39 / kW |
|--------------------------|-------------|
- (b) **Energy charge**
- | | |
|--|--------------|
| For the first 2,000 kW.h | 10.00 ¢/kW.h |
| Between
2,001 -15,000 kW.h | 12.88 ¢/kW.h |
| Between
15,001 -20,000 kW.h | 15.68 ¢/kW.h |
| For energy in excess
of 20,000 kW.h | 15.22 ¢/kW.h |

MINIMUM MONTHLY BILL: Shall be the Demand Charge but not less than \$36.95.

BILLING DEMAND: The billing demand may be estimated or measured and will be the greater of the following:

- (a) The highest metered demand during the billing period.
- (b) The highest metered demand during the 12 months ending with the current billing month, excluding the months April through September.
- (c) The estimated demand.
- (d) 5 Kilowatts.

Rate Schedule 2270 (Continued)

**POWER
FACTOR:**

The foregoing rate is designed on the assumption that the customer will maintain a power factor of 90 percent or better during the period of his peak load. In those cases in which, by estimate or test, such power factor is not maintained, the customer's demand will be measured in kV.A and for the purposes of application of the foregoing rate, one kV.A shall be taken as one kW.

**RATE
MODIFICATIONS
APPLICABLE:**

For customers who have small constant loads, and whose monthly energy requirements can be estimated closely, see Rider B. For fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE 2370

GENERAL SERVICE

LARGE DIESEL, GOVERNMENT - MUNICIPAL

AVAILABLE:

In Lower Post, Upper Liard and Watson Lake.

APPLICABLE:

To any use of electric energy not inconsistent with safe and adequate service to all non - government customers of the Company, except as more favorable options may apply.

RATE:

Charges for service in any one billing month shall be the sum of the following:

(a) **Demand Charge**

All kW of billing demand \$7.39 / kW

(b) **Energy charge**

For the first 2,000 kW.h 10.00 ¢/kW.h

Between
2,001 -15,000 kW.h 12.88 ¢/kW.h

Between
15,001 -20,000 kW.h 15.68 ¢/kW.h

For energy in excess
of 20,000 kW.h 12.86 ¢/kW.h

**MINIMUM
MONTHLY
BILL:**

Shall be the Demand Charge but not less than \$36.95.

**BILLING
DEMAND:**

The billing demand may be estimated or measured and will be the greater of the following:

- (a) The highest metered demand during the billing period.
- (b) The highest metered demand during the 12 months ending with the current billing month, excluding the months April through September.
- (c) The estimated demand.
- (d) 5 Kilowatts.

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Effective: 2011 05 01
Supersedes: 1997 01 01

Rate Schedule 2370 (Continued)

**POWER
FACTOR:**

The foregoing rate is designed on the assumption that the customer will maintain a power factor of 90 percent or better during the period of his peak load. In those cases in which, by estimate or test, such power factor is not maintained, the customer's demand will be measured in kV.A and for the purposes of application of the foregoing rate, one kV.A shall be taken as one kW.

**RATE
MODIFICATIONS
APPLICABLE:**

For customers who have small constant loads, and whose monthly energy requirements can be estimated closely, see Rider B. For fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE 2470

GENERAL SERVICE

OLD CROW DIESEL, GOVERNMENT - MUNICIPAL

AVAILABLE:

In Old Crow.

APPLICABLE:

To any use of electric energy not inconsistent with safe and adequate service to all non - government customers of the Company, except as more favorable options may apply.

RATE:

Charges for service in any one billing month shall be the sum of the following:

(a) **Demand Charge**

All kW of billing demand \$7.39 / kW

(b) **Energy charge**

For the first 2,000 kW.h 10.00 ¢/kW.h

Between
2,001 -15,000 kW.h 12.88 ¢/kW.h

Between
15,001 -20,000 kW.h 15.68 ¢/kW.h

For energy in excess
of 20,000 kW.h 31.72 ¢/kW.h

**MINIMUM
MONTHLY
BILL:**

Shall be the Demand Charge but not less than \$36.95.

**BILLING
DEMAND:**

The billing demand may be estimated or measured and will be the greater of the following:

- (a) The highest metered demand during the billing period.
- (b) The highest metered demand during the 12 months ending with the current billing month, excluding the months April through September.
- (c) The estimated demand.
- (d) 5 Kilowatts.

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Effective: 2011 05 01
Supercedes: 1997 01 01

Rate Schedule 2470 (Continued)

**POWER
FACTOR:**

The foregoing rate is designed on the assumption that the customer will maintain a power factor of 90 percent or better during the period of his peak load. In those cases in which, by estimate or test, such power factor is not maintained, the customer's demand will be measured in kV.A and for the purposes of application of the foregoing rate, one kV.A shall be taken as one kW.

**RATE
MODIFICATIONS
APPLICABLE:**

For customers who have small constant loads, and whose monthly energy requirements can be estimated closely, see Rider B. For fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE 2180

GENERAL SERVICE

HYDRO, GOVERNMENT - FEDERAL & TERRITORIAL

AVAILABLE:

In Teslin, Whitehorse, Carcross, Carmacks, Champagne, Elsa, Faro, Haines Junction, Johnson's Crossing, Keno, Marsh Lake, Mayo, Pelly Crossing, Stewart Crossing, Ross River and Tagish.

APPLICABLE:

To any use of electric energy not inconsistent with safe and adequate service to all government customers of the Company, except as more favorable options may apply.

RATE:

Charges for service in any one billing month shall be the sum of the following:

(a) **Demand Charge**

All kW of billing demand \$12.31 / kW

(b) **Energy charge**

For the first 2,000 kW.h 13.81 ¢/kW.h

Between
2,001 -15,000 kW.h 15.00 ¢/kW.h

Between
15,001 -20,000 kW.h 20.00 ¢/kW.h

For energy in excess
of 20,000 kW.h 12.86 ¢/kW.h

**MINIMUM
MONTHLY
BILL:**

Shall be the Demand Charge but not less than \$61.55.

**BILLING
DEMAND:**

The billing demand may be estimated or measured and will be the greater of the following:

- (a) The highest metered demand during the billing period.
- (b) The highest metered demand during the 12 months ending with the current billing month, excluding the months April through September.
- (c) The estimated demand.
- (d) 5 kilowatts.

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Effective: 2011 05 01
Supercedes: 1997 01 01

Rate Schedule 2180 (Continued)

**POWER
FACTOR:**

The foregoing rate is designed on the assumption that the customer will maintain a power factor of 90 percent or better during the period of his peak load. In those cases in which, by estimate or test, such power factor is not maintained, the customer's demand will be measured in kV.A and for the purposes of application of the foregoing rate, one kV.A shall be taken as one kW.

**RATE
MODIFICATIONS
APPLICABLE:**

For customers who have small constant loads, and whose monthly energy requirements can be estimated closely, see Rider B. For fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE 2280

GENERAL SERVICE

SMALL DIESEL, GOVERNMENT - FEDERAL & TERRITORIAL

AVAILABLE: In Beaver Creek, Burwash, Destruction Bay and Swift River.

APPLICABLE: To any use of electric energy not inconsistent with safe and adequate service to all government customers of the Company, except as more favorable options may apply.

RATE: Charges for service in any one billing month shall be the sum of the following:

- (a) **Demand Charge**
- | | |
|--------------------------|--------------|
| All kW of billing demand | \$12.31 / kW |
|--------------------------|--------------|
- (b) **Energy charge**
- | | |
|--|--------------|
| For the first 2,000 kW.h | 13.81 ¢/kW.h |
| Between
2,001 -15,000 kW.h | 15.00 ¢/kW.h |
| Between
15,001 -20,000 kW.h | 20.00 ¢/kW.h |
| For energy in excess
of 20,000 kW.h | 15.22 ¢/kW.h |

MINIMUM MONTHLY BILL: Shall be the Demand Charge but not less than \$61.55.

BILLING DEMAND: The billing demand may be estimated or measured and will be the greater of the following:

- (a) The highest metered demand during the billing period.
- (b) The highest metered demand during the 12 months ending with the current billing month, excluding the months April through September.
- (c) The estimated demand.
- (d) 5 Kilowatts.

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Effective: 2011 05 01
Supercedes: 1997 01 01

Rate Schedule 2280 (Continued)

**POWER
FACTOR:**

The foregoing rate is designed on the assumption that the customer will maintain a power factor of 90 percent or better during the period of his peak load. In those cases in which, by estimate or test, such power factor is not maintained, the customer's demand will be measured in kV.A and for the purposes of application of the foregoing rate, one kV.A shall be taken as one kW.

**RATE
MODIFICATIONS
APPLICABLE:**

For customers who have small constant loads, and whose monthly energy requirements can be estimated closely, see Rider B. For fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE 2380

GENERAL SERVICE

LARGE DIESEL, GOVERNMENT - FEDERAL & TERRITORIAL

AVAILABLE: In Lower Post, Upper Liard and Watson Lake.

APPLICABLE: To any use of electric energy not inconsistent with safe and adequate service to all government customers of the Company, except as more favorable options may apply.

RATE: Charges for service in any one billing month shall be the sum of the following:

- (a) **Demand Charge**
All kW of billing demand \$12.31 / kW
- (b) **Energy charge**
For the first 2,000 kW.h 13.81 ¢/kW.h
Between
2,001 -15,000 kW.h 15.00 ¢/kW.h
Between
15,001 -20,000 kW.h 20.00 ¢/kW.h
For energy in excess
of 20,000 kW.h 12.86 ¢/kW.h

MINIMUM MONTHLY BILL: Shall be the Demand Charge but not less than \$61.55.

BILLING DEMAND: The billing demand may be estimated or measured and will be the greater of the following:

- (a) The highest metered demand during the billing period.
- (b) The highest metered demand during the 12 months ending with the current billing month, excluding the months April through September.
- (c) The estimated demand.
- (d) 5 Kilowatts.

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Effective: 2011 05 01
Supercedes: 1997 01 01

Rate Schedule 2380 (Continued)

**POWER
FACTOR:**

The foregoing rate is designed on the assumption that the customer will maintain a power factor of 90 percent or better during the period of his peak load. In those cases in which, by estimate or test, such power factor is not maintained, the customer's demand will be measured in kV.A and for the purposes of application of the foregoing rate, one kV.A shall be taken as one kW.

**RATE
MODIFICATIONS
APPLICABLE:**

For customers who have small constant loads, and whose monthly energy requirements can be estimated closely, see Rider B. For fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE 2480

GENERAL SERVICE

OLD CROW DIESEL, GOVERNMENT - FEDERAL & TERRITORIAL

AVAILABLE: In Old Crow.

APPLICABLE: To any use of electric energy not inconsistent with safe and adequate service to all government customers of the Company, except as more favorable options may apply.

RATE: Charges for service in any one billing month shall be the sum of the following:

- (a) **Demand Charge**
- | | |
|--------------------------|--------------|
| All kW of billing demand | \$12.31 / kW |
|--------------------------|--------------|
- (b) **Energy charge**
- | | |
|--|--------------|
| For the first 2,000 kW.h | 13.81 ¢/kW.h |
| Between
2,001 -15,000 kW.h | 15.00 ¢/kW.h |
| Between
15,001 -20,000 kW.h | 20.00 ¢/kW.h |
| For energy in excess
of 20,000 kW.h | 31.72 ¢/kW.h |

MINIMUM MONTHLY BILL: Shall be the Demand Charge but not less than \$61.55.

BILLING DEMAND: The billing demand may be estimated or measured and will be the greater of the following:

- (a) The highest metered demand during the billing period.
- (b) The highest metered demand during the 12 months ending with the current billing month, excluding the months April through September.
- (c) The estimated demand.
- (d) 5 Kilowatts.

Rate Schedule 2480 (Continued)

**POWER
FACTOR:**

The foregoing rate is designed on the assumption that the customer will maintain a power factor of 90 percent or better during the period of his peak load. In those cases in which, by estimate or test, such power factor is not maintained, the customer's demand will be measured in kV.A and for the purposes of application of the foregoing rate, one kV.A shall be taken as one kW.

**RATE
MODIFICATIONS
APPLICABLE:**

For customers who have small constant loads, and whose monthly energy requirements can be estimated closely, see Rider B. For fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE - 32

SECONDARY ENERGY

AVAILABLE:

Secondary energy is available from time to time in parts of the WAF and Mayo systems as determined by YEC and YECL based on the availability of surplus hydro. Qualified, potential customers will be notified by the Company whenever secondary energy is available for periods in excess of one month.

APPLICABLE:

Secondary energy is applicable only to customers satisfying all of the following conditions:

- (1) The secondary energy is provided on a separate service fully interruptible at 24 hours notice at the request of the utility. The customer is responsible for the installed cost of the separate service and metering.
- (2) YEC and YECL are satisfied that the secondary energy usage is in excess of normal consumption and represents incremental electric usage displacing an alternative fuel source in order to provide space or process heating.
- (3) A viable alternative fuel source is available, capable of providing the same quantity of space or process heating in the event of electric power interruptions of unlimited duration.

RATE:

Energy Charge

All Energy Consumption 7.20¢ per kW.h

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE - 39

INDUSTRIAL PRIMARY

AVAILABLE:

Throughout the service areas of Yukon Energy corporation ("YEC") and The Yukon Electrical Company Limited ("YECL") served by the Whitehorse-Aishihik-Faro and Mayo-Dawson systems.

APPLICABLE:

To all major industrial customers engaged in manufacturing, processing or mining with an electric service capacity in excess of 1,000 kW.

RATE:

Charges in any one billing month shall be the sum of the following:

- (a) Demand Charge \$15.00/kV.A of billing demand
- (b) Energy Charge 7.60¢/kW.h for all energy used.
- (c) Fixed Charge

For service to Minto mine site, the Fixed Charge each month shall equal the payments required under the amended Power Purchase Agreement (the "PPA") dated May 14, 2007 between YEC and Minto Explorations Ltd. ("Minto") for monthly Capital Cost Contributions for transmission connection to the mine.

For service to Alexco mine and mill sites, the Fixed Charge each month will equal \$7,289 as required under the Power Purchase Agreement (the "PPA") dated September 1, 2010 between YEC and Alexco Resource Corp. ("Alexco") for existing transmission connection to the mine and mill sites.

Rate Schedule 39 (Continued)

**PEAK
SHAVING
CREDIT:**

For customers with an established Winter Contract Load in good standing, a Peak Shaving Credit in each billing month equal to 50% of the demand Charge times the Peak Shaved Load.

**MINIMUM
MONTHLY
BILL:**

The minimum monthly bill will be the sum of the Demand Charge and the monthly Fixed Charge, less any applicable Peak Shaving Credit.

**PEAK
SHAVED
LOAD:**

Peak Shaved Load in any billing month is the amount by which then nominated Winter Contract Load is less than the Billing Demand for the month.

**BILLING
DEMAND:**

The billing demand shall be the greater of:

- (a) The highest metered kV.A demand recorded in the current billing month;
- (b) The highest metered kV.A demand recorded in the previous 12-month period including the current billing month, excluding the months April through September; or
- (c) The contract minimum demand.

**WINTER
CONTRACT
LOAD:**

A customer may, by six months written notice to YEC, nominate a Winter Contract Load at not less than two-thirds of the customer's contract maximum demand subject to the following conditions:

- (a) The customer will thereby contract with YEC not to exceed the nominated Winter Contract Load whenever the temperature at Whitehorse is below -30 degrees Centigrade, based on YEC informing the customer by phone, fax or e-mail as to forecast and actual winter temperatures at Whitehorse as provided for in paragraph (b).

- (b) YEC will inform the customer at least one hour in advance, and not more than one day in advance, of a forecast temperature at Whitehorse being below -30 degrees Centigrade; thereafter, until YEC informs the customer otherwise, the customer will be responsible for ensuring that its metered kV.A demand does not exceed the Winter Contract Load during any hour when the actual temperature at Whitehorse is below -30 degrees Centigrade; YEC will inform the customer forthwith when the temperature at Whitehorse is no longer forecast to be below -30 degree Centigrade within the next 24 hours;
- (c) The customer agrees that the contract for the nominated Winter Contract Load will continue until terminated by written notice of not less than 12 months by the customer to YEC;
- (d) If during such contract period for the Winter Contract Load the customer's metered kV.A demand recorded, after YEC has provided notice as specified in paragraph (b), exceeds the Winter Contract Load when the temperature at Whitehorse is less than -30 degrees Centigrade, the Winter Contract Load contract will be terminated forthwith, the customer will forthwith be required to repay to YEC all Peak Shaving Credits determined within the previous 12 billing months, and the customer will also pay for that billing month to YEC as penalty an amount equal to four times the Demand Charge on the metered kV.A demand recorded in excess of the Winter Contract Demand; in addition, YEC reserves the right if so required to meet system loads when the temperature at Whitehorse is less than -30 degrees Centigrade during the then current month and the following 12 months to interrupt electricity supplied to the customer in excess of the previous Winter Contract Load.

**BASE
LOAD
ENERGY:**

A Base Load Energy amount per month may be established for a customer at 90% of forecast use when YEC expects to require diesel fuel generation to service use in excess of such a Base Load Energy amount. At such time, Rate Schedule 39 will be submitted to the Yukon Utilities Board for amendment to adjust the energy rate as required for a two part rate that yields the same overall energy charge at forecast energy use, with all energy consumed in excess of the Base Load being charged at a rate reflecting the incremental cost of service using diesel fuel generation and all other energy being charged at the reduced rate.

required to yield the same overall energy charge at forecast energy use.

**RATE
MODIFICATIONS
APPLICABLE:**

For fuel adjustment rider, see Rider F. Rider F applied to energy charges only, set to \$0.0 for fuel price forecast filed November 20, 2006 and charged as follows.

- (a) Fixed Rider F of 0.211 cents per kW.h charged only to Rate Schedule 39 customers to account for fuel price variance from price forecast filed November 20, 2006 to fuel price forecasts for 2009 as approved by the Board in Order 2009-08 and Order 2009-10 for Yukon Energy; plus
- (b) Ongoing Rider F per kW.h as required to ensure consistency, after consideration of the Fixed Rider F as provided for in (a) herein, with the Rider F applied to all applicable rate schedules to account for fuel price variance from price forecasts as last approved by the Board for Yukon Energy and Yukon Electrical GRAs.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

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Effective: 2011 05 01
Supercedes: 1997 01 01

RATE SCHEDULE - 42

WHOLESALE PRIMARY (YEC)

AVAILABLE:

To The Yukon Electrical Company Limited.

APPLICABLE:

For wholesale primary supply to The Yukon Electrical Company Limited.

RATE:

Energy Charge

All Energy consumed at 8.298¢ per kW.h

Energy Reconciliation Adjustment

Charges to YECL will be adjusted on a monthly basis to reconcile actual wholesale purchases to test year forecast purchases during the months when diesel generation in the Hydro zone is on the margin at long term average water flows. To the extent that actual wholesale purchases fall short or exceed forecast wholesale purchases, an adjustment to the YECL bills will be made at a rate equal to the Hydro zone incremental cost of diesel of 32.74 cents per kW.h as approved by the Board in Order 2010-13. Such adjustment for shortfalls in actual wholesale purchases will be limited to minus 10% of the forecast wholesale purchases in any period.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE - 43

WHOLESALE SECONDARY (YEC)

AVAILABLE:

Wholesale secondary energy is available to YECL from time to time in parts of the WAF and Mayo systems as determined by YEC based on the availability of surplus hydro. Wholesale secondary energy is fully interruptible at 24 hours notice.

APPLICABLE:

To The Yukon Electrical Company Limited for facilitating secondary retail sales to YECL's customers under Rate Schedule 32.

RATE:

Energy Charge

All Energy consumed at 6.10¢ per kW.h

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

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Effective: 2011 05 01
Supersedes: 1997 01 01

RATE SCHEDULE – 4210, 4220 & 51

WHOLESALE RATE (YECL)

AVAILABLE:

To Yukon Energy Corporation.

APPLICABLE:

For wholesale supply to Yukon Energy Corporation. Rate Schedules 4210 refer to Johnson's Crossing and 4220 refer to Marsh Lake.

RATE:

Energy Charge

All Energy consumed at

8.298¢ per kW.h

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

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Effective: 2011 05 01
Supercedes: 1997 01 01

RATE SCHEDULE 61/66

MUNICIPAL STREET LIGHTING

AVAILABLE:

Available in all communities serviced by the Company throughout the Yukon Territory for municipal street lighting service, including the installation, operation and maintenance of standard mercury vapour or high pressure sodium luminaries on wood poles and serviced by overhead wiring. Not applicable to private lighting service.

RATE:

Customer Charge

\$7.83 per Lamp

Demand Charge

4.96¢ per watt of billing demand

Surcharge for Highmast Fixtures

\$1.27 per Lamp

**RATE
MODIFICATIONS
APPLICABLE:**

For fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

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Effective: 2011 05 01
Supersedes: 1997 01 01

RATE SCHEDULE 67

STREET LIGHTING (ENERGY ONLY)

AVAILABLE:

Available in all communities serviced by the Company throughout the Yukon Territory for 400 and 250 Watts mercury vapour or high pressure sodium energy only street lighting service

RATE:

For Service rendered in any one billing month:

400 Watts Street Light \$29.13 per month

250 Watts Street Light \$19.05 per month

**RATE
MODIFICATIONS
APPLICABLE:**

For fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RATE SCHEDULE - 75/76

PRIVATE LIGHTING SERVICE

AVAILABLE: In all communities serviced by the Company.

APPLICABLE: To off-street private lighting at 120/240 volt service on a twelve month contract and under special conditions to Municipal Corporations for lighting in summer villages with a minimum six-month billing.

RATE: Exclusive of fuel cost adjustment. For service rendered in any one billing month, as follows:

	100 Watt <u>HPS</u>	A 175 Watt MV 7,000 <u>Lumen</u>	A 250 Watt MV 11,000 <u>Lumen</u>	A 400 Watt MV 20,000 <u>Lumen</u>	400 Watt MV Flood- Light <u>Unit</u>
(1) Normal 12-month unmetered service	\$14.33	\$17.46	\$21.35	\$28.36	\$31.32
(2) Energy and maintenance only (Customer pays installation cost)	\$7.95	\$12.15	\$16.20	\$22.91	\$21.85
(3) Twelve month service through customer meter	\$9.04	\$9.81	\$10.13	\$9.65	\$12.63

NOTE: (A) These are sentinel units having a 30-inch bracket. They are not regular street lighting units. Lamps are energized by a photoelectric controller and operate approximately 4,000 hours per annum.

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Effective: 2011 05 01
Supersedes: 1997 01 01

Rate Schedule - 75/76 (Continued)

- (B) Normal installation includes one duplex span of approximately 150 feet, one 30 foot wood pole and fixture. All additional extension costs will be borne by the customers.
- (C) Privately-owned street lighting units will be supplied energy and re-lamped only for the charges shown in #2 above.

**RATE
MODIFICATIONS
APPLICABLE:**

For fuel adjustment Rider, see Rider F.

**TERMS AND
CONDITIONS
OF SERVICE:**

The Company's Terms and Conditions of Service approved by the Yukon Utilities Board form part of this rate schedule and apply to the Company and every customer supplied with electric service by the Company in the Yukon and British Columbia. Copies of the Terms and Conditions of Service are available for inspection in the offices of the Company during normal working hours.

RIDER A

MULTIPLE RESIDENCE SERVICE

AVAILABLE: Throughout the Company's service area.

APPLICABLE: To residential customers living in single detached family dwellings whose service covers the needs of more than a single household. Not applicable to apartments of multiple dwelling facilities.

RATE: Charges for service will normally be billed at the appropriate general service rate schedule. For existing multiple residences currently served through one meter, service may be rendered under the appropriate residential rate schedule, with the minimum charge and the kilowatt-hours included in each rate block multiplied by the number of dwelling units included in customer's premises.

RIDER B

UNMETERED GENERAL SERVICE FLAT RATE

AVAILABLE: Throughout the Company's service area.

APPLICABLE: To customers whose use is low or intermittent.

RATE: For service rendered in any one billing month, the kW.h consumption shall be determined from the nameplate rating of the customer's equipment and then calculated at the available General Service rate.

MINIMUM MONTHLY BILL: Shall be the greater of the calculated monthly bill or the minimum of the available General Service rate.

SPECIAL CONDITIONS: To obtain this rate, the customer is required to pay 100 percent of the Company's cost of providing service, including service drop, etc. Ownership of these facilities will remain with, and be maintained by the Company. Should the required extension exceed 300 metres of overhead construction, an extra flat rate amount of \$1.80 per 300 metres per month will be charged for maintenance costs.

Effective: 2011 05 01
Supercedes: 2010 01 01

RIDER F

FUEL ADJUSTMENT RIDER

AVAILABLE: To all electric service throughout the Yukon Territory.

APPLICABLE: To all classes of service.

RATE: Service will be rendered at the applicable rates with the following surcharge/(refund) to cover changes in the unit cost of fuel.

An adjustment of -0.09 ¢ per kW.h surcharge will be applied to all kWh consumed.

NOTE: The change in this Rider will change in accordance with changes in the Companies' fuel costs calculated on a unit basis by reference to kW/h sales. Such changes to the change in this Rider shall be implemented coincident with changes in the Companies' costs of fuel or at such time as is practical.

Rider F does not apply to Rate Schedule 32 Secondary Energy.

INCOME TAX REBATE

Rebate of Public Utilities Income Tax Taxation Adjustment (PUITTA) from Yukon Government. Origin of the adjustment was the Federal Income Tax Rebate whereby territorial income taxes paid by utilities were reimbursed back to ratepayers. Current levels of rebate are not tied to actual taxes paid amounts. Rebate is provided at the discretion of Yukon Government and subject to annual budgetary review and approval.

Applicable to all Non-Government Residential, Non-Government General Service, customers. The Rates shall be adjusted by the following percentages:

Residential Non-Government Rates:

- | | | |
|-----|--|-------|
| (A) | Customer charge (all zones): | (.5%) |
| (B) | 1 st & 2 nd block energy charge (all zones): | (.5%) |

General Service Non-Government Rates:

- | | | |
|-----|--|-------|
| (C) | Demand charge (all zones): | (.5%) |
| (D) | 1 st & 2 nd block energy charge (all zones): | (.5%) |

APPENDIX 3.1

REVISED TERMS AND CONDITIONS OF SERVICE

YUKON ENERGY CORPORATION

AND

THE YUKON ELECTRICAL COMPANY LIMITED

TERMS AND CONDITIONS

OF

SERVICE

Effective: 2011-05-01
Supercedes: 2005-10-06

Board Decision: 2010-13

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1. INTRODUCTION

The Yukon Electrical Company Limited (Yukon Electrical) and Yukon Energy Corporation (Yukon Energy) each provide direct electrical Service to Yukon Territory Customers under a common Electric Service Tariff. The Electric Service Tariff is comprised of the Rate Schedules and these Terms and Conditions of Service (the "Terms and Conditions", formerly known as the "Electric Service Regulations"). Yukon Electrical and Yukon Energy conduct their business activities in compliance with these Terms and Conditions.

These Terms and Conditions are regulated by the Yukon Utilities Board (hereinafter referred to as the "Board"), in accordance with the Yukon Public Utilities Act, and may not be changed without the approval of the Board. Parties having any inquiries or complaints regarding these Terms and Conditions may direct such inquiries or complaints directly to Yukon Electrical, Yukon Energy or the Board.

The Electric Service Tariff is available for public inspection during normal business hours at the business offices of Yukon Electrical and Yukon Energy and at the offices of the Board and can be accessed on the Companies' respective websites at: www.yukonelectrical.com and www.yukonenergy.ca.

2. INTERPRETATION

2.1 Definitions

The following words or phrases, when used in these Terms and Conditions, the Electric Service Tariff or an application, contract or agreement for service, shall have the meaning set forth below.

"Billing Demand" – The demand upon which billing to a Customer is based as specified in a rate schedule or contract.

"Board" – The Yukon Utilities Board.

"Capital Cost" – The cost of materials, labour, equipment, expenses and any other direct or indirect costs incurred by the Company in extending Service to a Point of Service.

"Company" – The Yukon Electrical Company Limited or Yukon Energy Corporation.

"Connected Load" – The sum of the capacities or ratings of the electric Energy consuming apparatus connected to a supplying system.

"Connection Fee" – A non-refundable fee charged when a new Service is connected or an existing Service is reconnected or a meter reading is required to add the Customer to the Company's system. (refer to Schedule D for fees).

"Construction Contribution" – A specific payment by a Customer to offset Company costs incurred in extending Service that will primarily benefit that or group of Customers only and not the other ratepayers in the distribution system. The contribution will be the difference between the cost of extending the Company's Facilities to serve a Customer or group of Customers and the Maximum Available Company Investment specified in Schedule B.

"Cost Sharing" – The process whereby a new Customer or group of Customers who connect to an existing Facility for which another Customer or group of Customers has paid a Construction Contribution, is assessed their share of that Construction Contribution which must be paid to the Company to be refunded to the existing Customer(s).

"Current Limiting Device" – A device that limits the amount of Demand available to a specific Customer.

"Customer" – A person, firm, partnership, corporation, association or organization (including, without limitation, individual members of any unincorporated entity) to who the Company provides any Service hereunder

including all owners and occupants of a premises, whom normally reside at the premises during the time for which Service was provided to that premises whether or not such owner or occupant's name appears on the application for Service.

"Demand" – The maximum rate at which electric Energy is delivered by the Company (expressed in kilowatts, kilovolt amperes or other suitable unit) at a given instant or averaged over any designated period of time.

"Electric Service Regulations" – The former title of this document outlining the terms and conditions governing Service, which title has been replaced by Terms and Conditions of Service. Where reference is made to Electric Service Regulations it shall be deemed to be a reference to these Terms and Conditions of Service as amended from time to time.

"Energy" – Electric energy consumed expressed in kilowatt hours.

"Estimated Capital Cost" – The estimated cost of materials, labour, equipment, expenses, and any other direct or indirect costs for extending Service to a Point of Service.

"Facilities" – A physical plant including, without limitation, generating plants, transmission and distribution lines, transformers, meters, equipment and machinery.

"Force Majeure" – Circumstances not reasonably within the control of the Company, including acts of God, strikes, lockouts or other industrial disturbances, acts of the public enemy, wars, blockades, insurrections, riots, pandemics, epidemics, landslides, lightning, earthquakes, fires, storms, floods, high water, washouts, inclement weather, orders or acts of civil or military authorities, civil disturbances, explosions, breakdown or accident to equipment, mechanical breakdowns, the intervention of federal, territorial, or local government or from any of their agencies or boards (excluding Decisions and/or Orders made by the Board in the normal course of it exercising its authority to establish the revenue requirement of the parties to this agreement), the order or direction of any court and any other cause, whether of the kind herein enumerated or otherwise.

"In-Service Date" – The date on which the Customer specifies Service is to be available or the date the Service is actually available, whichever is later.

"Interconnected System" – Those portions of the Company's Facilities which are connected to the Whitehorse/Aishihik/Faro (WAF) power grid or to the Mayo-Dawson grid.

"Isolated System" – Those portions of the Company's Facilities which do not form part of the Interconnected System.

"Load" – The Demand and Energy delivered to or required at any Point of Service.

"Load Factor" – The ratio of the average Demand (in kilowatts) supplied during a designated period to the peak or maximum Demand(in kilowatts) occurring in the period expressed as a percentage derived by:

- (a) Multiplying the Energy used in the designated period by 100;
- (b) Multiplying the maximum Demand by the number of hours in the designated period; and
- (c) Dividing (a) by (b).

"Maximum Company Investment" – The maximum Capital Cost which the Company will incur to extend Service to a Point of Service as set forth in Schedule B hereto.

"Multiple Dwelling" – A residential building containing more than one Single Family Dwelling unit.

"Point of Service" – The point at which the Company's service conductors are connected to the wires or apparatus of a Customer.

"Power Factor" – The ratio of the highest metered kilowatt Demand in a billing period to the highest metered kilovolt ampere Demand in that same billing period.

"Satisfactory Credit Rating" – determined subject to the discretion of the Company, and may include the Customer having paid all bills on an existing Company account in full on or before the due date of the said bill for 12 consecutive months or a similar payment record as established with another utility service provider within the past twelve months.

"Security Deposit" – The amount determined in accordance with Article 4.6.

"Service" – The delivery of Energy by the Company at the Demand required by the Customer.

"Service Connection" – The Facilities required to physically connect the Customer's facilities to the Company's system.

"Single Family Dwelling" – A private residence which is not a Multiple Dwelling, consisting of single family living quarters having, in one self-contained unit, at least sleeping quarters, and, a kitchen.

2.2 Conflicts

If there is any conflict between a provision expressly set out in an Order of the Board and these Terms and Conditions, the Order of the Board shall govern.

2.3 Headings

The division of these Terms and Conditions into sections, subsections and other subdivisions and the insertion of headings are for convenience of reference only and shall not affect the construction or interpretation of these Terms and Conditions.

2.4 Schedules and Appendices

The following schedules and appendices are attached to and form part of these Terms and Conditions:

- Schedule A – Standard Supply Specifications;
- Schedule B – Maximum Company Investment;
- Schedule C – Conditions for Underground Subdivisions; and
- Schedule D – Fees and Service Charge Summary.

3. GENERAL PROVISIONS

3.1 Board Approval

These Terms and Conditions have been approved by the Board. The Company may amend these Terms and Conditions by filing a notice of amendment with the Board and interested parties from the preceding General Rate Application. Included in the notice shall be notification of which Customer groups are affected by the amendment and an explanation of how affected Customers will be notified of the amendments. If the Board approves the notice of the amendment, the amendment will take effect upon the date set by the Board. If no specific date is set by the Board then the amendment will take effect on the date of the Board's Order approving the notice of amendment.

3.2 Terms and Conditions Prevail

- (a) These Terms and Conditions, as amended from time to time, apply to the Company and to every Customer to which the Company provides a Service Connection.
- (b) The application for a Service Connection (whether verbal or written), the use by the Customer of a Service Connection to obtain Electricity Services or the payment by the Customer of an account rendered by the Company in relation to a Service Connection shall constitute acceptance by the Customer of these Terms and Conditions.
- (c) No agreement can provide for the waiver or alteration of any part of these Terms and Conditions unless such agreement is first filed with and approved by the Board.

3.3 Ownership of Facilities

Unless otherwise specifically provided in a contract with the Customer, notwithstanding the payment by a Customer of any costs incurred by the Company, the Company shall install, maintain and retain full title and ownership of all lines, equipment and other Facilities on its side of the Point of Service and of all meters and metering equipment provided and/or installed by it.

3.4 Use of Energy

Service is provided only for the purposes specified by contract or by the rate schedule applicable to such Service. A Customer shall not sell Energy provided by the Company unless otherwise provided by a contract with the Company, or unless the Company has first given written consent.

3.5 Customer Extensions

A Customer shall not extend service Facilities beyond property owned or occupied by the Customer.

3.6 Customer Generation

A Customer must notify the Company and sign an agreement with the Company if the Customer wishes to have service:

- (a) In parallel operation with; or
- (b) As supplementary, auxiliary or stand-by Service to any other source of electric Energy.

3.7 Frequency and Voltage Levels

The Company will make every reasonable effort to supply energy at 60-Hertz alternating current. The voltage levels and variations will comply with the Canadian Standards Association standards and shall be in accordance with the Company's standard supply specifications as set out in Schedule A except in locations where the voltage levels set out in Schedule A are not available.

3.8 Fees and Other Charges

The Company will provide all standard services hereunder pursuant to the approved Electric Service Tariff. All additional and supplementary services provided by the Company to a Customer will be charged a separate rate or fee, such as those included, without limitation, in Schedule D herein. Payment for these services shall be in accordance with the provisions of these Terms and Conditions.

4. APPLICATION FOR AND CONDITIONS OF SERVICE

4.1 General Requirements

- (a) Any applicant for Service may be required to sign an application or a contract for Service, and shall supply information respecting Load, preferred supply conditions and the manner in which Energy will be utilized. An applicant may also be required to establish a Satisfactory Credit Rating with the Company and/or provide a Security Deposit prior to being connected for Service.
- (b) The Company reserves the right to verify the identity of the Customer and the accuracy of the information provided and to require the Customer to sign an application in writing on forms provided by the Company. If a Customer is not of legal age, a Security Deposit may be required in order to obtain Services and, in addition, a person of legal age may be required to accept responsibility for the Services on that Customer's behalf.
- (c) Contacts for Service are not transferable. Persons taking over premises, where Energy has been used previously, must make a new application for Service and pay the necessary Connection Fee per Article 4.3 and Security Deposit per Article 4.6.

4.2 Conditions of Service

Upon receipt of an application or contract for Service, the Company shall notify the applicant of any conditions which must be satisfied before the application or contract will be accepted and Service may be commenced.

4.3 Connection Fee

Whenever a connection is made, the Customer will pay a non-refundable Connection Fee as specified in Schedule D, which shall be included in the Customer's first billing or paid with the application for Service, (save and except that, where the Customer has paid a Construction Contribution for the Service, the Connection Fee shall be deemed to be included in the Construction Contribution).

4.4 Application of Rate Schedules

Whether or not a Customer has signed an application or contract for Service, these Terms and Conditions and the Rate Schedule applicable to the Service supplied by the Company shall apply. In addition to payments for Service, the Customer is required to pay the Company the amount of any tax or assessment levied by any tax authority on Service delivered to the Customers.

4.5 Extensions to Electric Heat Customers

On Isolated Systems, Service for electric space heating purposes may be supplied to Customers only with the prior written permission of the Company.

4.6 Security Deposit

(a) **Security Deposit Requirements**

The Company may require payment of a Security Deposit by an applicant or Customer under the following circumstances:

- (i) The applicant has not established a Satisfactory Credit Rating with the Company;
- (ii) The Customer's Service has been disconnected or restricted by a Current-Limiting Device; or
- (iii) The Customer has not paid all past bills for Service.

If a Security Deposit is required and not been provided prior to connection, it will be added to the bill for Service and due in full on the due date identified on the bill.

(b) **Amount of Security Deposits**

The amount to be deposited with the Company shall be determined by the Company at the time of the Service application and shall be based on an estimate of the total amount billed over a period of three months in which Energy consumption by the Customer is expected to be the highest. The Security Deposit required may be adjusted accordingly based on the Customer's actual use of the Service or other information made available to the Company.

(c) **Interest on Security Deposits**

The Company will pay simple interest on the Security Deposit from the date the deposit is paid, at the rate of interest specified from time to time in the Yukon Landlord and Tenant Act and such interest will be credited to the Customer's account annually on the first bill following December 31 or when the deposit is refunded.

(d) **Refunds of Security Deposit**

A Security Deposit may be refunded or credited to the Customer's account with interest by the Company when:

- (i) The Customer's Service is disconnected, other than for default in payment of accounts, and the Customer has paid all amounts owing to the Company; or
- (ii) The Customer has established a Satisfactory Credit Rating.

(e) Use of Security Deposit

If a Customer fails to pay any amount billed, the Company may apply all or any portion of that Customer's Security Deposit to the unpaid amount. The Customer will then be required to fully restore the Security Deposit before Service is reconnected or continued.

4.7 Delay in Taking Service - Other than Subdivision

Except in the case of a Customer who requests service to a subdivision if Service is not taken within 30 days of the In Service Date, the Company may begin billing the Customer for the minimum amount specified in the appropriate rate schedule or as specified in the contract between the Company and the Customer, whichever is greater.

4.8 Extension of Service

(a) Customer's Construction Contribution

If the Company's estimated costs of extending Facilities at the request of a Customer are less than the Maximum Company Investment specified in Schedule B for the type of Service requested, the Customer will not be required to make any Construction Contribution. In all other cases, an agreement for payment of the Construction Contribution must be made between the Customer and the Company before any work on the extension is commenced.

(b) Cost Sharing

If a new Customer shares a portion or all of the costs of an existing extension, the existing Customers may be entitled to Cost Sharing of the Construction Contribution based on the amount of extension shared.

Cost Sharing will be administered for a term, as per the following table, commencing December 31 of the year of construction of the original extension.

Original Customer Contribution	Cost Sharing Period
Less than \$10,000	5 Years
Greater than or Equal to \$10,000	10 Years

The Company will not administer refunds of less than \$50.00.

Cost sharing will not be eligible for non-metered, public services such as street lights, and heat tapes.

4.9 Underground Subdivision Extensions

Underground subdivision extensions shall be undertaken subject to the conditions set out in Schedule C.

4.10 Conversion from Overhead to Underground Service

When a Customer requests that existing Company Facilities be converted from overhead to underground, the Customer may be charged for all costs incurred by the Company in connection with the conversion, including the following:

- (a) The actual cost of removing the existing Facilities, less the estimated value of the salvaged material; plus
- (b) The actual cost of installing the new underground Facilities, less any available Company Investment as specified in Schedule B.

4.11 Temporary Service

Where the Company reasonably believes that a requested Service will be temporary, a Connection Fee as specified in Schedule D will be assessed and the Company may require the Customer requesting the Service to pay the Company's total estimated cost of installation and removal of Facilities necessary for the desired Service less the estimated value of the salvaged material.

The Company may require that such payment be made before the temporary Service is installed.

4.12 Mobile Homes

- (a) Service shall normally be provided to mobile homes through separate Points of Service, based on the applicable residential rate.
- (b) Service provided to common use areas (e.g., laundry facilities) in a mobile home park shall be separately metered and billed at the applicable general service rate.
- (c) In mobile home parks or trailer courts where the Company reasonably believes homes are temporary, the Company may elect to provide Service only through the Point of Service billed to the mobile home park or trailer court.

4.13 Multiple Dwellings

Each individual unit within a Multiple Dwelling will be served as a separate Point of Service and billed individually on the applicable residential rate. The Company and a Customer may agree that one bill will be issued covering all individual units in a Multiple Dwelling and, in such case, the applicable general service (non-residential) rate will apply to the Service.

4.14 Relocation of Company Facilities

The Company may require a Customer to pay all reasonable costs incurred by the Company in relocating any Company Facility at the Customer's request and may require payment of the estimated cost of the relocation in advance.

4.15 Reconnection

When the circumstances resulting in discontinuance of a Customer's Service or restriction of Service through the installation of a Current Limiting Device have been rectified to the satisfaction of the Company, or when a Customer has requested a reconnection after having requested a previous disconnection, the Company shall reconnect and continue the provision of Service upon payment by that Customer of:

- (a) Any amount owing to the Company;
- (b) A Reconnection Fee as specified in Schedule D; and
- (c) The Security Deposit, if any, required under Article 4.6.

If Service is reconnected within 12 months of disconnection, with the exception of seasonal Service:

- (a) For Major Industrial and General Service customers with peak demands greater than 500 kW the Customer shall pay the minimum monthly bill for each month of disconnection.
- (b) For all other customers, the Company may request that the Customer pay the minimum monthly bill for each month of disconnection.

The Company may add a Collection Fee as specified in Schedule D if a site visit is required to attempt collection of overdue accounts and Service is not disconnected or for delivery of a notice of pending disconnection.

This section does not apply when a Customer's Service was disconnected for safety reasons. (Refer to Article 11.2).

5. RIGHTS OF WAY AND ACCESS TO FACILITIES

5.1 Easements

At the request of the Company, the Customer shall grant, or cause to be granted, to the Company, without cost to the Company, such easements or rights-of-way over, upon or under the property owned or controlled by the Customer as the Company reasonably requires for the construction, installation, maintenance, repair and operation of the Facilities required for a Service Connection to the Customer and the performance of all other obligations required to be performed by the Company hereunder.

5.2 Right of Entry

The Company's employees, agents or other representatives shall have the right to enter a Customer's property at all reasonable times for the purpose of installing, maintaining, repairing, replacing, testing, monitoring, meter reading or removing the Company's Facilities and for any other purpose incidental to the provision of Service. The Customer shall provide the Company with reasonable access to the Company Facilities located on the Customer's property. The Company will endeavour to provide reasonable notice to the Customer when the Company requires entry to the Customer's property for planned maintenance or repair to the Company's Facilities.

5.3 Vegetation Management

The Customer shall permit the Company to manage vegetation on the property owned or controlled by the Customer. Access is required to maintain the proper clearances and reduce the risk of contact with the Company's overhead high and low voltage distribution equipment. The Company shall make reasonable efforts to notify the Customer before such work is performed.

Vegetation management in the vicinity of the high voltage distribution system (primary) is the responsibility of the Company. Vegetation will be maintained to established standards to reduce contact with the energized conductors or equipment.

Vegetation management in the vicinity of the low voltage (service drops or secondary) distribution on the Customer's property is the responsibility of the Customer. Where the Company determines that vegetation management is required to maintain the integrity of the Company's low voltage overhead distribution system, the Company may, at the Customer's expense, perform the work that is the responsibility of the Customer as set out herein. With respect to the low voltage overhead distribution system only, the Company shall make reasonable efforts to notify the Customer that such work is required, and shall

provide the Customer a reasonable opportunity to undertake the work required, before such work is performed by the Company.

5.4 Interference with Company's Facilities

Customers shall not install, or allow to be installed, temporary or permanent structures that could interfere with the proper and safe operation of the Company's Facilities or result in non-compliance with applicable statutes, regulations, standards or codes.

5.5 Customer Brushing

Customers requesting Service that requires the extension of Facilities to the Customer's property shall be responsible for brushing on the Customer's property in accordance with the Company's specifications. In addition, unobstructed access to each structure requiring Service must be provided.

6. METERS

6.1 Installation

(a) Provision and Ownership

The Company shall provide, install and seal all meters necessary for measuring the Energy and Demand supplied to a Customer, unless otherwise specifically provided in a contract with the Customer. Each meter shall remain the sole property of the Company.

If required, as determined in the Company's sole discretion, current and voltage transformers and metering test switches will be supplied to the Customer for installation by the Customer's qualified personnel or contractor. Current and voltage transformers shall be installed in accordance with the Company's specifications and all codes, legislation and reference to applicable metering standards.

(b) Responsibility of Customer

Each Customer shall provide and install a CSA-approved meter receptacle or other CSA-approved Facilities suitable to the Company for the installation of the Company's meter or metering equipment.

6.2 Location

The location of any meter shall be subject to the approval by the Company having regard to the type of Service being provided and so as to permit safe and convenient access to the meter by the Company. Where a meter is installed on a Customer owned pole, the pole shall be provided and maintained by the Customer as required by the Canadian Electric Code and any other applicable legislation.

Meter sockets for self-contained meters shall be mounted on the exterior of a building at an accessible location acceptable to the Company. The centerline of the meter socket must be 1.5 to 1.8 meters above the finished grade or permanent platform of the Customer's Facility and in an appropriately lighted area.

Metering instrument transformer enclosures shall contain only the Company's metering auxiliary equipment and shall not be used as a raceway, splitter box or cabinet for any other purpose.

6.3 Meter Tests and Adjustments

- (a) The Company may inspect and test a meter at any reasonable time. At the request of a Customer, and upon payment of a Meter Accuracy Test Handling Fee as specified in Schedule D, the Company shall

arrange for a meter to be tested by an official designated for that purpose by Industry Canada or such other federal government agency as may, from time to time, be designated for that purpose.

- (b) If a test determines that the meter is not accurate within the limits set by government standards, the Customer's bill will be adjusted back to the time that the error can reasonably be determined to have commenced. Where the commencement of the error cannot reasonably be determined, it shall be deemed to have commenced three months before the test or on the date of the meter installation, whichever occurred later.
- (c) In the event that an adjustment is required, the Meter Accuracy Test Handling Fee shall be refunded.

6.4 Access to Meters

- (a) The Company may, at any reasonable time, read, inspect, remove and test a meter installed on property owned or controlled by the Customer.
- (b) Where the Customer's Service address or location is generally locked during normal business hours, the Customer shall provide the Company with a key to permit access to the meter.
- (c) If the Company provides notice to a Customer that reasonable access to metering equipment is not being provided, the Customer must take immediate action to remedy the situation. If the Customer fails to remedy the situation to the Company's satisfaction within a reasonable time:
 - (i) The Company may, at its sole discretion, estimate consumption until the situation has been remedied and the Customer shall be billed on the basis of the Company's estimate;
 - (ii) The Company may remedy the situation on behalf of the Customer and apply the costs to the Customer's next regular bill;
 - (iii) The Company may do both i) and ii); or
 - (iv) The Company may discontinue Service in accordance with Section 11 of these Terms and Conditions of Service.

7. METER READING AND BILLING

7.1 Reading and Estimates

Unless otherwise specifically provided in a contract with a Customer, meters shall be read monthly or bi-monthly or at such other intervals as are practical in the circumstances. Customers' bills will be based on meter readings made by the Company or on estimates for those billing periods when the meter is not read. Whenever a bill is based on an estimate, an adjustment to reflect actual Energy consumption and Demand (if applicable) used will be made when the meter is next read.

7.2 Calculation of Bills

- (a) The amount of any initial and final charges will be prorated, based upon the ratio of the number of days that Service was provided to a Customer in the billing period to the total number of days in the billing period.
- (b) The Company may elect not to charge a Customer for the billing period if, during that period, Demand was five kilowatts or less, Service was provided for five days or less and Energy consumption was five kilowatt hours or less.
- (c) For all new accounts, the Company may add the charges for Service provided during the initial period to the bill for the following billing period.
- (d) The Company may elect to change a Customer's meter reading schedule.
- (e) Where a meter reading schedule is changed, any charges during the transition period between the old and new meter reading schedule, may be prorated based upon the ratio of the number of days that Service was provided to a Customer in the billing period to the total number of days in the billing period.

7.3 Payment

- (a) The amount billed is due and owing when the bill is rendered and payable by the date indicated on the bill.
- (b) Bills shall be deemed rendered and other notices duly given when delivered to the Customer at the mailing address provided by the Customer. Failure to receive a bill does not entitle a Customer to any

delay in payment or release a Customer from the obligation to pay the amount owing.

- (c) Payment of a bill for Service may be requested by the Company from any or all of the Customers, on a joint and several basis, even if the Customer no longer resides in the same premises when payment is due.

7.4 Late Payment Charge

The Company may add a Late Payment Charge as specified in Schedule D on any overdue amount. A Collection Fee as specified in Schedule D will be charged if a personal visit is required to collect an overdue amount.

7.5 Dishonoured Payments

The Company may add a Dishonoured Payments Fee as specified in Schedule D to a Customer's bill in respect of any cheque, or other form of payment tendered by the Customer as payment of a bill, returned by the Customer's bank for any reason.

Following the receipt of two (2) dishonoured payments from the Customer, the Company may notify the Customer that only cash, a money order or certified cheque will be accepted for payment.

7.6 Outstanding Charges

The Company may add to the Customer's bill any outstanding charges due and owing to the Company (e.g. construction contribution, account receivable charges, former overdue accounts etc.).

7.7 Totalized Metering

When Service is provided through multiple Points of Service to a Customer's plant site consisting of centralized processing facilities or product transportation facilities located on lands leased or owned by the Customer, where such multiple Points of Service are located within a radius of half a mile of each other, the Customer and Company may agree that the Demand and Energy at each Point of Service be totalized and only one bill issued for each billing period. The Customer shall pay the incremental metering cost associated with totalized metering.

7.8 Combined Service

A residential Customer shall notify the Company when the Customer receives Service at their premises for the purposes of operating a business or commercial undertaking. The applicable general service rate may be applied in those cases in which Service for both residential and non-residential purposes is received by a Customer through a single meter.

7.9 Consolidated Billing

The Company will issue a separate bill for each Point of Service. However, the Customer and Company may agree that the Company will issue one bill totaling charges for Service delivered at more than one Point of Service.

7.10 Unauthorized Use

If, under any circumstances, a person prevents a meter from accurately recording the total Demand or Energy supplied, the Company may disconnect the Service, or take other appropriate actions.

The Company may then estimate the Demand and amount of Energy supplied but not registered, at the Point of Service. The Customer shall pay the cost of the estimated Demand and Energy consumption plus all costs related to the investigation and resolution of the diversion including repairs of damage or reconstruction of Facilities.

7.11 Billing Error

The Customer must provide written notice to the Company in order to dispute any or all amounts owing on a bill. In the event the Customer disputes an amount owing, the Customer shall nonetheless pay such disputed amount. Following resolution of any such dispute, the Company will return any amount found owing to the Customer forthwith.

8. SERVICE CHANGES

8.1 Notice by Customer

A Customer shall give to the Company reasonable prior written notice of any change in Service requirements, including any material change in Connected Load, to enable the Company to determine whether or not it can supply such revised Service without changes to its Facilities. The Customer shall not change its Service requirements without the Company's written permission.

8.2 Responsibility for Damage

The Customer shall be responsible for and shall pay for all damage caused to the Company's Facilities as the result of the Customer changing the Connected Load without the Company's permission.

8.3 Changes to Company Facilities

If the Company must modify its Facilities to accommodate a Customer Load or Service change, the Customer shall pay for all costs in connection with such modification including the following costs:

- (a) The actual cost of removing the existing Facilities, less the estimated salvage value, less.
- (b) Any applicable adjustment required to the Company Investment as specified in Schedule B.

9. COMPANY RESPONSIBILITY AND LIABILITY

9.1 Continuous Supply

The Company shall make all reasonable efforts to maintain a continuous supply of Energy to its Customers, but the Company cannot guarantee an uninterrupted supply of Energy.

9.2 Interruption

Without liability of any kind to the Company, the Company shall have the right to disconnect or otherwise curtail, interrupt or reduce service to Customers:

- (a) Whenever the Company reasonably determines that the Service must be interrupted, including to facilitate construction, installation, maintenance, repairs, replacement or inspection of any of the Company's Facilities, or to permit the connection or disconnection of other Customers;
- (b) To maintain the safety and reliability of the Company's Facilities; or
- (c) Due to any other reason related to dangerous or hazardous circumstances including emergencies, forced outages, potential overloading of the Company's Facilities or Force Majeure.

9.3 Reasonable Efforts

The Company shall endeavor to give reasonable notice to Customers who will have Service interrupted and will endeavor to ensure that such interruptions are as short and infrequent as circumstances permit.

9.4 Company Liability

For the purpose of this clause, "direct physical loss, injury or damage" excludes loss of revenue, loss of profits, loss of earnings, loss of production, loss of contract, cost of purchased or replacement capacity and energy, cost of capital, and loss of use of any facilities or property, or any other similar damage or loss, arising out of or in any way connected with the failure, defect, fluctuation, reduction or interruption in the provision of Service by the Company to its Customers.

Except as described below in this clause, the Company shall not be liable for any loss, injury, damage, expense, charge, cost or liability of any kind, whether of direct, indirect, special or consequential nature, arising out of or in any way connected with the provision of Service by the Company to its Customers including any failure, defect, fluctuation, reduction or interruption in the provision of Service by the Company to its Customers.

The Company shall be liable for direct physical loss, injury or damage to a Customer or a Customer's property, resulting from the negligent acts or omissions of the Company, its employees or agents.

9.5 Force Majeure

Should the Company be unable to provide a continuous supply of Energy to a Customer because of an event of Force Majeure, the Company's responsibilities, so far as they are affected by the Force Majeure, shall be relieved and suspended during the duration of such circumstances and the Company shall not be liable for any failure to perform any term of these Terms and Conditions to the extent that and when such failure is due to, or is a consequence of, an event of Force Majeure. Where practical, the Company shall give notice to the affected Customers of such Force Majeure.

10. CUSTOMER RESPONSIBILITY AND LIABILITY

10.1 Provide Permit

The Customer shall be responsible for obtaining all permits, certificates, licenses, inspections, reports, and other authorizations necessary for the installation and operation of the Service Connection. The Company shall not be required to commence or continue installation or operation of a Service Connection unless and until the Customer has complied with the requirements of all permits, certificates, licenses, inspections, reports and other authorizations, and all right-of-way agreements, and all Company requirements applicable to the installation and operation of the Service Connection.

10.2 Customer Responsibility

The Customer shall be solely responsible for the use, installation, condition of all Facilities on the Customer's side of the Point of Service, except Facilities owned by the Company. The Customer shall be responsible for and shall pay for any damage to the Company's Facilities located on the Customer's premises which is caused by the negligent acts or omissions or willful misconduct of the Customer or of anyone permitted by the Customer to be on the Customer's premises.

10.3 Customer Liability

- (a) The Customer assumes full responsibility for the proper use of Facilities and for the condition, suitability and safety of any and all wires, cables, devices or equipment energized on the Customer's premises or on premises owned or controlled by the Customer that are not the Customer's property.
- (b) Where a Customer uses its Service Connection in a manner that causes interference with the operation of the Company's Facilities or with any Customer's use of a Service Connection, such as abnormal voltage levels, frequency levels and harmonic levels, at the Company's request, and at the Customer's own expense, the Customer shall take whatever action is required to correct the interference or disturbance.
- (c) The Customer shall indemnify and save harmless the Company from and against any claim or demand for injury to persons or damage to property (including loss of use thereof and of any other property affected by the damage to property) arising out of or in any way connected with the use of the service so long as such injury or damage is not caused by the negligent acts or omissions or willful misconduct of the Company, its employees and agents.

- (d) The Customer releases the Company and its agents, directors, officers, employees, independent contractors, consultants, representatives, successors and assignees from any and all claims and liabilities whatsoever relating to or arising as a result of the Customer, or its agents, directors, officers, employees, independent contractors, consultants, representatives, successors and assignees carrying out any acts required by or related to these Terms and Conditions for the provision of Service, maintenance of Service, or any other act whatsoever arising out of or in any way connected with the existence or use of the Service so long as such injury or damage is not caused by the negligent acts or omissions or willful misconduct of the Company, its employees or agents.

10.4 Protective Devices

The Customer shall be responsible for determining whether any devices are required to protect the Customer's Facilities from damage that may result from the provision of Service by the Company. The Customer shall provide and install any such devices.

10.5 Service Calls

The Company may require a Customer to pay the actual costs of a Customer-requested service call if the source of the problem is the Customer's Facilities.

11. TERMINATION OF SERVICE

11.1 Termination by Customer

Except where otherwise provided in a written agreement between the Company and a Customer, a Customer may, at any time, give the Company reasonable notice to terminate Service. Upon receipt of such notice, the Company shall read the Customer's meter within a reasonable time, and, shall use its best efforts to read the Customer's meter at the time requested by the Customer. A Customer shall pay for all Service provided to the time of such reading.

11.2 Company Termination for Safety Reasons

The Company may, without notice, terminate a Customer's Service where, in the Company's opinion:

- (a) The Customer has permitted the wiring of their Facilities to become hazardous;
- (b) The wiring of the Customer's Facilities fails to comply with applicable law; or
- (c) The Customer has caused any other safety hazards, including, but not limited to, using their Service in such a way that causes damage to the Company's Facilities or interferes with or disturbs Service to any other Customer.

The Company will reconnect the Service when the safety problem is resolved and when the Customer has provided, or paid the Company's costs of providing, such devices or equipment as may be necessary to resolve such safety problem and to prevent such damage, interference or disturbance. The Company may assess a Reconnection Fee, as specified in Schedule D.

11.3 Company Termination Other Than For Safety

The Company, or anyone acting under its authority, may, upon giving at least 48 hours' notice to the Customer, terminate the Customer's Service or install a Current-Limiting Device to restrict the Service to such Customer if the Customer:

- (a) Fails to meet its obligation under these Terms and Conditions, the terms of a contract for Service, or of the Company's Rate Schedules;
- (b) Uses their Service Connection in such a way that causes interference with operation of the Company's Facilities or any other Customer's use of a Service Connection such as abnormal voltage levels, frequency levels and harmonic levels;

- (c) Tampers with any Company Facilities;
- (d) Neglects or refuses to pay the amount billed for Service due and owing to the Company by the date indicated on the bill for Service;
- (e) Changes Service requirements without the permission of the Company; or
- (f) Makes use of the Service for illegal purposes or in circumstances where the Company has evidence of Energy theft, or fraud by the Customer.

11.4 Removal of Facilities

Upon discontinuance of Service for whatsoever reason, the Company shall be entitled to remove any of its Facilities located upon the property of the Customer and to enter upon the Customer's property for that purpose.

SCHEDULE A: STANDARD SUPPLY SPECIFICATIONS

The Company's standard supply specifications, which are in accordance with Canadian Standards Association standard CAN-C235-83, are as follows:

(a) Residential:

- | | |
|-----------|--|
| 240/120 V | <ul style="list-style-type: none">- single phase, three wire- secondary conductors are supplied by the Company- overhead or, in designated areas, underground conductors are supplied by the Company |
|-----------|--|

(b) General Service:

- | | |
|---------------|--|
| 240/120 V | <ul style="list-style-type: none">- single phase, three wire- overhead secondary conductors are supplied by the Company- underground secondary conductors are supplied by the customer |
| 208 Y/120 V | <ul style="list-style-type: none">- three phase, four wire- overhead secondary conductors are supplied by the Company- underground secondary conductors are supplied by the customer |
| 480 Y/277 V | <ul style="list-style-type: none">- three phase, four wire- overhead secondary conductors are supplied by the Company for loads 15 KVA to 300 KVA- overhead secondary conductors are supplied by the customer for loads 300 KVA to 1,500 KVA |
| 600 Y/347 V | <ul style="list-style-type: none">- three phase, four wire- underground secondary conductors are supplied by the customer for loads 150 KVA to 2,500 KVA; and |
| 4160 Y/2400 Y | <ul style="list-style-type: none">- three phase, four wire, 2,000 KVA to 10,000 KVA- overhead secondary conductors are supplied by the customer |

SCHEDULE B: MAXIMUM COMPANY INVESTMENT

The Maximum Company Investment Levels set out in this Schedule are effective January 1, 2011.

1. Subject to the provisions of paragraph 2 of this Schedule B, the maximum Capital Cost which the Company will incur to extend Service to a Point of Service (herein referred to as the "Maximum Company Investment") shall be determined as follows. Under no circumstances would the Maximum Company Investment exceed the Customer extension cost:

(a) Residential Service:

\$1,500 per single family dwelling; and
\$ 725 per Multiple Dwelling unit

(b) General Service:

\$690 per kW, which shall not be less than five kilowatts, provided that if the estimated service life is less than 25 years or seasonal, then the Maximum Company Investment shall be determined in the manner described in paragraph 2;

At the end of one year of Service the Company will re-assess whether the Customer's estimates of their Demand were accurate and, if the loads are significantly different than originally estimated, will collect from the Customer (or refund) any contributions, that are required based on the Maximum Company Investment rules in place when the contribution was originally paid.

(c) Municipal Street Lighting:

\$1,240 per light.

2. The Maximum Company Investment in any extension of service, whether or not specified in paragraph 1, the Load characteristic and service life of which are expected to vary materially from the average for that type of Service, shall be determined based on an analysis of the load characteristics and service life, as a pro-ration of the full Maximum Company Investment for that class of customer.
3. The maximum cost which the Corporation will incur to extend Service to a Point of Delivery shall be determined for Industrial Service in the manner specified in an agreement with the Industrial Customer and subject to approval by the Board.

SCHEDULE C: CONDITIONS FOR UNDERGROUND SUBDIVISIONS

“Developer” is defined as the person or party who has requested the underground service. The Company shall extend service by underground conductor lines upon and subject to the following terms and conditions

- (a) At the time of the request for underground Service no Service available in the area to be served by such extension, and not less than 25 single family dwellings (or such lesser number as may be agreed to by the Company) will be connected to such extension (the "underground service area"), each of which is situated upon said subdivision;
- (b) All permanent Service in the underground service area shall be provided exclusively through underground conductor lines;
- (c) The Developer shall provide, without cost to the Company, such rights-of-way, easements, utility corridors and transformer locations as the Company may require for the installation, operation and maintenance of such extension, which the Developer shall keep free and clear of any buildings, structures, fences, pavement, trees or any other obstructions which may hinder the Company in installing, maintaining or removing its Facilities;
- (d) The Company shall not be obligated to install such extension until it is reasonably satisfied that the extension will not thereafter be damaged or interfered with, and, in any event, any costs incurred by the Company in relation to the relocation, reinstallation or as a result of damage to such extension shall be paid by the Developer;
- (e) Service, for purposes other than residential use and street lighting, may be provided from such extension only with the consent of the Company;
- (f) In relation to the standard underground Service, the Developer shall provide a meter socket and service conductor protection from sixty centimeters below grade level to the line side of the meter socket and will ensure the installation of a service having a 200 ampere capacity. Non-standard Services will be subject to prior written approval by the utility;
- (g) The Developer shall provide to the Company a certified copy of the registered plan of subdivision and final construction plans showing the location and elevation of sidewalks, curbs and gutters, driveways (if known) and underground utilities together with such evidence as the Company may reasonably require to the effect that all rules and regulations applicable to the development have been or will be complied with by the Developer;
- (h) Survey stakes indicating grades and property lines shall be installed and maintained by the Developer;

- (i) The surface of the ground for a distance of not less than one point five (1.5) meters on each side of the alignments for the underground conductor lines shall be graded by the developer to within eight (8) centimeters of a final grade;
- (j) Unless otherwise agreed to by the Company, the Developer shall provide a survey for the location of transformers, street light bases and cable routing, as required;
- (k) Sidewalks, curbs and gutters may be constructed by the Developer but no other permanent improvements shall be made until approved by the Company;
- (l) Costs related to the installation of distribution system infrastructure shall be the responsibility of the Developer; and
- (m) The Company investment will be applied toward the individual Customer Service connection in accordance with Schedule B.

In addition, the Service shall be subject to such other conditions as may be specified by the Company from time to time.

SCHEDULE D: FEES AND SERVICE CHARGE SUMMARY

CONNECTION AND RECONNECTION FEES

Connection Fee (4.3, 4.11):

During normal business hours: \$50.00

Outside of normal business hours: Company's actual cost (min. \$50.00)

Reconnection Fee (4.15, 11.2)

During normal business hours: \$60.00

Outside of normal business hours: Company's actual cost (min. \$60.00)

LATE PAYMENT AND DISCONNECTION

Collection Fee (4.15, 7.4) \$30.00 (personal visit)

Late Payment Charge (7.4): 1.5% per month (19.56% per annum)

Dishonoured Payments Fee (7.5): \$25.00

METER DISPUTES

Meter Accuracy Test Handling Fee (6.3)

Self Contained Meter \$100.00

Instrument Meter \$200.00

APPENDIX 3.2

BLACKLINE TERMS AND CONDITIONS OF SERVICE

YUKON ENERGY CORPORATION

AND

THE YUKON ELECTRICAL COMPANY LIMITED

TERMS AND CONDITIONS

OF

SERVICE

Effective: 2011-05-01
Supersedes: 2005-10-06

Board Decision: 2010-13

Page i
Effective: **2011-05-01**
Supercedes: **2005-10-18**

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1. INTRODUCTION

The Yukon Electrical Company Limited (Yukon Electrical) and Yukon Energy Corporation (Yukon Energy) each provide direct electrical Service to Yukon Territory Customers under a common Electric Service Tariff. The Electric Service Tariff is comprised of the Rate Schedules and these Terms and Conditions of Service (the "Terms and Conditions", formerly known as the "Electric Service Regulations"). Yukon Electrical and Yukon Energy conduct their business activities in compliance with these Terms and Conditions.

These Terms and Conditions are regulated by the Yukon Utilities Board (hereinafter referred to as the "Board"), in accordance with the Yukon *Public Utilities Act*, and may not be changed without the approval of the Board. Parties having any inquiries or complaints regarding these Terms and Conditions may direct such inquiries or complaints directly to Yukon Electrical, Yukon Energy or the Board.

The Electric Service Tariff is available for public inspection during normal business hours at the business offices of Yukon Electrical and Yukon Energy and at the offices of the Board and can be accessed on the Companies' respective websites at: www.yukonelectrical.com and www.yukonenergy.ca.

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2. INTERPRETATION

2.1 Definitions

The following words or phrases, when used in these Terms and Conditions, the Electric Service Tariff or an application, contract or agreement for service, shall have the meaning set forth below.

"Billing Demand" – The demand upon which billing to a Customer is based as specified in a rate schedule or contract.

"Board" – The Yukon Utilities Board.

"Capital Cost" – the cost of materials, labour, equipment, expenses and any other direct or indirect costs incurred by the Company in extending Service to a Point of Service.

"Company" – The Yukon Electrical Company Limited or Yukon Energy Corporation.

"Connected Load" – The sum of the capacities or ratings of the electric Energy consuming apparatus connected to a supplying system.

"Connection Fee" – A non-refundable fee charged when a new Service is connected or an existing Service is reconnected or a meter reading is required to add the Customer to the Company's system. (refer to Schedule D for fees).

"Construction Contribution" – A specific payment by a Customer to offset Company costs incurred in extending Service that will primarily benefit that Customer or group of Customers only and not the other ratepayers in the distribution system. The contribution will be the difference between the cost of extending the Company's Facilities to serve a Customer or group of Customers and the Maximum Available Company Investment specified in Schedule B.

"Cost Sharing" – The process whereby a new Customer or group of Customers who connect to an existing Facility for which another Customer or group of Customers has paid a Construction Contribution, is assessed their share of that Construction Contribution which must be paid to the Company to be refunded to the existing Customer(s).

"Current Limiting Device" – A device that limits the amount of Demand available to a specific Customer.

"Customer" – A person, firm, partnership, corporation, association or organization (including, without limitation, individual members of any unincorporated entity) to who the Company provides any Service hereunder

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including all owners and occupants of a premises, whom normally reside at the premises during the time for which Service was provided to that premises whether or not such owner or occupant's name appears on the application for Service.

"Demand" – The maximum rate at which electric Energy is delivered by the Company (expressed in kilowatts, kilovolt amperes or other suitable unit) at a given instant or averaged over any designated period of time.

"Electric Service Regulations" – The former title of this document outlining the terms and conditions governing Service, which title has been replaced by Terms and Conditions of Service. Where reference is made to Electric Service Regulations it shall be deemed to be a reference to these Terms and Conditions of Service as amended from time to time.

"Energy" – Electric energy consumed expressed in kilowatt hours.

"Estimated Capital Cost" – The estimated cost of materials, labour, equipment, expenses, and any other direct or indirect costs for extending Service to a Point of Service.

"Facilities" – A physical plant including, without limitation, generating plants, transmission and distribution lines, transformers, meters, equipment and machinery.

"Force Majeure" – Circumstances not reasonably within the control of the Company, including acts of God, strikes, lockouts or other industrial disturbances, acts of the public enemy, wars, blockades, insurrections, riots, pandemics, epidemics, landslides, lightning, earthquakes, fires, storms, floods, high water, washouts, inclement weather, orders or acts of civil or military authorities, civil disturbances, explosions, breakdown or accident to equipment, mechanical breakdowns, the intervention of federal, territorial, or local government or from any of their agencies or boards (excluding Decisions and/or Orders made by the Board in the normal course of it exercising its authority to establish the revenue requirement of the parties to this agreement), the order or direction of any court and any other cause, whether of the kind herein enumerated or otherwise.

"In-Service Date" – The date on which the Customer specifies Service is to be available or the date the Service is actually available, whichever is later.

"Interconnected System" – Those portions of the Company's Facilities which are connected to the Whitehorse/Aishihik/Faro (WAF) power grid or to the Mayo-Dawson grid.

"Isolated System" – Those portions of the Company's Facilities which do not form part of the Interconnected System.

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"Load" – The Demand and Energy delivered to or required at any Point of Service.

"Load Factor" – The ratio of the average Demand (in kilowatts) supplied during a designated period to the peak or maximum Demand(in kilowatts) occurring in the period expressed as a percentage derived by:

- (a) Multiplying the Energy used in the designated period by 100;
- (b) Multiplying the maximum Demand by the number of hours in the designated period; and
- (c) Dividing (a) by (b).

"Maximum Company Investment" – The maximum Capital Cost which the Company will incur to extend Service to a Point of Service as set forth in Schedule B hereto.

"Multiple Dwelling" – A residential building containing more than one Single Family Dwelling unit.

"Point of Service" – The point at which the Company's service conductors are connected to the wires or apparatus of a Customer.

"Power Factor" - The ratio of the highest metered kilowatt Demand in a billing period to the highest metered kilovolt ampere Demand in that same billing period.

"Satisfactory Credit Rating" – Determined subject to the discretion of the Company, and may include the Customer having paid all bills on an existing Company account in full on or before the due date of the said bill for 12 consecutive months or a similar payment record as established with another utility service provider within the past twelve months.

"Security Deposit" – The amount determined in accordance with Article 4.6.

"Service" – The delivery of Energy by the Company at the Demand required by the Customer.

"Service Connection" – The Facilities required to physically connect the Customer's facilities to the Company's system.

"Single Family Dwelling" – A private residence which is not a Multiple Dwelling, consisting of single family living quarters having, in one self-contained unit, at least sleeping quarters, and, a kitchen.

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2.2 Conflicts

If there is any conflict between a provision expressly set out in an Order of the Board and these Terms and Conditions, the Order of the Board shall govern.

2.3 Headings

The division of these Terms and Conditions into sections, subsections and other subdivisions and the insertion of headings are for convenience of reference only and shall not affect the construction or interpretation of these Terms and Conditions.

2.4 Schedules and Appendices

The following schedules and appendices are attached to and form part of these Terms and Conditions:

- Schedule A - Standard Supply Specifications;
- Schedule B - Maximum Company Investment;
- Schedule C - Conditions for Underground Subdivisions; and
- Schedule D - Fees and Service Charge Summary.

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3. GENERAL PROVISIONS

3.1 Board Approval

These Terms and Conditions have been approved by the Board. The Company may amend these Terms and Conditions by filing a notice of amendment with the Board and interested parties from the preceding General Rate Application. Included in the notice shall be notification of which Customer groups are affected by the amendment and an explanation of how affected Customers will be notified of the amendments. If the Board approves the notice of the amendment, the amendment will take effect upon the date set by the Board. If no specific date is set by the Board then the amendment will take effect on the date of the Board's Order approving the notice of amendment.

3.2 Terms and Conditions Prevail

- (a) These Terms and Conditions, as amended from time to time, apply to the Company and to every Customer to which the Company provides a Service Connection.
- (b) The application for a Service Connection (whether verbal or written), the use by the Customer of a Service Connection to obtain Electricity Services or the payment by the Customer of an account rendered by the Company in relation to a Service Connection shall constitute acceptance by the Customer of these Terms and Conditions.
- (c) No agreement can provide for the waiver or alteration of any part of these Terms and Conditions unless such agreement is first filed with and approved by the Board.

3.3 Ownership of Facilities

Unless otherwise specifically provided in a contract with the Customer, notwithstanding the payment by a Customer of any costs incurred by the Company, the Company shall install, maintain and retain full title and ownership of all lines, equipment and other Facilities on its side of the Point of Service and of all meters and metering equipment provided and/or installed by it.

3.4 Use of Energy

Service is provided only for the purposes specified by contract or by the rate schedule applicable to such Service. A Customer shall not sell Energy provided by the Company unless otherwise provided by a contract with the Company, or unless the Company has first given written consent.

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3.5 Customer Extensions

A Customer shall not extend service Facilities beyond property owned or occupied by the Customer.

3.6 Customer Generation

A Customer must notify the Company and sign an agreement with the Company if the Customer wishes to have service:

- (a) In parallel operation with; or
- (b) As supplementary, auxiliary or stand-by Service to any other source of electric Energy.

3.7 Frequency and Voltage Levels

The Company will make every reasonable effort to supply energy at 60-Hertz alternating current. The voltage levels and variations will comply with the Canadian Standards Association standards and shall be in accordance with the Company's standard supply specifications as set out in Schedule A except in locations where the voltage levels set out in Schedule A are not available.

3.8 Fees and Other Charges

The Company will provide all standard services hereunder pursuant to the approved Electric Service Tariff. All additional and supplementary services provided by the Company to a Customer will be charged a separate rate or fee, such as those included, without limitation, in Schedule D herein. Payment for these services shall be in accordance with the provisions of these Terms and Conditions.

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4. APPLICATION FOR AND CONDITIONS OF SERVICE

4.1 General Requirements

- (a) Any applicant for Service may be required to sign an application or a contract for Service, and shall supply information respecting Load, preferred supply conditions and the manner in which Energy will be utilized. An applicant may also be required to establish a Satisfactory Credit Rating with the Company and/or provide a Security Deposit prior to being connected for Service.
- (b) The Company reserves the right to verify the identity of the Customer and the accuracy of the information provided and to require the Customer to sign an application in writing on forms provided by the Company. If a Customer is not of legal age, a Security Deposit may be required in order to obtain Services and, in addition, a person of legal age may be required to accept responsibility for the Services on that Customer's behalf.
- (c) Contacts for Service are not transferable. Persons taking over premises, where Energy has been used previously, must make a new application for Service and pay the necessary Connection Fee per Article 4.3 and Security Deposit per Article 4.6.

4.2 Conditions of Service

Upon receipt of an application or contract for Service, the Company shall notify the applicant of any conditions which must be satisfied before the application or contract will be accepted and Service may be commenced.

4.3 Connection Fee

Whenever a connection is made, the Customer will pay a non-refundable Connection Fee as specified in Schedule D, which shall be included in the Customer's first billing or paid with the application for Service, (save and except that, where the Customer has paid a Construction Contribution for the Service, the Connection Fee shall be deemed to be included in the Construction Contribution).

4.4 Application of Rate Schedules

Whether or not a Customer has signed an application or contract for Service, these Terms and Conditions and the Rate Schedule applicable to the Service supplied by the Company shall apply. In addition to payments for Service, the Customer is required to pay the Company the amount of any tax or assessment levied by any tax authority on Service delivered to the Customers.

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4.5 Extensions to Electric Heat Customers

On Isolated Systems, Service for electric space heating purposes may be supplied to Customers only with the prior written permission of the Company.

4.6 Security Deposit

(a) Security Deposit Requirements

The Company may require payment of a Security Deposit by an applicant or Customer under the following circumstances:

- (i) the applicant has not established a Satisfactory Credit Rating with the Company;
- (ii) the Customer's Service has been disconnected or restricted by a Current-Limiting Device; or
- (iii) the Customer has not paid all past bills for Service.

If a Security Deposit is required and not been provided prior to connection, it will be added to the bill for Service and due in full on the due date identified on the bill.

(b) Amount of Security Deposits

The amount to be deposited with the Company shall be determined by the Company at the time of the Service application and shall be based on an estimate of the total amount billed over a period of three months in which Energy consumption by the Customer is expected to be the highest. The Security Deposit required may be adjusted accordingly based on the Customer's actual use of the Service or other information made available to the Company.

(c) Interest on Security Deposits

The Company will pay simple interest on the Security Deposit from the date the deposit is paid, at the rate of interest specified from time to time in the Yukon Landlord and Tenant Act and such interest will be credited to the Customer's account annually on the first bill following December 31 or when the deposit is refunded.

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(d) Refunds of Security Deposit

A Security Deposit may be refunded or credited to the Customer's account with interest by the Company when:

- (i) the Customer's Service is disconnected, other than for default in payment of accounts, and the Customer has paid all amounts owing to the Company; or
- (ii) the Customer has established a Satisfactory Credit Rating.

(e) Use of Security Deposit

If a Customer fails to pay any amount billed, the Company may apply all or any portion of that Customer's Security Deposit to the unpaid amount. The Customer will then be required to fully restore the Security Deposit before Service is reconnected or continued.

4.7 Delay in Taking Service - Other than Subdivision

Except in the case of a Customer who requests service to a subdivision if Service is not taken within 30 days of the In Service Date, the Company may begin billing the Customer for the minimum amount specified in the appropriate rate schedule or as specified in the contract between the Company and the Customer, whichever is greater.

4.8 Extension of Service

(a) Customer's Construction Contribution

If the Company's estimated costs of extending Facilities at the request of a Customer are less than the Maximum Company Investment specified in Schedule B for the type of Service requested, the Customer will not be required to make any Construction Contribution. In all other cases, an agreement for payment of the Construction Contribution must be made between the Customer and the Company before any work on the extension is commenced.

(b) Cost Sharing

If a new Customer shares a portion or all of the costs of an existing extension, the existing Customers may be entitled to Cost Sharing of the Construction Contribution based on the amount of extension shared.

Cost Sharing will be administered for a ~~five-year~~ term, as per the following table, commencing December 31 of the year of construction of the original extension.

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<u>Original Customer Contribution</u>	<u>Cost Sharing Period</u>
<u>Less than \$10,000</u>	<u>5 Years</u>
<u>Greater than or Equal to \$10,000</u>	<u>10 Years</u>

The Company will not administer refunds of less than \$50.00.

Cost sharing will not be ~~eligible~~ for non-metered, public services such as streetlights, and heat tapes.

4.9 Underground Subdivision Extensions

Underground subdivision extensions shall be undertaken subject to the conditions set out in Schedule C.

4.10 Conversion from Overhead to Underground Service

When a Customer requests that existing Company Facilities be converted from overhead to underground, the Customer may be charged for all costs incurred by the Company in connection with the conversion, including the following:

- (a) The actual cost of removing the existing Facilities, less the estimated value of the salvaged material; plus
- (b) The actual cost of installing the new underground Facilities, less any available Company Investment as specified in Schedule B.

4.11 Temporary Service

Where the Company reasonably believes that a requested Service will be temporary, a Connection Fee as specified in Schedule D will be assessed and the Company may require the Customer requesting the Service to pay the Company's total estimated cost of installation and removal of Facilities necessary for the desired Service less the estimated value of the salvaged material.

The Company may require that such payment be made before the temporary Service is installed.

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4.12 Mobile Homes

- (a) Service shall normally be provided to mobile homes through separate Points of Service, based on the applicable residential rate.
- (b) Service provided to common use areas (e.g., laundry facilities) in a mobile home park shall be separately metered and billed at the applicable general service rate.
- (c) In mobile home parks or trailer courts where the Company reasonably believes homes are temporary, the Company may elect to provide Service only through the Point of Service billed to the mobile home park or trailer court.

4.13 Multiple Dwellings

Each individual unit within a Multiple Dwelling will be served as a separate Point of Service and billed individually on the applicable residential rate. The Company and a Customer may agree that one bill will be issued covering all individual units in a Multiple Dwelling and, in such case, the applicable general service (non-residential) rate will apply to the Service.

4.14 Relocation of Company Facilities

The Company may require a Customer to pay all reasonable costs incurred by the Company in relocating any Company Facility at the Customer's request and may require payment of the estimated cost of the relocation in advance.

4.15 Reconnection

When the circumstances resulting in discontinuance of a Customer's Service or restriction of Service through the installation of a Current Limiting Device have been rectified to the satisfaction of the Company, or when a Customer has requested a reconnection after having requested a previous disconnection, the Company shall reconnect and continue the provision of Service upon payment by that Customer of:

- (a) Any amount owing to the Company;
- (b) A Reconnection Fee as specified in Schedule D; and
- (c) The Security Deposit, if any, required under Article 4.6.

~~If Service is reconnected within 12 months of disconnection, with the exception of seasonal Service, the Company may request that the Customer pay the~~

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minimum monthly bill for each month of disconnection. If Service is reconnected within 12 months of disconnection, with the exception of seasonal Service:

- (a) For Major Industrial and General Service customers with peak demands greater than 500 kW the Customer shall pay the minimum monthly bill for each month of disconnection.
- (b) For all other customers, the Company may request that the Customer pay the minimum monthly bill for each month of disconnection."

The Company may add a Collection Fee as specified in Schedule D if a site visit is required to attempt collection of overdue accounts and Service is not disconnected or for delivery of a notice of pending disconnection.

This section does not apply when a Customer's Service was disconnected for safety reasons. (Refer to Article 11.2).

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5. RIGHTS OF WAY AND ACCESS TO FACILITIES

5.1 Easements

At the request of the Company, the Customer shall grant, or cause to be granted, to the Company, without cost to the Company, such easements or rights-of-way over, upon or under the property owned or controlled by the Customer as the Company reasonably requires for the construction, installation, maintenance, repair and operation of the Facilities required for a Service Connection to the Customer and the performance of all other obligations required to be performed by the Company hereunder.

5.2 Right of Entry

The Company's employees, agents or other representatives shall have the right to enter a Customer's property at all reasonable times for the purpose of installing, maintaining, repairing, replacing, testing, monitoring, meter reading or removing the Company's Facilities and for any other purpose incidental to the provision of Service. The Customer shall provide the Company with reasonable access to the Company Facilities located on the Customer's property. The Company will endeavour to provide reasonable notice to the Customer when the Company requires entry to the Customer's property for planned maintenance or repair to the Company's Facilities.

5.3 Vegetation Management

The Customer shall permit the Company to manage vegetation on the property owned or controlled by the Customer. Access is required to maintain the proper clearances and reduce the risk of contact with the Company's overhead high and low voltage distribution equipment. The Company shall make reasonable efforts to notify the Customer before such work is performed.

Vegetation management in the vicinity of the high voltage distribution system (primary) is the responsibility of the Company. Vegetation will be maintained to established standards to reduce contact with the energized conductors or equipment.

Vegetation management in the vicinity of the low voltage (service drops or secondary) distribution on the Customer's property is the responsibility of the Customer. Where the Company determines that vegetation management is required to maintain the integrity of the Company's low voltage overhead distribution system, the Company may, at the Customer's expense, perform the work that is the responsibility of the Customer as set out herein. With respect to the low voltage overhead distribution system only, the Company shall make reasonable efforts to notify the Customer that such work is required, and shall

provide the Customer a reasonable opportunity to undertake the work required, before such work is performed by the Company.

5.4 Interference with Company's Facilities

Customers shall not install, or allow to be installed, temporary or permanent structures that could interfere with the proper and safe operation of the Company's Facilities or result in non-compliance with applicable statutes, regulations, standards or codes.

5.5 Customer Brushing

Customers requesting Service that requires the extension of Facilities to the Customer's property shall be responsible for brushing on the Customer's property in accordance with the Company's specifications. In addition, unobstructed access to each structure requiring Service must be provided.

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6. METERS

6.1 Installation

(a) Provision and Ownership

The Company shall provide, install and seal all meters necessary for measuring the Energy and Demand supplied to a Customer, unless otherwise specifically provided in a contract with the Customer. Each meter shall remain the sole property of the Company.

If required, as determined in the Company's sole discretion, current and voltage transformers and metering test switches will be supplied to the Customer for installation by the Customer's qualified personnel or contractor. Current and voltage transformers shall be installed in accordance with the Company's specifications and all codes, legislation and reference to applicable metering standards.

(b) Responsibility of Customer

Each Customer shall provide and install a CSA-approved meter receptacle or other CSA-approved Facilities suitable to the Company for the installation of the Company's meter or metering equipment.

6.2 Location

The location of any meter shall be subject to the approval by the Company having regard to the type of Service being provided and so as to permit safe and convenient access to the meter by the Company. Where a meter is installed on a Customer owned pole, the pole shall be provided and maintained by the Customer as required by the Canadian Electric Code and any other applicable legislation.

Meter sockets for self-contained meters shall be mounted on the exterior of a building at an accessible location acceptable to the Company. The centerline of the meter socket must be 1.5 to 1.8 meters above the finished grade or permanent platform of the Customer's Facility and in an appropriately lighted area.

Metering instrument transformer enclosures shall contain only the Company's metering auxiliary equipment and shall not be used as a raceway, splitter box or cabinet for any other purpose.

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6.3 Meter Tests and Adjustments

- (a) The Company may inspect and test a meter at any reasonable time. At the request of a Customer, and upon payment of a Meter Accuracy Test Handling Fee as specified in Schedule D, the Company shall arrange for a meter to be tested by an official designated for that purpose by Industry Canada or such other federal government agency as may, from time to time, be designated for that purpose.
- (b) If a test determines that the meter is not accurate within the limits set by government standards, the Customer's bill will be adjusted back to the time that the error can reasonably be determined to have commenced. Where the commencement of the error cannot reasonably be determined, it shall be deemed to have commenced three months before the test or on the date of the meter installation, whichever occurred later.
- (c) In the event that an adjustment is required, the Meter Accuracy Test Handling Fee shall be refunded.

6.4 Access to Meters

- (a) The Company may, at any reasonable time, read, inspect, remove and test a meter installed on property owned or controlled by the Customer.
- (b) Where the Customer's Service address or location is generally locked during normal business hours, the Customer shall provide the Company with a key to permit access to the meter.
- (c) If the Company provides notice to a Customer that reasonable access to metering equipment is not being provided, the Customer must take immediate action to remedy the situation. If the Customer fails to remedy the situation to the Company's satisfaction within a reasonable time:
 - (i) the Company may, at its sole discretion, estimate consumption until the situation has been remedied and the Customer shall be billed on the basis of the Company's estimate;
 - (ii) the Company may remedy the situation on behalf of the Customer and apply the costs to the Customer's next regular bill;
 - (iii) the Company may do both i) and ii); or
 - (iv) the Company may discontinue Service in accordance with Section 11 of these Terms and Conditions of Service.

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7. METER READING AND BILLING

7.1 Reading and Estimates

Unless otherwise specifically provided in a contract with a Customer, meters shall be read monthly or bi-monthly or at such other intervals as are practical in the circumstances. Customers' bills will be based on meter readings made by the Company or on estimates for those billing periods when the meter is not read. Whenever a bill is based on an estimate, an adjustment to reflect actual Energy consumption and Demand (if applicable) used will be made when the meter is next read.

7.2 Calculation of Bills

- (a) The amount of any initial and final charges will be prorated, based upon the ratio of the number of days that Service was provided to a Customer in the billing period to the total number of days in the billing period.
- (b) The Company may elect not to charge a Customer for the billing period if, during that period, Demand was five kilowatts or less, Service was provided for five days or less and Energy consumption was five kilowatt hours or less.
- (c) For all new accounts, the Company may add the charges for Service provided during the initial period to the bill for the following billing period.
- (d) The Company may elect to change a Customer's meter reading schedule.
- (e) Where a meter reading schedule is changed, any charges during the transition period between the old and new meter reading schedule, may be prorated based upon the ratio of the number of days that Service was provided to a Customer in the billing period to the total number of days in the billing period.

7.3 Payment

- (a) The amount billed is due and owing when the bill is rendered and payable by the date indicated on the bill.
- (b) Bills shall be deemed rendered and other notices duly given when delivered to the Customer at the mailing address provided by the Customer. Failure to receive a bill does not entitle a Customer to any

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delay in payment or release a Customer from the obligation to pay the amount owing.

- (c) Payment of a bill for Service may be requested by the Company from any or all of the Customers, on a joint and several basis, even if the Customer no longer resides in the same premises when payment is due.

7.4 Late Payment Charge

The Company may add a Late Payment Charge as specified in Schedule D on any overdue amount. A Collection Fee as specified in Schedule D will be charged if a personal visit is required to collect an overdue amount.

7.5 Dishonoured Payments

The Company may add a Dishonoured Payments Fee as specified in Schedule D to a Customer's bill in respect of any cheque, or other form of payment tendered by the Customer as payment of a bill, returned by the Customer's bank for any reason.

Following the receipt of two (2) dishonoured payments from the Customer, the Company may notify the Customer that only cash, a money order or certified cheque will be accepted for payment.

7.6 Outstanding Charges

The Company may add to the Customer's bill any outstanding charges due and owing to the Company (e.g. construction contribution, account receivable charges, former overdue accounts etc.).

7.7 Totalized Metering

When Service is provided through multiple Points of Service to a Customer's plant site consisting of centralized processing facilities or product transportation facilities located on lands leased or owned by the Customer, where such multiple Points of Service are located within a radius of half a mile of each other, ~~or where specified in a contract,~~ the Customer and Company may agree that the Demand and Energy at each Point of Service be totalized and only one bill issued for each billing period. The Customer shall pay the incremental metering cost associated with totalized metering.

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7.8 Combined Service

A residential Customer shall notify the Company when the Customer receives Service at their premises for the purposes of operating a business or commercial undertaking. The applicable general service rate may be applied in those cases in which Service for both residential and non-residential purposes is received by a Customer through a single meter.

7.9 Consolidated Billing

The Company will issue a separate bill for each Point of Service. However, the Customer and Company may agree that the Company will issue one bill totaling charges for Service delivered at more than one Point of Service.

7.10 Unauthorized Use

If, under any circumstances, a person prevents a meter from accurately recording the total Demand or Energy supplied, the Company may disconnect the Service, or take other appropriate actions.

The Company may then estimate the Demand and amount of Energy supplied but not registered, at the Point of Service. The Customer shall pay the cost of the estimated Demand and Energy consumption plus all costs related to the investigation and resolution of the diversion including repairs of damage or reconstruction of Facilities.

7.11 Billing Error

The Customer must provide written notice to the Company in order to dispute any or all amounts owing on a bill. In the event the Customer disputes an amount owing, the Customer shall nonetheless pay such disputed amount. Following resolution of any such dispute, the Company will return any amount found owing to the Customer forthwith.

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8. SERVICE CHANGES

8.1 Notice by Customer

A Customer shall give to the Company reasonable prior written notice of any change in Service requirements, including any material change in Connected Load, to enable the Company to determine whether or not it can supply such revised Service without changes to its Facilities. The Customer shall not change its Service requirements without the Company's written permission.

8.2 Responsibility for Damage

The Customer shall be responsible for and shall pay for all damage caused to the Company's Facilities as the result of the Customer changing the Connected Load without the Company's permission.

8.3 Changes to Company Facilities

If the Company must modify its Facilities to accommodate a Customer Load or Service change, the Customer shall pay for all costs in connection with such modification including the following costs:

- (a) The actual cost of removing the existing Facilities, less the estimated salvage value; less
- (b) Any applicable adjustment required to the Company Investment as specified in Schedule B.

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9. COMPANY RESPONSIBILITY AND LIABILITY

9.1 Continuous Supply

The Company shall make all reasonable efforts to maintain a continuous supply of Energy to its Customers, but the Company cannot guarantee an uninterrupted supply of Energy.

9.2 Interruption

Without liability of any kind to the Company, the Company shall have the right to disconnect or otherwise curtail, interrupt or reduce service to Customers:

- (a) Whenever the Company reasonably determines that the Service must be interrupted, including to facilitate construction, installation, maintenance, repairs, replacement or inspection of any of the Company's Facilities, or to permit the connection or disconnection of other Customers;
- (b) To maintain the safety and reliability of the Company's Facilities; or
- (c) Due to any other reason related to dangerous or hazardous circumstances including emergencies, forced outages, potential overloading of the Company's Facilities or Force Majeure.

9.3 Reasonable Efforts

The Company shall endeavor to give reasonable notice to Customers who will have Service interrupted and will endeavor to ensure that such interruptions are as short and infrequent as circumstances permit.

9.4 Company Liability

For the purpose of this clause, "direct physical loss, injury or damage" excludes loss of revenue, loss of profits, loss of earnings, loss of production, loss of contract, cost of purchased or replacement capacity and energy, cost of capital, and loss of use of any facilities or property, or any other similar damage or loss, arising out of or in any way connected with the failure, defect, fluctuation, reduction or interruption in the provision of Service by the Company to its Customers.

Except as described below in this clause, the Company shall not be liable for any loss, injury, damage, expense, charge, cost or liability of any kind, whether of direct, indirect, special or consequential nature, arising out of or in any way connected with the provision of Service by the Company to its Customers including any failure, defect, fluctuation, reduction or interruption in the provision of Service by the Company to its Customers.

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The Company shall be liable for direct physical loss, injury or damage to a Customer or a Customer's property, resulting from the negligent acts or omissions of the Company, its employees or agents.

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~~Notwithstanding anything to the contrary contained in these Terms and Conditions, the Company shall not be liable for any loss, injury, damage, expense, charge, cost or liability of any kind, whether of direct, indirect, special or consequential nature, (excepting only direct physical loss, injury or damage to a Customer or a Customer's property, resulting from the negligent acts or omissions of the Company, its employees or agents) arising out of or in any way connected with the provision of Service by the Company to its Customers including, but not limited to, any failure, defect, fluctuation, reduction or interruption in the provision of Service by the Company to its Customers. For the purpose of the foregoing and without otherwise restricting the generality thereof, "direct physical loss, injury or damage" shall not include loss of revenue, loss of profits, loss of earnings, loss of production, loss of contract, cost of purchased or replacement capacity and Energy, cost of capital, and loss of use of any Facilities or property, or any other similar damage or loss whatsoever, arising out of or in any way connected with the failure, defect, fluctuation, reduction or interruption in the provision of Service by the Company to its Customers.~~

9.5 Force Majeure

Should the Company be unable to provide a continuous supply of Energy to a Customer because of an event of Force Majeure, the Company's responsibilities, so far as they are affected by the Force Majeure, shall be relieved and suspended during the duration of such circumstances and the Company shall not be liable for any failure to perform any term of these Terms and Conditions to the extent that and when such failure is due to, or is a consequence of, an event of Force Majeure. Where practical, the Company shall give notice to the affected Customers of such Force Majeure.

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10. CUSTOMER RESPONSIBILITY AND LIABILITY

10.1 Provide Permit

The Customer shall be responsible for obtaining all permits, certificates, licenses, inspections, reports, and other authorizations necessary for the installation and operation of the Service Connection. The Company shall not be required to commence or continue installation or operation of a Service Connection unless and until the Customer has complied with the requirements of all permits, certificates, licenses, inspections, reports and other authorizations, and all right-of-way agreements, and all Company requirements applicable to the installation and operation of the Service Connection.

10.2 Customer Responsibility

The Customer shall be solely responsible for the use, installation, condition of all Facilities on the Customer's side of the Point of Service, except Facilities owned by the Company. The Customer shall be responsible for and shall pay for any damage to the Company's Facilities located on the Customer's premises which is caused by the negligent acts or omissions or willful misconduct of the Customer or of anyone permitted by the Customer to be on the Customer's premises.

10.3 Customer Liability

- (a) The Customer assumes full responsibility for the proper use of Facilities and for the condition, suitability and safety of any and all wires, cables, devices or equipment energized on the Customer's premises or on premises owned or controlled by the Customer that are not the Customer's property.
- (b) Where a Customer uses its Service Connection in a manner that causes interference with the operation of the Company's Facilities or with any Customer's use of a Service Connection, such as abnormal voltage levels, frequency levels and harmonic levels, at the Company's request, and at the Customer's own expense, the Customer shall take whatever action is required to correct the interference or disturbance.
- (c) The Customer shall indemnify and save harmless the Company from and against any claim or demand for injury to persons or damage to property (including loss of use thereof and of any other property affected by the damage to property) arising out of or in any way connected with the use of the service so long as such injury or damage is not caused by the negligent acts or omissions or willful misconduct of the Company, its employees and agents.

- (d) The Customer releases the Company and its agents, directors, officers, employees, independent contractors, consultants, representatives, successors and assignees from any and all claims and liabilities whatsoever relating to or arising as a result of the Customer, or its agents, directors, officers, employees, independent contractors, consultants, representatives, successors and assignees carrying out any acts required by or related to these Terms and Conditions for the provision of Service, maintenance of Service, or any other act whatsoever arising out of or in any way connected with the existence or use of the Service so long as such injury or damage is not caused by the negligent acts or omissions or willful misconduct of the Company, its employees or agents.

10.4 Protective Devices

The Customer shall be responsible for determining whether any devices are required to protect the Customer's Facilities from damage that may result from the provision of Service by the Company. The Customer shall provide and install any such devices.

10.5 Service Calls

The Company may require a Customer to pay the actual costs of a Customer-requested service call if the source of the problem is the Customer's Facilities.

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11. TERMINATION OF SERVICE

11.1 Termination by Customer

Except where otherwise provided in a written agreement between the Company and a Customer, a Customer may, at any time, give the Company reasonable notice to terminate Service. Upon receipt of such notice, the Company shall read the Customer's meter within a reasonable time, and, shall use its best efforts to read the Customer's meter at the time requested by the Customer. A Customer shall pay for all Service provided to the time of such reading.

11.2 Company Termination for Safety Reasons

The Company may, without notice, terminate a Customer's Service where, in the Company's opinion:

- (a) The Customer has permitted the wiring of their Facilities to become hazardous;
- (b) The wiring of the Customer's Facilities fails to comply with applicable law; or
- (c) The Customer has caused any other safety hazards, including, but not limited to, using their Service in such a way that causes damage to the Company's Facilities or interferes with or disturbs Service to any other Customer.

The Company will reconnect the Service when the safety problem is resolved and when the Customer has provided, or paid the Company's costs of providing, such devices or equipment as may be necessary to resolve such safety problem and to prevent such damage, interference or disturbance. The Company may assess a Reconnection Fee, as specified in Schedule D.

11.3 Company Termination Other Than For Safety

The Company, or anyone acting under its authority, may, upon giving at least 48 hours' notice to the Customer, terminate the Customer's Service or install a Current-Limiting Device to restrict the Service to such Customer if the Customer:

- (a) Fails to meet its obligation under these Terms and Conditions, the terms of a contract for Service, or of the Company's Rate Schedules;
- (b) Uses their Service Connection in such a way that causes interference with operation of the Company's Facilities or any other Customer's use of a Service Connection such as abnormal voltage levels, frequency levels and harmonic levels;

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- (c) Tamper with any Company Facilities;
- (d) Neglects or refuses to pay the amount billed for Service due and owing to the Company by the date indicated on the bill for Service;
- (e) Changes Service requirements without the permission of the Company; or
- (f) Makes use of the Service for illegal purposes or in circumstances where the Company has evidence of Energy theft, or fraud by the Customer.

11.4 Removal of Facilities

Upon discontinuance of Service for whatsoever reason, the Company shall be entitled to remove any of its Facilities located upon the property of the Customer and to enter upon the Customer's property for that purpose.

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SCHEDULE A: STANDARD SUPPLY SPECIFICATIONS

The Company's standard supply specifications, which are in accordance with Canadian Standards Association standard CAN-C235-83, are as follows:

(a) Residential:

- | | |
|-----------|--|
| 240/120 V | <ul style="list-style-type: none">- single phase, three wire- secondary conductors are supplied by the Company- overhead or, in designated areas, underground conductors are supplied by the Company |
|-----------|--|

(b) General Service:

- | | |
|---------------|--|
| 240/120 V | <ul style="list-style-type: none">- single phase, three wire- overhead secondary conductors are supplied by the Company- underground secondary conductors are supplied by the customer |
| 208 Y/120 V | <ul style="list-style-type: none">- three phase, four wire- overhead secondary conductors are supplied by the Company- underground secondary conductors are supplied by the customer |
| 480 Y/277 V | <ul style="list-style-type: none">- three phase, four wire- overhead secondary conductors are supplied by the Company for loads 15 KVA to 300 KVA- overhead secondary conductors are supplied by the customer for loads 300 KVA to 1,500 KVA |
| 600 Y/347 V | <ul style="list-style-type: none">- three phase, four wire- underground secondary conductors are supplied by the customer for loads 150 KVA to 2,500 KVA; and |
| 4160 Y/2400 Y | <ul style="list-style-type: none">- three phase, four wire, 2,000 KVA to 10,000 KVA- overhead secondary conductors are supplied by the customer |

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SCHEDULE B: MAXIMUM COMPANY INVESTMENT

The Maximum Company Investment Levels set out in this Schedule are effective January 1, 2011.

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1. Subject to the provisions of paragraph 2 of this Schedule B, the maximum Capital Cost which the Company will incur to extend Service to a Point of Service (herein referred to as the "Maximum Company Investment") shall be determined as follows. Under no circumstances would the Maximum Company Investment exceed the Customer extension cost:

(a) Residential Service:

\$1,500 per single family dwelling; and
\$ 725 per Multiple Dwelling unit

(b) General Service:

~~As per table below, the Company will invest a fixed amount as indicated plus a variable amount per kilowatt of estimated billing demand~~\$690 per kW, which shall not be less than five kilowatts, provided that if the estimated service life is less than 25 years or seasonal, then the Maximum Company Investment shall be determined in the manner described in paragraph 2;

At the end of one year of Service the Company will re-assess whether the Customer's estimates of their Demand were accurate and, if the loads are significantly different than originally estimated, will collect from the Customer (or refund) any contributions, that are required based on the Maximum Company Investment rules in place when the contribution was originally paid.

(c) Municipal Street Lighting:

\$1,240 per light.

2. The Maximum Company Investment in any extension of service, whether or not specified in paragraph 1, the Load characteristic and service life of which are expected to vary materially from the average for that type of Service, shall be determined based on an analysis of the load characteristics and service life, as a pro-ration of the full Maximum Company Investment for that class of customer.
3. ~~In this section Annual Cost means the estimated cost of generating and transmitting electric energy to the Customer, operating and maintaining the facilities constructed to serve the Customer and the fixed charges, including return, income tax and depreciation, on the cost of facilities constructed to serve the Customers. For Major~~

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~~Industrial Customers, if the Annual Cost of serving a Customer is higher than the revenue expected to be received from such Service, then the Maximum Company Investment shall be the Capital Cost of the extension less the present value of the annual amounts over the expect life of the Service by which the Annual Cost is expected to exceed the revenue. The maximum cost which the Corporation will incur to extend Service to a Point of Delivery shall be determined for Industrial Service, in the manner specified in an agreement with the Industrial Customer and subject to approval by the Board.~~

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SCHEDULE C: CONDITIONS FOR UNDERGROUND SUBDIVISIONS

"Developer" is defined as the person or party who has requested the underground service. The Company shall extend service by underground conductor lines upon and subject to the following terms and conditions.

- (a) At the time of the request for underground Service no Service available in the area to be served by such extension, and not less than 25 single family dwellings (or such lesser number as may be agreed to by the Company) will be connected to such extension (the "underground service area"), each of which is situated upon said subdivision.
- (b) All permanent Service in the underground service area shall be provided exclusively through underground conductor lines.
- (c) The Developer shall provide, without cost to the Company, such rights-of-way, easements, utility corridors and transformer locations as the Company may require for the installation, operation and maintenance of such extension, which the Developer shall keep free and clear of any buildings, structures, fences, pavement, trees or any other obstructions which may hinder the Company in installing, maintaining or removing its Facilities.
- (d) The Company shall not be obligated to install such extension until it is reasonably satisfied that the extension will not thereafter be damaged or interfered with, and, in any event, any costs incurred by the Company in relation to the relocation, reinstallation or as a result of damage to such extension shall be paid by the Developer.
- (e) Service, for purposes other than residential use and street lighting, may be provided from such extension only with the consent of the Company.
- (f) In relation to the standard underground Service, the Developer shall provide a meter socket and service conductor protection from sixty centimeters below grade level to the line side of the meter socket and will ensure the installation of a service having a 200 ampere capacity. Non-standard Services will be subject to prior written approval by the utility.
- (g) The Developer shall provide to the Company a certified copy of the registered plan of subdivision and final construction plans showing the location and elevation of sidewalks, curbs and gutters, driveways (if known) and underground utilities together with such evidence as the Company may reasonably require to the effect that all rules and regulations applicable to the development have been or will be complied with by the Developer.
- (h) Survey stakes indicating grades and property lines shall be installed and maintained by the Developer.

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- (i) The surface of the ground for a distance of not less than one point five (1.5) meters on each side of the alignments for the underground conductor lines shall be graded by the developer to within eight (8) centimeters of a final grade.
- (j) Unless otherwise agreed to by the Company, the Developer shall provide a survey for the location of transformers, street light bases and cable routing, as required.
- (k) Sidewalks, curbs and gutters may be constructed by the Developer but no other permanent improvements shall be made until approved by the Company.
- (l) Costs related to the installation of distribution system infrastructure shall be the responsibility of the Developer.
- (m) The Company investment will be applied toward the individual Customer Service connection in accordance with Schedule B.

In addition, the Service shall be subject to such other conditions as may be specified by the Company from time to time.

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SCHEDULE D: FEES AND SERVICE CHARGE SUMMARY

CONNECTION, AND RECONNECTION FEES

Connection Fee (4.3, 4.11):

During normal business hours: \$50.00

Outside of normal business hours: Company's actual cost (min. \$50.00)

Reconnection Fee (4.15, 11.2)

During normal business hours: \$60.00

Outside of normal business hours: Company's actual cost (min. \$60.00)

LATE PAYMENT AND DISCONNECTION

Collection Fee (4.15, 7.4) \$30.00 (personal visit)

Late Payment Charge (7.4): 1.5% per month (19.56% per annum)

Dishonoured Payments Fee (7.5): \$25.00

METER DISPUTES

Meter Accuracy Test Handling Fee (6.3)

Self Contained Meter \$100.00

Instrument Meter \$200.00